

Postal Regulatory Commission Submitted 11/14/2011 4:28:06 PM Filing ID: 77728 Accepted 11/14/2011

Official Record Index

ltem No.	
···	
1.	Request/approval to study for discontinuance
2.	Memo to the Record (Closest Office Change)
3.	Notice (if appropriate) to Headquarters of suspension
4.	Highway map with community highlighted
5.	Eviction notice (if appropriate)
6.	Building inspection report and original photos of building deficiencies (if appropriate)
7.	Post Office and community photos
8.	Form 150, Postmaster Workload Information
9.	Worksheet for calculating work service credit
10.	Window transaction record
11.	Record of incoming mail
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14.	Inspection Service/local law enforcement vandalism reports
15.	Post Office fact sheet & Memo to Record
16.	Community fact sheet
17.	Alternate service options/cost analysis
18.	Form 4920, Post Office Closing or Consolidation Proposal—Fact Sheet (with past three fiscal years of total revenue and revenue units)
19.	Analysis of investigative findings/recommendations
20.	Questionnaire instruction letter to postmaster/OIC
21.	Cover letter, questionnaire, and enclosures
22.	Returned customer questionnaires and Postal Service response letters
23.	Analysis of questionnaires



Item <u>No.</u>	Description Date Entered into Record
24.	Community meeting roster
25.	Community meeting analysis
26.	Community meeting letter (if community meeting held prior to questionnaire)
27.	Petition and Postal Service response letter (if appropriate)
28.	Congressional inquiry and Postal Service response letter (if appropriate)
29.	Proposal checklist
30.	District notification to Government Affairs
31.	Instructions to postmaster/OIC to post proposal
32.	Invitation for comments exhibit
33.	Proposal exhibit
34.	Comment form exhibit
35.	Instructions for postmaster/OIC to remove proposal
36.	Round-date stamped proposals and invitations for comments from affected offices
37.	Notification of taking proposal and comments under internal consideration
38.	Customer comments and Postal Service response letters
39.	Premature Postal Rate Commission appeal and Postal Service response letter (if appropriate)
40.	Analysis of comments
41.	Revised proposal (if appropriate)
42.	Updated Form 4920 (if appropriate)
43.	Certification of record
44.	Log of Post Office discontinuance actions
45.	Transmittal to Vice President, delivery and retail, from district manager, customer service and sales
46.	Headquarters' acknowledgment of receipt of record
47.	Final determination transmittal letter from Headquarters



No. Description Date Entered into Record 48. Instruction letter to postmaster/OIC on posting 49. Round-date stamped final determination cover sheets 50. Postal Bulletin Post Office Change Announcement form 51. Appeal letter (if appropriate)/No appeal letter 52. Public notice postings on appeal (if appropriate)

-	UNITED	STATES
	POSTAL	SERVICE «

04/19/2011

MARK MARTINEZ DISTRICT MANAGER MID-AMERICA PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the MO - 04 congressional district.

DISTRICT MANAGER MID-AMERICA PFC		DATE
MARK MARTINEZ		04/19/2011
Approval to Study for Discontinuance	::	
HARRY BELCHER Manager, Post Office Operations		
Due to declining workload. 2. Oper Regular and effective service can be There are 4 other post offices within a	ational efficiencies will be obtained by provid e provided by a Rural Carrier from Butler MO 1 15 mile radius.	ing the alternate service 15.42 miles away. 4.
The above office became vacant wher	n the postmaster retired on 11/01/2010.	•
Maintain Town Name:	Yes 🖊 NO 🗌	
ZIP Code Change:	Yes NO ZIP Code	
Total Customers:	63	
City Delivery:	0	
Intermediate HCR:	•	
Intermediate RR:	0	
Highway Contract Route (HCR):	0	
Rural Route (RR):	0	
General Delivery:	1	
Number of Customers: Post Office Box:	62	
Near Miles Away:	11.7	
Near Office Name:	PLEASANTON	
ADMIN Miles Away:	15.4	
Proposed Admin Office:	BUTLER	
County:	Bates	
Finance Number:	280132	
EAS Level:	55	
Zip+4 Code:	64722-9998	
Post Office Name:	AMORET	
congressional district.	·	



Docket: 1352999-64722

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6/16/2011

Memo to Record

Subject: Closest Office

On 6/16/2011 the Amsterdam Post Office was taken out of a Discontinuance Study. Therefore on the Amoret Study the closest office was changed from Pleasanton KS to Amsterdam MO.

This change is reflected on Item Number 1 & Item Number 18.

Heather Mitchem Investigative Coordinator

A. Office



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

Name:	AMORET						_	Star	re: MO	Zip	Code: E	94722
Area:	WESTER	N					District:	MID-AMEI	RICA PFC			
Congres	sional Distri	ct:	MO - 04			County:	Bates					
EAS Gra	ade:		55		_			Finan	ce Number	28013	2	
Post Off	ice:	N		Classified Sta	ation			Classified E	Iranch		CPO	口
										,		
								÷				
There w	as no Emer	gency	Suspensio	n for this office	•							
	•											
Prepare	ed by:		ine Dea <u>n</u>							Date:		06/14/2011
Title:		MID-	MID-AMERICA PFC Post Office Review Coordin				inator					
Tele No	o:	(816	374-9686							Fax No:		(816) 374-9120

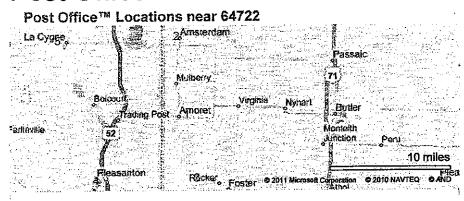
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Post Office™ Locations

PRINT | BACK



Post Office™ <u>Location -</u> <u>AMORET</u> 101 STATE ROUTE 52 **AMORET, MO 64722-**9998 (800) ASK-USPS (800) 275-8777

Business Hours Mon-Fri 7:30am-12:00pm 1:00pm-4:15pm Sat 8:00am-9:45am Sun

closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Location -<u>AMSTERDAM</u> 101 MAIN ST AMSTERDAM, MO 64723-9998 (800) ASK-USPS (800) 275-8777

1.4 mi

Business Hours Mon-Fri 8:30am-12:00pm 12:30pm-4:15pm Sat 8:30am-10:00am Sun closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Location - FOSTER 203 MAIN ST **FOSTER, MO 64745-**9998 (800) ASK-USPS (800) 275-8777

6.7 mi

5.4 mi

Business Hours Mon-Fri 7:15am-11:15am Sat 8:15am-9:15am Sun closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Location -**PLEASANTON** 1004 MAIN ST PLEASANTON, KS 66075-9998

Business Hours Mon-Fri 8:30am-4:30pm 8:30am-10:30am Sun

Services PO Boxes Online

Service hours may vary. Please check link for business hours.



Joanne Dean

(816) 374-9686

MID-AMERICA PFC Post Office Review Coordinator

Prepared by:

Title:

Tele No:

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. Office								
lame:	AMORET					State: MO	Zip Co	de: <u>64722</u>
	WESTERN				District:	MID-AMERICA PFC		
	onal District:	MO - 04			County:			
EAS Grade:		55				Finance Number:	280132	,
ost Office	e: Y		Classified Station			Classified Branch		CPO
			•					
here was	no eviction no	tice for thi	s office					
			•					
	•							

06/14/2011

(816) 374-9120

Date:

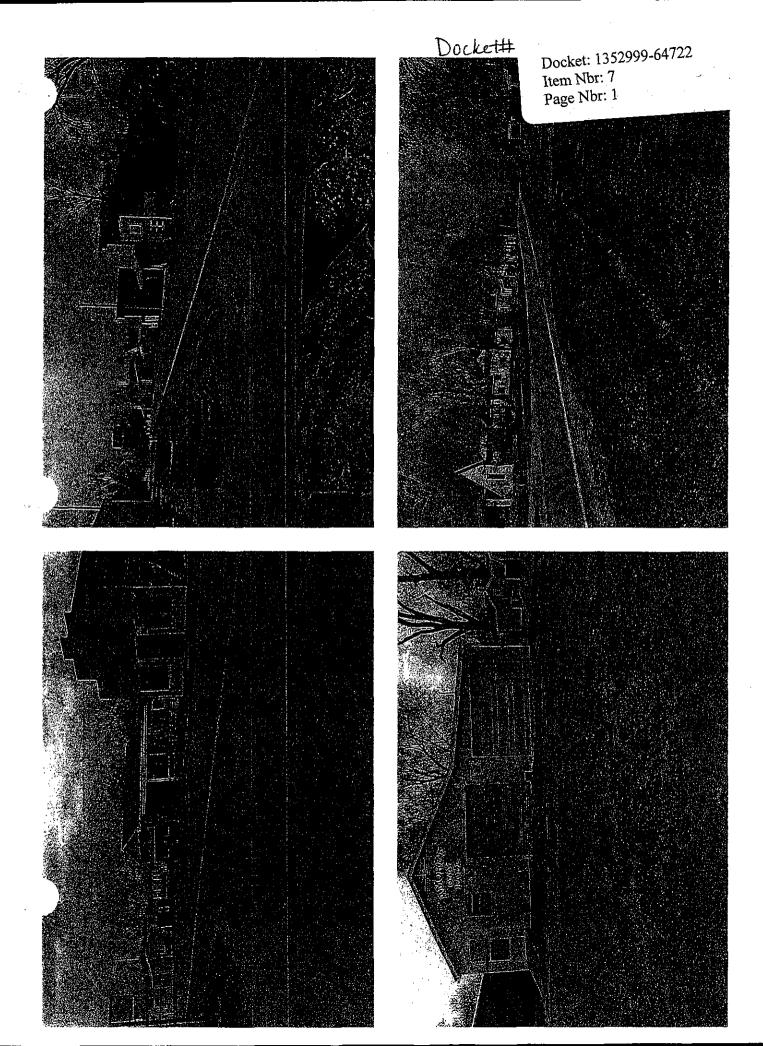
Fax No:

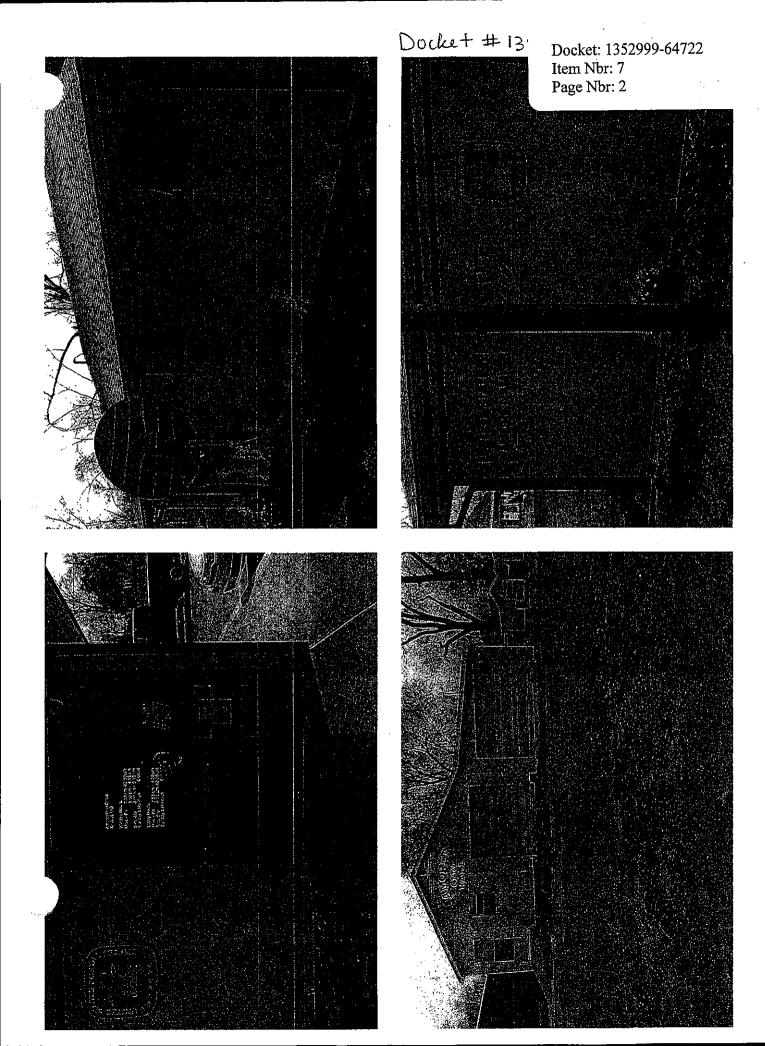
UNITED STATES
POSTAL SERVICE.

	Building Inspection Report										
A. Office											
Name:	AMORET						State:	MO	Zip C	ode:	64722
Area:	WESTER					District:	MID-AMERICA	A PFC			
	ional Distri	ct:	MO - 04			County:	Bates				
EAS Grad			55		-		Finance N	Number:	28013	<u>2</u>	<u> </u>
Post Offic	æ:	ľ		Classified Station			Classified Bran	ch		CPC	· 🗆

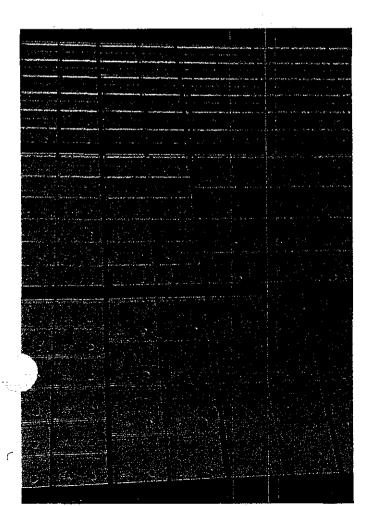
• There was no building inspection report nor photos for this office

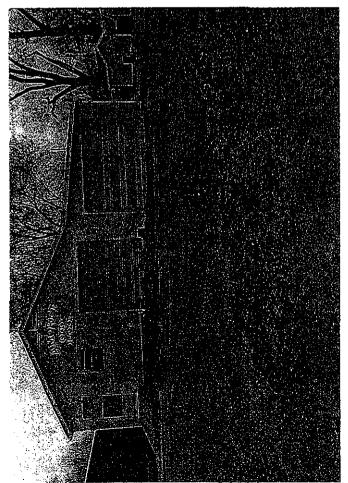
Prepared by:	Joanne Dean	Date:	06/14/2011
Title:	MID-AMERICA PFC Post Office Review Coordinator		
Tele No:	(816) 374-9686	Fax No:	(816) 374-9120_





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PS Form 150. Postmaster Workload Information

Post Office, State & Zip Code AMORET, MO 64722	8	Postmaster's Signature Shellie Visdom	Date 04/22/2011
District Office, State & Zip Code MID-AMERICA PFC, MQ 64108	A 5	District Manager's Signature Mark Martinez	Date 04/20/2011
(Check Box)			
✓ Vacancy		See Instru on Revers	
1. Current Office Level			55
2. Finance Number	(1-6)	28	0132
3. General Delivery Families Served	(7-9)		1
4. Post Office Boxes/Call Boxes Rented	(10-15)		62
5. Possible City Deliveries	(16-20)		0
6. Administrative Rural Boxes Served	(21-25)		0
7. Intermediate Rural Boxes Served	(26-30)		0
Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)		0
Administrative Highway Contract/Star Route Boxes Served	(36-39)		0
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43)		0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)		0
12. Number of Carrier Stations/Branches	(48-49)		0
13. Number of Finance Stations/Branches	(50-51)		0
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)		0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56)		0
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		Υ
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		Υ
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23. Is Postmaster Lessor for Government Owned Building?	(64)		N
24. Does Office Have MPLSM/SPLSM?	(65)		N
25. Does Office Distribute Food Stamps?	(65)		N

PS Form 150, January 1983

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	1	0 .
Post Office Boxes/Call Boxes Rented	62	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- 1 Enter current evaluated office level.
- 2. Enter the 6 digit post office finance number.
- 3 Enter number of general delivery families served.
- 4 Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stationsforanches as well as the main office including GPO's.
- 6 Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1625. Camer Route Report for the previous accounting period.
- 6 Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an attermediate office.
- 7 Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a camer administratively responsible to you, but which are located in the ZIP Code for another office.
- 9 Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10 Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Posimaster. For credit the mail must be incoming to your office and separated to the contract route by you or your enrices.
- 11 Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- 12 Enter the number of classified stations and/or branches that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without partier delivery service) staffed by postal employees.
- 14. Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance with manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a maintum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16 Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a owing, facing and cancelling operation?
- 17 Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 13. Does office separate mooning mail to carrier routes for office associate offices?
- 19. Does office separate all incoming letter size mail to city, rural and/or star roctes?
- 20 Does office separate all incoming flats to day and/or rural carrier routes without assistance from an MPC?
- 21 Do you have a vehicle maintenance facility under your jurisdiction?
- 22 Do you have an air transfer office under your jurisdiction?
- 23 Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24 Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for	calculating W	orkload	Service	Credit (WSC) fo	r Pos	st Offices		
ffice Name:	AMORET									
ffice Zip+4:	64722 -9998	District:	MID-A	MERICA	PFC					
			Activit	y WSC	;					
General Delive	ry Families Served (Ite	m 3. PS Form	150)				1	X 1.0	=	1
	es/Call Boxes Rented						62	X 1.0	=	62
	eliveries (Item 5, PS F						0_	X 1.33	=	0
	Rural Boxes Served (I						0	X 1.0	= .	0
	ural Boxes Served (Ite						0_	X 0.7	=	0
Administrative	Responsibility for Inter	mediate Rural I	Boxes for	r Other (Offices					
(Item 8, PS F	orm 150)			• • • • • •		• •	0	X 0.3	=	0
 Administrative	Highway Contract/Star	Route Boxes S	Served							
(Item 9, PS F	orm 150)					• •	0	X 1.0	=	0
		Davida Davino Sa	niad					^ 1.0	_	
Intermediate Hi	ghway Contract/Star F Form 150)	boxes se								_
	,						_0_	X 0.7	=	
Administrative	Responsibility for Inter r Offices (Item 11, PS	mediate Highwa Form 150)	ay Contr	act/Star	Route		0	X 0.3	=	C
Boxes for Othe	r Offices (item 11, FS	Total Activity	/ WSCs			:: —		// 0.0		63
				ue WSC						-
Final		25 revenue				25 units		=	25.00	
First		275 revenue				26 units		- ,	13.00	
Next Next		700 revenue			^	0 units		= ,	0.00	
Next		5000 revenue			x	0 units		=	0.00	
Next		nce of revenue			x	0 units		= .	0.00	
	Total rever							•	38.00	
A. J. de MOO-			38.00	Race	e WSCs	101.	nα	= EAS Grade	 E	
Activity WSCs	63 + Reven	ue WSCs = _	36.00	Dast	; VVOOS		00	- LAO Olade		
Previous evalu	ıation: EAS grade	55								
Fffective date	of change in service h	ours:	6	1271	2011			(if	appropria	te)
	cy exists, hours must		opriate E	AS grad	de)	· · · ·				
•		•		_						
Worksheet cor	прієтеа бу:									
JOANNE DEA	.N			JOA	NNE.T.DI	EAN@U	SPS.	GOV		
Printed Name				Sign	ature					
MID-AMERICA	A PFC District Review	Coordinator		04/2	0/2011					



04/06/2011

OIC/POSTMASTER

SUBJECT: AMORET Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to AMORET customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the AMORET Post Office for a 2-week period. The surveys should begin 04/09/2011 and end on 04/22/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 04/23/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact JOANNE DEAN, Post Office Review Coordinator, at (816) 374-9686.

JOANNE DEAN

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1352999 Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1352999 Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1352999

Window Transaction Survey

ANTICOM ITGILDGE CHOTT ACT ACA	штоу				
			Window Transaction Survey		
PO Name:	AMORET	ZIP+4:	64722 - 9998	Completed By:	JOANNE DEAN
Survey Period:	04/09/2011	through	04/22/2011		

number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily the time conversions for all columns, and divide the total number of minutes by the number of days

Average Number Daily Transactions:	Daily Average	Time Factor	TOTALS	Fri - 04/22	Thu - 04/21	Wed - 04/20	Tue - 04/19	Mon - 04/18	Sun - 04/17	Sat - 04/16	Fri - 04/15	Thu - 04/14	Wed - 04/13	Tue - 04/12	Mon - 04/11	Sun - 04/10	Sat - 04/09	Day/Date		in the survey period.
y Transactions:						mire and the state of the state														
	3.8	x .777	58	4	7	5	5	6	0	2	7	4	3	7	6	0	2	Sales (.777)	Postage	
	2.3	X 1.083	25	1	2	1	3	6	0	0	1	2	4	1	4	0	0	Orders (1.083)	Priority Parcels Money	
8.1	0.2	×	1	0	0	0	0	0	0	0	0	0	-1	0	0	0	0	Orders C.O.D (1.083) (1.969)	Express Registered	
1	0.0	X 5.06	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	70	Passports Meter	
Avera Worklo	0.5	X 2.875	2	0	0	0	0	0	0	0	2	0	0	0	0	0	0	Rent (2.875)	Box	
Average Daily Retail Workload in Minutes:	0.1	X 1.792	1	0	0	0	0	0	0	٥	0	0	0	0		0	0		Certified Insured Special	
etail ites:	0.6	X 1.787	4	0	0	0	0	0	٥	٥	0	٥		_	2	o	0	Services (1.787)	Misc.	
8.1	0.6	X 1.188	6	0	0	0	0	1	0	0			٦	0		0			Nonrevenue	

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Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

AMORET 64722 - 9998

Dates Recorded

04/09/2011 through 04/22/2011

Date	Le	tters	F	ats	Pa	rcels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 04/09	83	12	21	8	0	6	0	0
Sun - 04/10	0	0	0	0	0	0	0	0
Mon - 04/11	87	27	11	8	0	4	0	0
Tue - 04/12	21	17	8	12	0	0	0	0
Wed - 04/13	65	31	10	106	1	0	0	0
Thu - 04/14	59	17	36	22	0	1	0	0
Fri - 04/15	26	12	8	2	0	2	0	0
Sat - 04/16	22	15	13	8	1	1	0	0
Sun - 04/17	0	0	0	0	0	0	0	0
Mon - 04/18	33	24	11	28	1	2	0	0
Tue - 04/19	22	16	3	2	0	1	0	0
Wed - 04/20	48	28	5	100	0	2	0	0
Thu - 04/21	16	22	6	4	0	4	0	0
Fri - 04/22	19	19	6	14	0	1	0	- 0
TOTALS	501	240	138	314	3	24	0	0
Daily Average	41.8	20.0	11.5	26.2	0.3	2.0	0.0	0.0

Signature of Person Making Count:

HEATHER MITCHEM

Printed Name:

HEATHER MITCHEM

Date:

04/26/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

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Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

AMORET 64722 - 9998

Dates Recorded

04/09/2011 through 04/22/2011

Date	Le	tters	FI	ats	Pa	rcels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 04/09	4	0	2	0	0	0	1	0
Sun - 04/10	0	0	0	0	0	0	0	0
Mon - 04/11	35	0	1	0	0	4	1	0
Tue - 04/12	12	0	2	0	1	1	1	0
Wed - 04/13	9	0	0	0	1	3	2	O
Thu - 04/14	20	0	6	0	0	1	1	0
Fri - 04/15	16	0	3	0	2	1	1	0
Sat - 04/16	13	0	6	0 .	0	0	1	0
Sun - 04/17	0	0	Q	0	0	0	0	0
Mon - 04/18	57	0	3	0	2	2	1	0
Tue - 04/19	29	0	Ö	0	0	0	1	0
Wed - 04/20	29	0	1	0	1	1	1	0
Thu - 04/21	19	0	2	0	0	0	1	0
Fri - 04/22	19	0	0	0	0	1	1	0
TOTALS	262	0	26	0	7	14	13	0
Daily Average	21.8	0.0	2.2	0.0	0.6	1.2	1.1	0.0

Signature of Person Making Count:

A.

HEATHER MITCHEM

Printed Name:

HEATHER MITCHEM

Date:

04/26/11



04/15/2011

OIC/POSTMASTER

SUBJECT: AMORET Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the AMORET Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the AMORET Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JOANNE DEAN by 04/29/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>62</u>
General Delivery	_1
Rural Route (RR)	_0
Highway Contract Route (HCR)	_0
Intermediate RR	_0
Intermediate HCR	_0
City Delivery	_0
Total Customers	63

If you have any comments on alternate means of providing services to the AMORET customers, please provide them below:

JOANNE DEAN
Post Office Review Coordinator

Comments:

cc: Official Record



04/21/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the AMORET Post Office, 64722 - 9998, located in Bates County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JOANNE DEAN
Post Office Review Coordinator
MID-AMERICA PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record



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04/20/2011

Bates County Sherriff's Office

6 W Fort Scott St

Butler MO 64730

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the AMORET Post Office, 64722 - 9998, located in Bates County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter



Nbr records of mail theft or vandalism:
Comments/Findings:
WE HAVE NO RECENT Reports on Am Reports
SGT RUSH Bates Conty SHERER OFFICE
cc: Official Record

		I	Post Office S	Survey Sheet	
	Post Office Name	AMORET		ZIP+4	64722-9998
	Congressional District	MO - 04		Date	06/16/2011
1.	List specific information ab where restrooms are availab None known	out the facility, such	ch as structural de	fects, safety hazards, lack of running or factors to consider.	water or restrooms (if so,
2.	Is the facility accessible	to persons with dis	abilities?	Yes No	
3.	Lease terms? 30-day can	cellation clause?	stipulations per	Lease with 150 other facilities - Lease the lease agreement - Up to 25 facili 00.00 through February 28, 2017 and try 28, 2022	ties may be terminated not to
4.	Are suitable alternate qu None known	arters available for	an independent P	ost Office? If so, where?	
5.	List potential CPO sites. None known		<u></u>		
6.	Are there any postage m If yes, please identify the			Yes 📝 No	
7.	Which career and noncar			what accommodations will be made for a surrounding office.	or them?
8.	box be retained? Will a lock	red pouch be utilize	ed?	mes? How will this be affected by dis	
	Mail is received via an HCF was discontinued there wou pouch would be necessary.	R route that arrives ld no longer be a n	in Amoret at 6:45 eed for the HCR	iam. It is dispatched on the same HCF to stop. There would not be a collection	R route at 16:15pm. If the office on box retained and no locked
	How many Post Office b	ooxes are installed?	<u> </u>	138	
	How many Post Office b			62	
	What are the window ser	rvice hours?	0	8:45 to 11:45, 13:00 to 16:15 M-F	
	What are the lobby hour	s?		08:00 to 10:00 S 08:30 to 16:30 M-F 08:00 to 10:00 S	
9.	Have there been recent o	eases of mail theft o	or vandalism repo	rted to the postmaster/OIC? Explain.	

Post Office Survey Sheet(continued)

Docket: 1352999 - 64722

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10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, sare)? None										
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. None known										
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, whandicaps, etc.) How can these people be accommodated? No	ho have infirmities or physical									
13.	Rural delivery/HCR delivery.										
	a. What is current evaluation?	<u>K 43</u>									
	b. Will this change result in the route being overburdened?	Yes 🖊 No									
	If so, what accommodations will be made to adjust the route? C. How many boxes and miles will be added to the route? d. What would be the additional annual expense if the route is increased? e. What is the one-time cost of CBU/parcel locker installation (id appropriate)? f. At what time of the day does the carrier begin delivery to the community? Will this delivery time be affected if the office is discontinued? (Y or N) If so, how?	63, box 2.50 Miles 4633 0 10:00 Yes No 0									
14.	Are the Post Office box fees at the facility that will provide alternative service different from discontinued? If so, how (Cost)? More Same Less	those at the office to be									
	The Post Office boxes in Butler are slightly higher than the ones in Amoret.										
	· · · · · · · · · · · · · · · · · · ·										



Docket: 1352999-64722

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6/16/2011

Memo to Record

Subject: Amoret Retail Hours

Amoret Post Office is a level 55. This level was overlooked when determining the retail hours.

Once the office was in the discontinuance study the error was found and a retail survey was conducted.

After reviewing the survey and determining the new retail hours a posting was placed in the lobby for 30 days.

The hours were changed on June 27th, 2011.

Heather Mitchem Investigative Coordinator

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Community Survey Sheet

Post Office Name	AMORET	ZIP+4	64722-9998
Congressional District	MO - 04	Date	06/14/2011
Incorporated?		Yes 🖊 No	
Local government pro	ovided by:	The Bates County Cour	thouse
Police protection prov	rided by:	Bates County Sheriff	
Fire protection provide	led by:	Amoret Fire Departmen	t
School location:		Miami R1	•
• •	vth is expected? (Please documen a Zip Code Demographic Report	t your source)	
What residential, com	mercial, or business growth is ex	pected? (Please document your source)	
None known			
Are there any special Is the Post Office faci	y special historical events related community events to consider? lity a state or national historic lan eal estate office when verification	dmark (see ASM 515.23)?	
What is the geograph retirees, self-employe		nunity (e.g., retirees, commuters, self-empl	oyed, farmers)?
school bus stop, com	ices are provided by the Post Offi nunity meeting location, voting p office offer assistance to senior ci	lace, government form distribution center.	

Highway Contract Route Cost Analysis Form

	Highway Contract Route Estimated Cost for Alternative Service										
Office I		AMORET 64722 -9998	_ _ District:	MID-AMERICA PFC							
1.		number of additional e added to the route		0	x 3.64 hours per year	0.00					
2.		number of additional added to the route		0.00	x 10.40 hours per year	0.00					
					Total time added to the route	0.00					
3.	Enter the I (Contact A Officer)	HCR hourly rate rea Manager, Purchas	ing/Contract	ing		0.00					
		Total addition	al compens	ation (HCR hourly rate	x total time added to the route)	0.00					

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Rural Route Cost Analysis Form

Item Nbr. 17 Page Nbr. 2

		Es	timated Cost f	Rural Rou or Alterna		ment Servi	ce		
Office	Name:	AMORET							
Office	Zip+4:	64722 -9998	District:	MID-AM	ERICA PFC				
1.		umber of additional added to the rural			61				
2.	miles to be	umber of additional added to the route olume factor			2.50 2.11				
					Totał (ad	ditional bo	ces x volume factor	r) <u>128.7</u>	1
3.	to be added Centralized	umber of additional d to the rural route l boxes oute boxes	boxes		61 0.00 0.00		1.00 Min 1.82 Min	0.0	_
	-	n-L route boxes			63.00		2.00 Min	126.0	10
						Total add	itional box allowan	ce <u>126.0</u>	<u>0</u>
4.	Enter the nu the rural rou	mber of additional o	laily miles to be	added to	2.5	50	x 12 Mileage Standard	30.0	<u>)0</u>
							nal minutes per we to two decimal place		71
5.		nal annual minutes ninutes per week ye	ar)		284.7	<u>71</u>	x 52 Weeks	14,804.9	3 2
6.	. •	nal annual hours nnual minutes/ per hour)			14,804.9	92	/ 60 Minutes	246.7	<u>75</u>
7.		ral cost per hour (se roll summary report colidated)			18.	50			
			Total Anno	ual Cost (a	additional an	nual hours	x rural cost per ho	ur) <u>4,564.</u> 8	<u>35</u>
8.	Enter lock p	ouch allowance (if a	pplicable)					0.0	סנ
		Total annua	l cost for alter	nate servi	ce (annual co	ost minus lo	ock pouch allowand	ce) <u>4,564.</u> 8	35

POST OF	U.S. Postal Serv FICE CLOSING OR CONS Fact Sheet	OLIDATION PROPOSA	AL	1. Date Prepared 06/16/2011
2. Post Office Name	· · · · · · · · · · · · · · · · · · ·	3. State and ZIP + 4 Cod	e	00/10/2011
AMORET	a, Customer Service	MO, 64722-9998	17.0	ssional District
4. District, Customer Service 5. Are MID-AMERICA PFC WES	Bates	SSIONAL DISUICE		
8. Reason for Proposal to Discontinue 1. Due to declining workload, 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by a Rural Carrier from Butler MO 15.42 mites away. 4. There are 4 other post offices within a 15 mile radius	9. PO Emergency Suspend(f No Suspension	Reason and Date)	10. Proposed Perman	ent Alternate Service
11. Staffing			12. Hours of Service	
a. PM PM Vacancy : Occupied 11/01/2010	Reason & Date: retired	a. Time M-F 08:45 to 11:45, 13:00 to 16:15	Sat 08:00 to 10:00	Total Window Hours Per Week
b. Career Career	a. Lobby Time M-F 08:30 to 16:30	Sat 08:00 to 10:00	33.25	
EAS-55 d. No of Clerks- 0 No of Career- 0 No o	Downgraded from EAS-55 to of Non-Career- 0 to of Non-Career- 1		I	, I
13. Number of Custom	·		14, Daily Volume (Piece	
a. General Delivery	1	Types of Mail	Received	Dispatched
b. P.O. Box	62	a. First-Class	61	21
c. City Delivery	0	b. Newspaper	37	2
d. Rural Delivery	0	c. Parcel	2	<u> </u>
e. Highway Contract Route Box	0	d, Other	0	
f. Total	63	e. Total	100	25
g. No. Receiving Duplicate Service	2	f. No. of Postage Meters		11
h, Average No. Daily Transactions	8.10	g. No. of Permits		1
Finances a. FY 2008 2009 2010		Receipts \$ 19,372 \$ 18,408 \$ 19,505	b. EAS Step 1 PM Basic Salar (no Cola) \$ 23026	c. PM Fringe Benefits (33.5% of b.) \$7,714
Postal Owned 30-day cancellation clause? Yes	Leased (if Leased, Expiration Date)		Annual L	ease \$ 4418
Located in: Business Home	Other Su	itable alternate quarters av	railable? Yes	No
16b. Explain: 1. Due to declining workload. 2. Operational et by a Rural Carrier or the box section in Butler!	fficiencies will be obtained by pro MO 15.42 miles away. 4. There a	viding the alternate service are 3 other post offices with	. 3. Regular and effective in a 15 mile radius.	service can be provided
17. Schools, Churches and Organization in S		19. Administrative/Eman	nating Office (Proposed):	
Amoret Christian Church, Grace Tabernacle,	Miami R-1 School District	Name BUTLER Window Service Hours: N Lobby Hours: N PO Boxes Available: 10	A-F 24 Hours	18 Miles Away 15.4 SAT 08:00 to 12:00 SAT 24 Hours
18. Businesses in Service Area:	No: <u>4</u>	20. Nearest Post Office (
Bowers Tobacco and Snack Bar, Affordable of Amoret Water Department	Auto Repair, Amoret City Hall,	Name AMSTERDAM Window Service Hours: N Lobby Hours: N PO Boxes Available: 7	07:30 to 12:00, 13:00 	Miles Away 7.0 SAT 08:00 to 09:45 SAT 07:30 to 16:30
	21. Pre	pared by		
Printed Name and Title HEATHER MITCHEM		Signature HEATHER MITCHEM		Telephone No. AC () (816) 374-9686
PO Discontinuance Coordinator Name JOANNE DEAN PS Form 4920, June 1993	Telephone No. AC () (816) 374-9686	Location KANSAS CITY, MO		



A. Office								
Area: V	MORET VESTERN				District:	State: MO MID-AMERICA PFC	Zip C	ode: <u>64722</u>
Congression EAS Grade:	nal District:	MO - 04 55			County:	Bates Finance Numbe	r: 280132	. ,
Post Office:	ľ		Classified Station	П		Classified Branch		СРО
).E	į		E-manual di			Eugenst	**************************************
This form is	a place hold	er for numb	er 19. And the verifical	tion of new	/ service ty	ype is complete.		
							· ·	
Prepared by		nne Dean					Date:	06/14/2011
Title:			PFC Post Office Revi	ew Coordi	nator			(816)
Tele No:	(81	6) 374-9686	3				Fax No:	374-9120



05/17/11

OIC/POSTMASTER

SUBJECT: AMORET Post Office

Enclosed are questionnaires addressed to customers of the AMORET Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/23/2011 for further review.

Joanne Dean Post Office Review Coordinator Enclosures



05/05/2011

POSTAL CUSTOMER AMORET POST OFFICE AMORET, MO 64722

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Amoret Post Office retired on 11/01/2010. The Office is being studied for possible closing or consolidation for the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by a Rural Carrier from Butler MO 15.42 miles away. 4. There are 4 other post offices within a 15 mile radius.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Butler Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Butler Post Office, located 15.4 miles away. Hours of service at this office are 08:00 to 16:30, Monday through Friday, and 08:00 to 12:00 on Saturday. Post Office box service is available at this location at increased fees.

In addition retail services are also available at the Pleasanton Post Office, located 11.7 miles away. Hours of service at this office are 08:30 to 16:30, Monday through Friday, and 08:30 to 10:30 on Saturday.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/23/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Amoret Community Building on Monday, May 23, 2011 from 18:00pm to 19:00pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Joanne Dean at (816) 374-9686.

Thank you for your assistance.

Sincerely,

HARRY BELCHER Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)

Docket: 1352999 - 64722 Item Nbr: 21 Page Nbr: 2



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

	Pos	etal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps	口			
	b.	Mailing Letters				
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П			口
	h.	Sending Express Mail			囗	囗
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	П ио		
	b.	Resetting/using postage meter	YES	NO		
	ioN	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	□ №		
	b.	Using for school bus stop	YES	☐ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:			<u> </u>	
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	□ №		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for r	ersonal ne	eds?
			YES	□ №		
		If yes, please explain:				

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		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
					
	For wh		you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
		Shopping		 -	
	口	Personal needs			_
	囗	Banking			
		Employment			
		Social needs			
•	·	Yes No	usinesses in the community?		
•	·	Yes No	usinesses in the community? use them if the Post Office is disc	ontinued?	
	If yes,	Yes No		ontinued?	
⁄lai	If yes,	Yes No would you continue to Yes No		ontinued?	
∕/ai	If yes,	Yes No would you continue to Yes No		ontinued?	
//ai	If yes, ling Ac	Yes No would you continue to Yes No		ontinued?	
//ai	If yes,	Yes No would you continue to Yes No		ontinued?	

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		-	回	
b.	Mailing Letters		\checkmark	П	
c.	Mailing Parcels			図	
d.	Pick up Post Office box mail				V
e.	Pick up general delivery mail				$ \overline{\mathbf{Z}} $
f.	Buying money orders				abla
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail		口	Ø	
i.	Buying stamp-collecting material				V
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	☑ NO		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	Б ио		
b.	Using for school bus stop	YES	✓ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	V NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do v	you pass another Post Office during business hours while traveling to or from wo	rk or shopp	ina orforn	ersonal ne	eds?
•	, and the state of	YES	NO	01301101110	cus:
	If yes, please explain:				
	Don't really pass one, shopping, but	; 4 ;	. onl.	7 tan	nilæ



	Better	Just as 0	Good	No Opinion	Worse
If yes,	please explain:				
For whi service	ich of the following do y	ou leave your com	munity? (Check all th	at apply.) Where do you	go to obtain these
V	Shopping Bu	Alex	KC		
V	Personal needs	Cyane	Butler	KC	
V	Banking Bull	.tr			
	Employment So	ninghill			
	Social needs A	long			
,	currently use local bus Yes No Would you continue to use Yes No			1?	
Iress: 124	+ 1 Box	286	Amorel	Mo 64	(722
ephone:	660-92	5-322	_5-		
e: 5	5/23/11				
	4 / 2 3 / 1				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DIANE BLACK RT 1 BOX 286 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely.

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			回	
b.	Mailing Letters		d		
c.	Mailing Parcels			V	
đ.	Pick up Post Office box mail				Ocass
e.	Pick up general delivery mail				I Dead
f.	Buying money orders				OCAS
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				_ Occasi
h.	Sending Express Mail				
i.	Buying stamp-collecting material				V
Oth	er Postal Services		,		
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services	_			
a.	Picking up government forms (such as tax forms)	F YES	☐ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
/	If yes, please explain:				,
(-	Jeaple who can't get to Post office Box,	Mach (Picke	upXH	o Buzini
d.	Using public bulletin board	YES	□ NO	0	Toxil
e.	Other	YES	☐ NO		
	If yes, please explain:				~
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain:				



3.	Post Office box service or gene compares to your current service	re will be no change to your delive ral delivery service, complete this ce?	ry service — proceed to question section. How do you think carrie	1 4. If you currently receive r route delivery service
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following do services?	you leave your community? (Che	ck all that apply.) Where do you	go to obtain these
	Shopping	nisterdam		
	Personal needs	misterdam		
	Banking	Insteidam		
	Employment			
	Social needs	verywhere in Am	out + ansterdan	<u> </u>
5.	Do you currently use local bu	usinesses in the community?		
	☑ Yes ☐ No			
		use them if the Post Office is disc	ontinued?	
	Yes No			
Nam	e: Jinny J	CRAFT		
Addı	ess: RT / Bo	x 323, A	MORET MO	64722
Tele	phone: 660 - 925	- 3300 -	•	
Date	5/23/2011			
	•			



JIMMY CRAFT RT 1 BOX 323 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butter Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

	P	ostal Services	Daily	Weekly	Monthly	Neve
	a.	Buying Stamps ,				
	b.	Mailing Letters			П	·
	c.	Mailing Parcels		П	V	, <u> </u>
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail	П		'- 	
	f.	Buying money orders	m)— <u>1</u>	132_1
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				V
	i,	Buying stamp-collecting material	Π	[b]	П.	
	Ot	her Postal Services	,	,	1I	1,
	a.	Entering permit mailings	YES	NO I		
	b.	Resetting/using postage meter	YES	NO		
	No	npostal Services		-		
	a.	Picking up government forms (such as tax forms)	YES	☐ NO	•	
	b.	Using for school bus stop	YES	NO		-
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	∏ NO		
		If yes, please explain:		<u> </u>		
	d.	Using public bulletin board	YES	TT NO	· · · · · · · · · · · · · · · · · · ·	·
	e.	Other				
		If yes, please explain:	YES	NO NO		
2.	Doy	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for pe	rsonal nee	ds?
		If yes, please explain:	☐ YES	NO		
		Please Note: Not having A post office w Town's well being!	i 11 h	unt	OUK	2

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	T Parties
	Better Just as Good . No Opinion We
If yes,	please explain:
For whi	ch of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
service	on or the following do you leave your community? (Check all that apply.) where do you go to obtain these servers are the following do you go to obtain these servers are the following do you go to obtain these servers are the following do you go to obtain these servers are the following do you go to obtain these servers are the following do you go to obtain these servers are the following do you go to obtain these servers are the following do you go to obtain these servers are the following do you go to obtain the servers are the following do you go to obtain the servers are the following do you go to obtain the servers are the following do you go to obtain the servers are the following do you go to obtain the servers are the following do you go to obtain the servers are the following do you go to obtain the servers are the following do you go to obtain the servers are the following do you go to obtain the servers are the following do you go to obtain the servers are the following do you go to obtain the servers are the following do you go to obtain the servers are the s
	Shopping
D'	Personal needs
F	Banking
	Employment
THE STATE OF THE S	Social needs
	Social needs
,	Social needs
Do vou	
	currently use local businesses in the community?
	currently use local businesses in the community? Yes No
	currently use local businesses in the community? Yes No Yould you continue to use them if the Post Office is discontinued?
	currently use local businesses in the community? Yes No
If yes, w	Yes No Yould you continue to use them if the Post Office is discontinued? Yes Yes Ves Ver
If yes, w	Currently use local businesses in the community? Yes No Yould you continue to use them if the Post Office is discontinued? Yes Vo NO NO NO NO NO NO NO NO NO N
f yes, v	Currently use local businesses in the community? Yes No Yould you continue to use them if the Post Office is discontinued? Yes Vo NO NO NO NO NO NO NO NO NO N
If yes, w	Currently use local businesses in the community? Yes No rould you continue to use them if the Post Office is discontinued? Yes Vo



BONNIE DECKARD P O BOX 22 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about growth in the community. The growth of a community does not depend on the location of a
post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the
area in recent years. Carrier service will be able to accommodate future growth.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely.

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

	lease check the appropriate box to indicate whether you use the AMORET Post	Office for ea	ich of the fo	ollowing:
F	ostal Services	Daily	Weekly	Monthly Never
а	Buying Stamps			
b	Mailing Letters		· 🔯	
C.	Mailing Parcels			
d.	Pick up Post Office box mail	******	 <u> </u>	
e.	Pick up general delivery mail	<u> </u>	14 1	- manager
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<u> </u>	<u></u>	
h.	Sending Express Mail			
i.	Buying stamp-collecting material			
Ot	her Postal Services	***************************************	5 successé	
a.	Entering permit mailings	T YES	NO K	
b.	Resetting/using postage meter	YES	X NO	
No	npostal Services	Somewif	1.2.3	
a.	Picking up government forms (such as tax forms)	X YES	∏ NO	
b.	Using for school bus stop	YES	NO NO	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO	
	If yes, please explain:		· *	
	Not personally I know many people do			
d.	Using public bulletin board	X YES	NO	Very importan
e.	Other	YES	NO	1
	If yes, please explain:		·	
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for r	personal needs?
	If yes, please explain:	YES	NO IX	resolvat Rodda



	Better	Just as Good	No Opinion	☐ Worse
If yes	s, please explain:			·
For wh	hich of the following do	you leave your community? (Cher	ck all that apply.) Where do you g	o to obtain these
X	Shopping But	*		
[X]	Personal needs 6	utler		
属	Banking But			
	Employment loc	۵		
	Social needs			
If yes,	X Yes No	isinesses in the community? ວັບງານຂໍ້ການຂຽ use them if the Post Office is disco	ontinued?	÷
	.1 Box 328 B	s Amoret MU 64	722	:
ress: RR		,		
	<u>60 925-3</u>	485		



KENDRA BERRY RT. 1 BOX 328 B AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

-Sincerely

Manager, Post Office Operations

300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

П.,	D. W. Line and Complete and Com								
	tal Services	Daily	Weekly	Monthly	Never				
a.	Buying Stamps	<u> </u>		X					
b.	Mailing Letters	X							
C.	Mailing Parcels			X					
d.	Pick up Post Office box mail				X				
e.	Pick up general delivery mail				X				
f.	Buying money orders				X				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X					
h.	Sending Express Mail			X					
ì.	Buying stamp-collecting material				X				
Oth	er Postal Services								
a.	Entering permit mailings	YES	NO FINO						
b.	Resetting/using postage meter	YES	⊠ ио						
Nor	postal Services								
a.	Picking up government forms (such as tax forms)	YES	🛛 ио						
b.	Using for school bus stop	TYES	М МО						
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🔀						
	If yes, please explain:		······································	······································					
ď.	Using public bulletin board	YES	⊘ ио						
e.	Other	☐ YES	⊠ №						
	If yes, please explain:		···	····	***************************************				
Don	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for r	personal ne	eds?				
	•	YES	MO MO						
	If yes, please explain:		-						

UNITED STATES POSTAL SERVICE.

e explain:			
		 	, <u>, , , , , , , , , , , , , , , , , , </u>
the following do yo	ou leave your community? (Chec	ck all that apply.) Where do you go	o to obtain these
pping Ore	rhand park	Kansas Waln	nart Butler
	1		
1)0	Tler + Adri	an MU.	
oloyment Sc	WTh 5: de Lumb.	er Co Secre	Tanux Roline
ial needs	nevada >	no.	Part T:
athu aria lanal busi	page in the community?		,
/	lesses in the community?		
you continue to us	e them if the Post Office is disco	ontinued?	
Yes No			
van 1	Toyce A	WesTover	
#1 Bo			64722
6 67		r	
	sonal needs king Sy ployment So ial needs ntly use local busin Yes No you continue to use Yes No	sonal needs Hanisan V:// plking Butlet + Adria ployment South 5: de Lumbe plant seeds Nevada Inthuse local businesses in the community? Yes No You continue to use them if the Post Office is discontinue to use the	sonal needs Hanisan Ville + Butler Waking Butler + Adrian Mu. playment South 5: de Lumber Co Secre playmen



IVAN & JOYCE WESTOVER RT 1 BOX 377 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Harry Belcher Manager, Post Office Operations

300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

Pos	etal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				V
C.	Mailing Parcels				W
d.	Pick up Post Office box mail				V
e.	Pick up general delivery mail				V
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				四
í.	Buying stamp-collecting material				V
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	NO	*	·ue
Nor	postal Services	. .	4 - 1 - 2 - 1		
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
ď.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:			····	
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for a	personal ne	eds?
·	•	YES	NO		
	If yes, please explain:				

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		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
	***************************************			·	
	For wh	nich of the following do y es?	rou leave your community? (Chec	ck all that apply.) Where do yo	ou go to obtain these
		Shopping	I	live west	of Passaic N
		Personal needs	I	travel to	
		Banking	1.1	isonville to	
		Employment	Serv,	ices. I u	sed the Amer
		Social needs	_		
			travel	Office one	5+.
	Do you	currently use local bus	inesses in the community?	,	
	If yes,	1.01	se them if the Post Office is disco	ontinued?	,
		Yes No	·		
ame:		KARLA V	VILSON.		
ldres	\$\$: 	R+1 Box	399 A	moret Mo	64722
leph	one:	660-267	7-3635		



KARLA WILSON RT 1 BOX 399 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		X		
c.	Mailing Parcels		\Box		X
ď.	Pick up Post Office box mail				X
e.	Pick up general delivery mail			<u> </u>	X
f.	Buying money orders				∇
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			. []	X
'n.	Sending Express Mail				X
i.	Buying stamp-collecting material	. []			X
Oth	er Postal Services				
a.	Entering permit mailings	☐ YES	⊠ ио		
b.	Resetting/using postage meter	YES	Х ио		
No	npostal Services		•		
a.	Picking up government forms (such as tax forms)	YES	≥ №		
b.	Using for school bus stop	YES	ON 🗹		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	MO M		
	If yes, please explain:	·	. \	-	·····
a.	Using public bulletin board	☐ YES	X NO		ADMINISTRAÇ (18 pages ante
e.	Other	YES	□ NO		
	If yes, please explain:				
Dog	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal ne	eds?
		YES	M NO		
	If yes, please explain:	11 13	7		
	- Charles and the second secon				



	ompares to your current service	iai uciivei v sei vice (commete mi	ery service — proceed to questions section. How do you think carries	er route delivery service
	Better	Just as Good	No Opinion	☐ Worse
	If yes, please explain:			
4.	For which of the following do services?	you leave your community? (Ch	eck all that apply.) Where do you	go to obtain these
	Shopping 0	lake KS		
	Personal needs Banking			
	Banking 0/	whe ics		
	Employment O	1		
	Social needs W	,		
5.	Do you currently use local bus	sinesses in the community?		4
	Yes X No.			
	If yes, would you continue to the Yes No	use them if the Post Office is disc	continued?	
	[] res [] No	·		
Name:	Rence P.	hillips		
Address	ENA 1 BOX	210 Amu	ret, mo 647	722
Telepho	ne: 640- 925-	3327		
Date:	4/14/11	<u> </u>		



RENEE PHILLIPS RT 1 BOX 210 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butter Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	X		口	
G.	Mailing Parcels	. 544.		X	
d.	Pick up Post Office box mail	21474	, should have		\boxtimes
e.	Pick up general delivery mail		.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	X	
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			K	
h.	Sending Express Mail				内
i,	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	X NO		
Noi	npostal Services				
a.	Picking up government forms as tax forms)	YES	∑ ио		
b.	g for school bus stop	YES	Х ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
•	If yes, please explain:		, <u>, , , , , , , , , , , , , , , , , , </u>		
d.	Using public bulletin board	X YES	☐ NO	· · · · ·	
e.	Other	YES	X NO		
	If yes, please explain:			·	
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	oing, or for	personal ne	eeds?
		T YES	X NO		
	If yes, please explain:				



	Better	Just as Good	No Opinion	Worse
If yes	, please explain:		annua 4 m Maria da Cara da Car	
For wh		o you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	Shopping	· .		
	Personal needs			
	Banking	·		
区	Employment	·		
	Social needs			
Da va		ousinesses in the community?		
·	Yes No.	o use them if the Post Office is disc	continued?	
If yes,	Yes No.		continued?	
If yes,	Yes No. would you continue to Yes No. Carpe	nter	continued?	
If yes,	Yes No. would you continue to Yes No.	nter MS Amoret 1		



RONI CARPENTER RT 1 BOX 275 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely.

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps				
b.	Mailing Letters		X		
C.	Mailing Parcels			×	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail			赵	
f.	Buying money orders			\boxtimes	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	(1,7,00)	***************************************	M	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material			\bowtie	囗
Oth	er Postal Services			- \	
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	DNO 🔼		
Nor	postal Services		·		
a.	Picking up government forms (such as tax forms)	YES	Ŋ NO		٠.
b.	Using for school bus stop	YES	Вио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₫ №		
	If yes, please explain:	2.			
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	YES	Ď NO		
	If yes, please explain:				
Do v	ou pass another Post Office during business hours while traveling to or from wo	orehoon	ing or for a	orcopol no	ode?
- ,	, and a second s			erzonai ve	eus /
		YES	NO NO		
	If yes, please explain:		·····		



	Better	Just as Good	No Opinion	Worse
<u>If y</u> €	es, please explain:		·	
	which of the following dices?	o you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
X	Shopping			
	Personal needs			
X	Banking			
	Employment			
	Social needs	-		
Name: 7	Yes No	Synover.		
Address: /	Box 76			
Telephone:	660-9	25-3325		
ate:5	-15-11			
complete this	s questionnaire.	ts on a separate piece of paper and	-	-
tur	v St	P.O. for the is and Ca. Please de	nter the d	react of



VELMA SYMOVER P O BOX 76 **AMORET, MO 64722**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

· You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Harry Beicher Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

_					
Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters	X			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	X	-		
e.	Pick up general delivery mail	M			F
f.	Buying money orders		∑ J		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	لـّا
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material	口			X
Oth	er Postal Services				•
a.	Entering permit mailings	YES	XNO		
b.	Resetting/using postage meter	YES	NO 🔀		
No	postal Services	,			
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	X NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES YES	☐ NO		
	If yes, please explain:				
	Helping seniors pick up	thew	· Ma	1.15	***************************************
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO NO		
	If yes, please explain:		·	····	



3.	Post Offic		re will be no change to your deliver tral delivery service, complete this s te?			
		Better	Just as Good	No Opinion	☐ Worse	
		, please explain: T	don't Know, I've	never had carriages, the hours of	ver delivery pen, Ethe ser	Vice
4.	For wh service		you leave your community? (Chec	ck all that apply.) Where do you go	to obtain these	
	X	Shopping				
	图	Personal needs				
	#	Banking				
	MAN TO	Employment				
	X	Social needs				
5.		Yes No Would you continue to Yes No No	usinesses in the community? o use them if the Post Office is discovered to the post of th	ontinued? Charce in Om s, we will only	oret. Nave one	busi
Na	me: <u></u>	Anny L	Wasters	· · · · · · · · · · · · · · · · · · ·		
Ade	dress: $igapha$	0. Box 14	16 Amount 10	L6742.01		
Tel	ephone:	le60-92	5-3277			
Da	te: 5	-9-11				
			•			



DANNY MASTERS P O BOX 146 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

_Sincerely

Harry Belcher Manager, Post Office Operations

300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

		1000					
Pos	tal Services	Daily	Weekly	Monthly	Never		
a.	Buying Stamps			X			
b.	Mailing Letters		X				
c.	Mailing Parcels				\boxtimes		
d.	Pick up Post Office box mail				\mathbf{X}		
e.	Pick up general delivery mail				M		
f.	Buying money orders				∇		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X		
h.	Sending Express Mail				X		
i.	Buying stamp-collecting material				Y		
Oth	er Postal Services						
a.	Entering permit mailings	YES	NO 🔀	. *			
b.	Resetting/using postage meter	YES	X NO				
Nor	postal Services			. ' .			
a.	Picking up government forms (such as tax forms)	YES	NO				
b.	Using for school bus stop	YES	X NO				
c.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO				
	If yes, please explain:						
d.	Using public bulletin board	YES	⊠ ио		, ,		
e.	Other	YES	NO X				
	If yes, please explain:						
Do	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?						
	,	▼ YES	☐ NO				
	If yes, please explain:						



Better	ently receiv y service
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain the services? Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No No Taylor Taylor Amore Mo 64722	Worse .
Shopping Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No No If yes, would you continue to use them if the Post Office is discontinued? Yes No No No Market Market	
Shopping X Personal needs X Banking Employment X Social needs X Do you currently use local businesses in the community? X Yes No No If yes, would you continue to use them if the Post Office is discontinued? X Yes No No No No No No No No	
Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No No Taylor Taylor Amorel Mo 64722	ı es e
Banking Employment Social needs	
Employment Social needs Do you currently use local businesses in the community? X Yes No If yes, would you continue to use them if the Post Office is discontinued? X Yes No	
Do you currently use local businesses in the community? Yes No Yes, would you continue to use them if the Post Office is discontinued? Yes No No No Taylor Hess: R-1 Box 4/19 - Amore Mo 64722	
Do you currently use local businesses in the community? Yes	
If yes, would you continue to use them if the Post Office is discontinued? Yes No No No No Re: Rel Box 419 - Amorel Mo 64722	
If yes, would you continue to use them if the Post Office is discontinued? Yes No No Taylor Aress: R-1 Box 4/19 - Amore Mo 64722	
If yes, would you continue to use them if the Post Office is discontinued? Yes No	
ress: R-1 Box 419 - Amoret Mo 64722	
ne: John Taylor tress: R-1 Box 419 - Amoret Mo 64722	
dress: R-1 Box 419 - Amoret Mo 64722	
<i>(</i>	
ephone: 660 - 679 - 536/	
e: 5-16-11	



JOHN TAYLOR RT 1 BOX 419 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Harry Belcher

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000 Docket: 1352999 - 64722 Item Nbr: 22 Page Nbr: 34

2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekely	Monthly	Never
a.	Buying Stamps		A.	X	
b.	Mailing Letters		X		
c.	Mailing Parcels			X	
d.	Pick up Post Office box mail		X		
e.	Pick up general delivery mail		X		
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material			П	
Oth	ner Postal Services	t		5	~
a.	Entering permit mailings	YES	NO		•
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		0.44 4 8
b.	Using for school bus stop	YES	X NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO	,	
	If yes, please explain:				
ď.	Using public bulletin board	YES	Д ио		
e.	Other	YES	☐ ŇO	•	
	If yes, please explain:				
D.	Value and the Desi Offer Indian		·	-	
no ;	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	∏ NO		
	If yes, please explain:		٦.		



	Better	Just as Good	No Opinion	☐ Worse
If y€	es, please explain.			
Forv	which of the following de	o you leave your community? (Che	ick all that apply \ \Mhara do you	ao to obtain those
servi	ces?	o you loave your community: (one	ok ali tilat apply.) vvilete do you	go to obtain these
X	Shopping			
A	Personal needs)
X	Banking			
X	Employment	, , , , , , , , , , , , , , , , , , ,		
.Vi	Social needs			
200				
1)				
Do w	Ou currently used local la	usinggoes in the germanish ?		
Do yo	N /	usinesses in the community?		
	Yes No			
	Yes No	usinesses in the community? o use them if the Post Office is disc	continued?	ma 000
	Yes No		ontinued?	ng els
	Yes No		iontinued? ut if drive	ne els
	Yes No		iontinued? ut if drive red— may	no els
If yes	Yes No		ontinued? ut if drive red-may	ng els
	Yes No		ontinued? ut if drive not may	ng els
If yes	Yes No		iontinued? ut if drive not may	ng els
If yes	Yes No		ontinued? ut if drive not may	ng els

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PIPER BUTLER

AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

Douket: 1352999 - 64722 Item Nbr: 22 Page Nbr: 37

2.



Postal Service Customer Questionnaire

Pos	etal Services	Daily	Weekly	Monthly	Never		
a.	Buying Stamps			X			
b.	Mailing Letters				17		
C.	Mailing Parcels						
d.	Pick up Post Office box mail		囗		ф		
e.	Pick up general delivery mail		1		ф		
f.	Buying money orders				П		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Control of the Contro				
h.	Sending Express Mail				ф		
i.	Buying stamp-collecting material		口		山		
Oth	er Postal Services		,	٠	4		
a.	Entering permit mailings	☐ YES	NO NO				
b.	Resetting/using postage meter	YES	NO.				
No	npostal Services			•			
a.	Picking up government forms (such as tax forms)	YES	NO 🛛				
b.	Using for school bus stop	YES	NO 🔀				
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO				
	If yes, please explain:						
d.	Using public bulletin board	YES	NO NO				
e.	Other	YES	NO				
	If yes, please explain:			· · · · · · · · · · · · · · · · · · ·			
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?							
	you pass alleafor took office dailing basilloss hours while traveling to of from we	YES)	ocidonal ne	.003:		
	If yes, please explain:						



Post Offic	e box service or gene to your current servi	eral delivery service, complete this	ry service — proceed to question 4, section, How do you think carrier ro	. If you currently receive oute delivery service
	Better	Just as Good	No Opinion	Worse
If yes,	please explain:			
4. For wh	ich of the following dos?	you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
X.	Shopping	Butler, MO		
X	Personal needs	Ч		
N N	Banking	11		***************************************
	Employment			,
A	Social needs	Various		
F 5				
5. Do you	Yes No	usinesses in the community?		
If yes, v		use them if the Post Office is disc	continued?	
	Yes No			
Name: Wil	liam Cole			
uddress: 72	t. 1 Box 359,	Amoret, MO 64722		
elephone:	1060-925323	51		
Date: 5 15	11			

Docket: 1352999 - 64722 Item Nbr: 22 Page Nbr: 39 I purchase stamps about every 3 mouths, which I could do in Butler, Mo. Last time I purchased stamps in the Amoret, Mo PO (appox. 3/2011), the postal employee was watching Jerry Springer and there were no other customers in there. The employee seemed inked to have to sell me stamps. It would not bother me if the Amovet P.O. closed.



WILLIAM COLE RT 1 BOX 359 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerety

Harry Belcher

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps		区		
b.	Mailing Letters		X		
¢.	Mailing Parcels			A	
d.	Pick up Post Office box mail	Ø			
e.	Pick up general delivery mail	×			
ŕ,	Buying money orders	П	X	*\tag{\tag{\tag{\tag{\tag{\tag{\tag{	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			回	私
i.	Buying stamp-collecting material			X	
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services	•			
a.	Picking up government forms (such as tax forms)	YES	ON		
b.	Using for school bus stop	YĘS	ZNO	V	
c.	Assisting senior citizens, persons with disabilities, etc.	_ YES	☐ NO	,	
	If yes please explain. 1.5 A. D. S. T. C. N. C. K.				
d.	Using public bulletin board	YES	□ NO.	•	
e.	Other	TT YES	NO.	,	
	If yes, please explain:	· · · · · · · · · · · · · · · · · · ·	}	····	
Da.	. Our page mother Desi Off and with his in the control of the cont				
Doy	ou pass another Post Office during business hours while traveling to or from wo		4	ersonal ne	eds?
	If yes, please explain:	YES	X NO		
	ii yes, picase expiain.				
				···	· · · · · · · · · · · · · · · · · · ·
کم	M. Daniel C. C. C.	h	c '	ì	
) N	SIM STORT DIE	/ \ /}	ין כ	(
1/1	elly front She lice Smile And MAKe	~ 4 /		\sim	,
1 '	cia omile mad lilanes) yo	000	JAY	/



Better Jus	et as Good	No Opinion	☐ Worse
If yes, please explain:			
<u> </u>	· · · · · · · · · · · · · · · · · · ·		
For which of the following do you leave you	r community? (Check all	that annly) Where do you d	n to obtain these
services?	Columnia in Conson an	and apply. Francis do you g	· ·
Shopping But E	2/	_	
Personal needs 75, 11	or & Am	ovet Am	sterdon
Banking Butler			
Employment Employment	Dis	ABI: ty	
Social needs Mrs AR	121		•
	()		
Do you currently use local businesses in the	e community?		·
Yes No			
If yes, would you continue to use them if the	e Post Office is discontinu	red?	
Yes No			
CI CI			
ie: VII Re GASTA	שמ		
ress: POBOX M4	Amoret	64722	
			Province of the state of the st
phone: 660 - 935 - 3	422		
T. 15			
· 2'/2			



MIKE GASTON P O BOX 174 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters			IY'	
c.	Mailing Parcels				Y
d.	Pick up Post Office box mail				Y
e.	Pick up general delivery mail				14
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
h.	Sending Express Mail				FT .
i.	Buying stamp-collecting material	1			V
Oth	ner Postal Services	\$ 	formed	•	1
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	V NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	I NO		
	If yes, please explain:	W-1-1			
d.	Using public bulletin board	YES	ГГ NO		
e.	Other	YES	TH NO		
	If yes, please explain:		1		
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for n	ersonal ne	eds?
	· ·		M NO		
	If yes, please explain:	1_1	11 ,10		



	Better	Just as Good	No Opinion	Worse
If yes	, please explain:			
For wh		you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
1	Shopping			
M	Personal needs			٦
M	Banking			
	Employment			
	Social needs			
If yes,	V Yes □ No	sinesses in the community? use them if the Post Office is disc	ontinued?	
	1 BOX 25	2B Amoret /	MD 64722	
s: R	1000			



MARK NELSON RT 1 BOX 252 B AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X
b.	Mailing Letters				X
c.	Mailing Parcels				X
d.	Pick up Post Office box mail				区
e.	Pick up general delivery mail	Ĺ			Ϋ́
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	₩ ио		1 9 4
b.	Resetting/using postage meter	YĘS	Г⊈ №		•
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	Дио		
b.	Using for school bus stop	YES	₩ ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	М ио		
	If yes, please explain:				
ď.	Using public bulletin board	YES	NO		
e.	Other	YES	I V NO		
	If yes, please explain:		1401		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or <u>shoop</u>	ging, or for p	personal ne	eeds?
		YES	ÇÜ NO		
	If yes, please explain: Butler Post Alice -	• .			
	- Junior Constitution of the second				



3.	LOSE CHIE	ce box service or gene s to your current service	re will be no change to your deliver eral delivery service, complete this : ce?	y service — proceed to question section. How do you think carrier	4. If you currently receive route delivery service
		Better	Just as Good	No Opinion	☐ Worse
	If yes	s, please explain:			
	 -				
4.	For where services	nich of the following do	you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
	A	Shopping	in Butter, MO.	Vot Amoret	
	ĺΧΙ	Personal needs			
	쩓	Banking		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
		Employment			
		Social needs			
5.		Yes No	usinesses in the community? use them if the Post Office is disco	ontinued?	
Nam	ie: Lo	RENE SCH	MEHL		
Addr	ess.	RI Box 37	4 Amoret, Md	647029744	
Telej	phone: /	660-679-	4524		
Date	: W	1 ays 12,	2011		

Docket: 1352999 - 64722

Item Nbr: 22 Page Nbr: 49

05/31/2011

Lorene Schmehl Rt. 1 Box 374 Amoret MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

2.



Postal Service Customer Questionnaire

				•	
Po	ostal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps	[]	X		
b.	Mailing Letters		Ø		
C.	Mailing Parcels			×	
d.	Pick up Post Office box mail				K
e.	Pick up general delivery mail			П	X
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			½	
h.	Sending Express Mail			Ø	
i.	Buying stamp-collecting material			, ₩	
Otl	ner Postal Services	S company.	François	,X.	11
a.	Entering permit mailings	YES	NO X		
b.	Resetting/using postage meter	YES	X NO	1000	4
No	npostal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	∑ №		
b.	Using for school bus stop	YES	⋈ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	1X NO		
	If yes, please explain:				
ď.	Using public bulletin board	X YES	□ NO		
e.	Other	YES	⊠ NO		
	If yes, please explain:	5 100.0043	7.7.3		
Doy	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for pe	ersonal nee	ds?
			X NO		
	If yes, please explain:	,	it was		



		No Opinion	Worse
s, please explain:			
biologica de la companya de la comp			
es?	you leave your community? (Chec	ж ан that apply.) Where do you g	o to obtain these
Shopping	atler		
Personal needs	gutler		
Banking $\hat{\mathcal{L}}$	utler	7,120,000	, <u>, , , , , , , , , , , , , , , , , , </u>
Employment		321	
Social needs			
	· · · · · · · · · · · · · · · · · · ·		
u currently use local bu	sinesses in the community?		
Yes 🖔 No			
	use them if the Post Office is disc	ontinued?	
Yes 🔀 No	:		
Cub & 1011	ane Offill	,	
+1 Prov		ret ma la	4122
	$\frac{\alpha}{\alpha}$		7/00
110-111	-3229		
DID TOS			
	Shopping Personal needs Banking Employment Social needs u currently use local but Yes No would you continue to	Shopping Sattler Personal needs Battler Banking Sattler Employment Social needs u currently use local businesses in the community? Yes No would you continue to use them if the Post Office is discontinued to use the post Office is discontin	Shopping Astler Personal needs Buttler Banking Buttler Employment Social needs u currently use local businesses in the community? Yes No would you continue to use them if the Post Office is discontinued? Yes No Sub & Diane Daniel



BOB & DIANE O'FFILL RT 1 OX 237 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			M	
b.	Mailing Letters	\mathbf{X}		П	
C.	Mailing Parcels				X
d.	Pick up Post Office box mail	∑			П
e.	Pick up general delivery mail	×			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material	Second Area			Ŵ
Oth	er Postal Services				
a.	Entering permit mailings	YES	> NO		
b.	Resetting/using postage meter	YES	[≱ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	≫ NO		
b.	Using for school bus stop	YE\$	∑¥ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ио		
	If yes, please explain:				
					a
d.	Using public bulletin board	YES	NO 🔾		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoop	oing, or for p	ersonal ne	eds?
	_	YES			
	If yes, please explain:		-		



	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:		***************************************	
For wh	hich of the following des?	o you leave your community? (Ched	ck all that apply.) Where do you go	o to obtain these
Ŋ	Shopping			
À	Personal needs			· · · · · · · · · · · · · · · · · · ·
X	Banking			
	Employment			
П	Social needs			
Do yo	u currently use local b	usinesses in the community?	The state of the s	· · residente de maria de la compansión de
Do yo	u currently use local b	usinesses in the community?		VVII 3 5 6 6 6 6 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6
	Yes No	usinesses in the community?	ontinued?	VITE 9 (9 MW) (9 My)
	Yes No		ontinued?	VVVV 9 (9 (4 (4 (4 (4 (4 (4 (4 (4 (4 (4 (4 (4 (4
	Yes No No would you continue to	use them if the Post Office is disco	ontinued?	
	Yes No would you continue to Yes No	use them if the Post Office is disco		
lf yes, 6 2/m :: P	Yes No would you continue to Yes No	o use them if the Post Office is disco		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

ne for the second ATA second

100



EMERY BOWERS JR P O BOX 156 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely

Harry Belcher Manager, Post Office Operations

300 W Pershing Rd suite 210 Kansas City, MO, 64108-9000

2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		A. Carlotte		
b.	Mailing Letters		口		团
c.	Mailing Parcels				匠
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				U
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			<u></u>	Z
h.	Sending Express Mail				B
i.	Buying stamp-collecting material				四
Oth	er Postal Services				
a.	Entering permit mailings	YE\$	NO		
b.	Resetting/using postage meter	YES	E NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	4 NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ NO	- 1/2004-4	
e.	Other .	YES	NO NO		
	If yes, please explain:		3 amount		 ,
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	☐ NO		
	If yes, please explain: Butter Post Office				
	- Committee of the comm	~~~		••••	



3. F	Post Office		eral delivery service, complete this	ry service — proceed to question 4 section. How do you think carrier r	
		Better Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
		•			
4.	For wh		lo you leave your community? (Che	eck all that apply.) Where do you go	o to obtain these
	4	Shopping			
		Personal needs			
		Banking			
		Employment			
	四	Social needs			
5.		Yes No			
	If yes,	would you continue to	o use them if the Post Office is dis	continued?	
Nan	John	July S	tantill)		
Addre	ess:R	Rt / Bo	x 589		
Telep	hone: (660-679-	5701		
Date:	5/	12/11			



CARL & EVELYN STANFILL RT 1 BOX 389 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Harry Belcher

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				旦
b.	Mailing Letters				4
C.	Mailing Parcels				V
d.	Pick up Post Office box mail				W
e.	Pick up general delivery mail				U
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	Sending Express Mail			П	M
ì.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	· TYES	I NO		
b.	Resetting/using postage meter	YES	☑ NO	**	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	IJ NO		
b.	Using for school bus stop	☐ YES	[라 NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	I NO		<u></u>
e.	Other	YES	₩ NO		
	If yes, please explain:		· · · · · · · · · · · · · · · · · · ·		
Do '	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for r	ersonal ne	eds?
·	·	YES	I NO		
	If yes, please explain:				



	Better	☐ Just as G	Good	No Opinion	Worse
If yes	, please explain:				
					-
For wh		you leave your com	munity? (Check all th	nat apply.) Where do you go	to obtain these
	Shopping B	utlee, Har	úsonville	· Mevada	mo.
	Personal needs	<i>د</i> ر	/ '		•
9	Banking	11			
	Employment				
W	Social needs	11	((
Do you	u currently use local bu Yes No			ed?	
If yes,	would you continue to	use them if the Post		·	
If yes,					
ime: 7	□ Yes □ No				
7	□ Yes □ No reda Re Box 38	inke	out, mo		



FREDA REINKE P O BOX 383 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely

Hárry Belcher



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	K)			
Ç.	Mailing Parcels				RARELY
d.	Pick up Post Office box mail				RARely
e.	Pick up general delivery mail				RARels
f.	Buying money orders				. i∑/
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				2000SIDN
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oti	ner Postal Services			,	,
ạ.	Entering permit mailings	YES	Д ио		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	∑ ∕NO		
b.	Using for school bus stop	YES	□ J ⁄⁄NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	LANO		
	If yes, please explain:	1	1-y	···	100k
d.	Using public bulletin board	YES	NO		
e.	Other	T YES	Пио		
	If yes, please explain:			···	
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eeds?
		YES	•		
	If yes, please explain:		7		
				· · · · · · · · · · · · · · · · · · ·	

UNITED STATES POSTAL SERVICE®

.	Better	Just as Good	No Opinion	Worse
lf yes, p	lease explain:			
مامان ماما	h . £46 . £. 11	1		
ervices	n of the following o	to you leave your community? (Gr	neck all that apply.) Where do you g	jo to obtain these
\mathbf{X}	Shopping			
X	Personal needs			
	Banking	300000000000000000000000000000000000000		
X X X	Employment			
X	Social needs			
/				
o you c	urrently use local t	businesses in the community?		
12	Yes No			
		to use them if the Post Office is di	scontinued?	
Z	Yes No			
\ \	· /	11 / 11		
D	Avid and	Naryan HOR	MAM	
R	i 1 Roy	284 Amour	+ MO	
_/	- WA	XO I APTILIZED	1 1-10	
i c :	ColeD 9	125 344 3375	<u> </u>	
_	5-11-11			
-	, ,, - 1 (

I think it was silly to use military time town for the shedule & meeting. Markan



DAVID & MARJEAN HORMANN RT 1 BOX 284 **AMORET, MO 64722**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X
b.	Mailing Letters				X
c.	Mailing Parcels				X
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				ĺΧΙ
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i.	Buying stamp-collecting material	П			X
Ot	ner Postal Services				·
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	X NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	₩ NO		
	If yes, please explain:		***************************************	····	***************************************
d.	Using public bulletin board	TYES	NO X		
e.	Other	YES	X NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES			
	If yes, please explain:	,			



	Better	X	Just as Good		No Opinion		Worse
If yes	s, please explain:						
	<u> </u>				•	•	
		1					
servic	es?	you leave	your community? (Che	ck all that appl	y.) vvnere do you	i go to obtain i	inese
	Shopping						
П	Personal needs					T	
	Danking						
	Banking		<i>e</i>				*****
	Employment						
П	Social needs						
Do yo	u currently use local bi	usinesses ir	the community?				
Do yo	u currently use local b	usinesses ii	n the community?				
·	Yes No		·	continued?			
	Yes No		n the community?	continued?			
	Yes No		·	continued?			
If yes,	Yes No would you continue to Yes No	use them i	f the Post Office is disc	ontinued?			
If yes,	Yes No	use them i	f the Post Office is disc	continued?			
If yes,	Yes No would you continue to Yes No	use them i	f the Post Office is disc				
If yes,	Yes No would you continue to Yes No	use them i	f the Post Office is disc				
If yes,	Yes No would you continue to Yes No Tricia Ho	skins	f the Post Office is disc				
If yes,	Yes No would you continue to Yes No	skins	f the Post Office is disc				
If yes,	Yes No would you continue to Yes No Tricia Ho the Box 4'	skins	f the Post Office is disc				
If yes,	Yes No would you continue to Yes No Tricia Ho	skins	f the Post Office is disc				
If yes,	Yes No would you continue to Yes No Yes No Cica Ho Box 4' LLO-L-19-So 12, 2011	skins 31 A	f the Post Office is disc	<u>44722</u>	s form. Thank yo	u for taking th	e time t



PATRICIA HOSKINS RT 1 BOX 431 **AMORET, MO 64722**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City , MO, 64108-9000

2.



Postal Service Customer Questionnaire

Pos	atal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		図		
C.	Mailing Parcels				X
d.	Pick up Post Office box mail	X		П	
e.	Pick up general delivery mail	×			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail	IJ			X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	NO X		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	NO.	<i>-</i> -	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	MO		
	If yes, please explain:				
d,	Using public bulletin board	YES	∏ NO		
e.	Other	YES	NO NO		
	If yes, please explain:	,	21 110		
	Put up Poster				
Do y	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal ne	eds?
		YES	М ио		
	If yes, please explain:				



	Better	Just as Good	No Opinion	☐ Worse
If yes	s, please explain:			
For w	hich of the following des?	o you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
区	Shopping	Butler WD		
X	Personal needs	But ler, MO		
X	Banking	Butler mo	. , , , , , , , , , , , , , , , , , , ,	
	Employment			
Do vo	Social needs	usinesses in the community?		
-	u currently use local b	ousinesses in the community? To use them if the Post Office is disconsisted the community?	ontinued?	
If yes,	u currently use local b Yes No would you continue to	•		22
-	u currently use local b Yes No would you continue to	o use them if the Post Office is disconnected by th		22



NORMA RIDLEY P O BOX 12 **AMORET, MO 64722**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Buller Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Harry Belcher

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	囗	V /	. 🔲	
b.	Mailing Letters		V		
C.	Mailing Parcels			E/	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				V
f.	Buying money orders				1
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			D	口
h.	Sending Express Mail				
i.	Buying stamp-collecting material				L
Oth	er Postal Services	-/-			
a.	Entering permit mailings	O zs	NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services		/		
a.	Picking up government forms (such as tax forms)	T YES	NO		
b.	Using for school bus stop	YE\$	NO NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	L NO		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	NO NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal ne	eds?
		YES	NO		
	If yes, please explain:				



	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			
	· · · · · · · · · · · · · · · · · · ·			
For wi servic		to you leave your community? (Che	ick all that apply.) Where do you go	o to obtain these
1		BH. A BAN	1 n-a =	
	Sergenal poods 7	Butler & adri		
1	1'ersonal needs	Jutler & adri	ar	
Y	Banking	Butler		
	Employment			
V	Social needs	7/~~		· · · · · · · · · · · · · · · · · · ·
(K)		Parious		· · · · · · · · · · · · · · · · · · ·
_				
Do yo		businesses in the community?		
	Yes No			
If yes,	would you continue	to use them if the Post Office is dis-	continued?	
	Yes No	•		
	5 4 0			
ne:	OL Can	neror		
	D10	209		
ress:	C. Bot	209		
. /	11. 000	2220		
ephone: 💪	60-925-	- 2220	A CONTRACTOR OF THE PROPERTY O	<u> </u>
_,	5/10/11			
e:	1/0/11		<u> </u>	



D L CAMERON RT 1 BOX 209 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butter Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		П	78	
b.	Mailing Letters			\geq	
C.	Mailing Parcels	<u></u>			X
d.	Pick up Post Office box mail			X	
e.	Pick up general delivery mail	. []			T
f.	Buying money orders			AMERICAN	X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				W
h.	Sending Express Mail				A
i.	Buying stamp-collecting material				Per'
Oth	ner Postal Services			,	
a .	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	P NO		
b.	Using for school bus stop	YES	M NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🔀		
	If yes, please explain:				
					
d.	Using public bulletin board	YE\$	NO		
e.	Other	YES	NO	•	
	If yes, please explain:	fat ry	o Par	tev	
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for r	personal ne	eds?
		YES			
	If yes, please explain:	- · · · ·	~~ · · · ·		

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	Better	Just as Good	No Opinion	Worse
lf ye	s, please explain:			
	·			
For w		o you leave your community? (Che	ck all that apply.) Where do you	go to obtain these
X	Shopping			
X	Personal needs			
N.	Banking			·
	Employment			
	Social needs			
	 			
Do yo	ou currently use local b	pusinesses in the community?		
	X Yes No		3	
If yes	, would you continue t	o use them if the Post Office is disc	continued?	
	Yes No	:		
/	John M	sponer		
		, , , 1		
	P.O. Box	186		



RALPH MASONER P O BOX 186 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000 Docket: 1352999 - 64722 Item Nbr: 22 Page Nbr: 77

2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			211	
b.	Mailing Letters				i
c.	Mailing Parcels			44	П
đ.	Pick up Post Office box mail				V
e.	Pick up general delivery mail				¥
í.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			< V	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				W
Oth	er Postal Services			,,	·
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES.	NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	T YES	□ NO	Some	times
е.	Other	,	,	BUX	eldon
	If yes, please explain:	YES	∐ NO		
Da :	Courses and the Part Off				
DO)	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	eds?
		YES	□ №		
	If yes, please explain:				
	Sometime, when in But	tu-			



	Better	Just as Good	No Opinion	Worse
. <u>If</u>	yes, please explain:	·		;
_				
For ser	r which of the following do vices?	you leave your community? (Chec	ck all that apply.) Where do you	go to obtain these
L		_ Various	Cities	
2	Personal needs	લ	. 9	
V	Banking	Butler		
	Employment /	A		
	Social needs	Various	.)	
1				
1				***************************************
Doy		isinesses in the community?		
	Yes No	usinesses in the community? Livene's One	ly I local.	business
	Yes No	usinesses in the community? Livere's Orrow use them if the Post Office is disco	ly I local selso	business of use It.
	Yes No	usinesses in the community? Livene's One	ly I local.	business of use It.
	Yes No	usinesses in the community? Livere's Orrow use them if the Post Office is disco	ly I local selso	business of use &
If ye	Yes No	use them if the Post Office is disco	ly I local selso	business y use It.
If ye	Yes No es, would you continue to Yes No	usinesses in the community? Livere's Orrow use them if the Post Office is disco	ly I local selso	business of use of



TED TAYLOR RT 1 BOX 305 B AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps				X
b.	Mailing Letters				X
c.	Mailing Parcels				X
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				K
h.	Sending Express Mail				X
i.	Buying stamp-collecting material	口			Χ
Oth	er Postal Services				•
a.	Entering permit mailings	YE\$	Д ио		
b.	Resetting/using postage meter	YES	Х ио		
Nor	postal Services			• *	
a.	Picking up government forms (such as tax forms)	YES	NO X		
b.	Using for school bus stop	YES	NO X		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	Мо		
	If yes, please explain:				
			. /		
d.	Using public bulletin board	YES	NO		
е.	Other	YES	□ №		
	If yes, please explain:				
Dog	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ping, or for p	ersonal ne	eds?
		X YES	□ NO		
	If yes, please explain:				
	I shop in butler of do my business	inth	24 30	Vice.	



	Better	Just as Good	No Opinion	Worse
If yes,	please explain:			
For whi	ch of the following do	o you leave your community? (Che	eck all that apply.) Where do you g	o to obtain these
X	Shopping P	utier Nevada K		
X	Personal needs	v v		
X	Banking P	butter		
	Employment	a cuan ess		
K	Social needs V	2 Her otc		
77-		- manyero		
-	. ^	usinesses in the community?	,	
	Yes No	was their little Deat Office in the		
ir yes, v	Yes No	o use them if the Post Office is disc	continued?	
Mi	chael +1	isa Mohr		
s: RP	-1 BOX 3	15A, Amoret		
one: 🚺	100-1079-	4711		
_			•	



MICHAEL & LISA MOHR RT 1 BOX 375 A AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butter Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			ROLL	
b.	Mailing Letters				X
c.	Mailing Parcels				X
d.	Pick up Post Office box mail	口			×
e.	Pick up general delivery mail				
f,	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
·j.	Buying stamp-collecting material				図
Oth	er Postal Services				
a.	Entering permit mailings	TYES	M NO		
b.	Resetting/using postage meter	YES	NO K		
No	npostal Services			-	
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	X NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:			···········	·····
ġ.	Using public bulletin board	☐ YES	№ мо		
e.	Other	YES	ОИ 💢		
	If yes, please explain:		,		
Dog	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
	•	YES	M NO		
	If yes, please explain:	f	,		



	Better	Just as Good	No Opinion	Worse
If yes	, please explain:			
		· · · · · · · · · · · · · · · · · · ·		
For wh		o you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
X	Shopping			
	Personal needs			
	Banking			
\Box	Employment			
II	z.mpioy.morit			
	Social needs			
If yes,	Social needs u currently use local to the second second would you continue to the second sec	ousinesses in the community? o use them if the Post Office is disc		
If yes,	Social needs u currently use local to the second second would you continue to the second sec	o use them if the Post Office is disc		
lf yes,	Social needs u currently use local to the second second would you continue to the second sec	o use them if the Post Office is disc una Handbe 253 Amout V		



ERNEST & NORMA HANDKE

RT 1 BOX 253 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				V
b.	Mailing Letters	-	· ([]]		
C.	Mailing Parcels				×
d.	Pick up Post Office box mail			囗	X
e.	Pick up general delivery mail				答
f.	Buying money orders				×
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П			\boxtimes
h.	Sending Express Mail				×
i.	Buying stamp-collecting material	[_]			×
Oth	er Postal Services		_		-
a.	Entering permit mailings	YES	1 NO		
b.	Resetting/using postage meter	YES	≥ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	∑ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🔀		
	If yes, please explain:				
ď.	Using public bulletin board	T YES	√NO		
e.	Other	T YES	□ NO		
	If yes, please explain:	Farand	ş ammar		
Do s	VIII have another Bort Office during business bases will be				
D0)	you pass another Post Office during business hours while traveling to or from wo	огк, or snopp YES	ing, or for p	ersonal ne	eds?
	If yes, please explain:	120	1l 140		Λ
	I work in Butter to	uc (nail	alr	oder
:	comes out of Butter				



3.	Post Omc	e carrier delivery, there e box service or gener to your current service	al delivery service, complete this	ery service — proceed to question 4 section. How do you think carrier r	l. If you currently receive oute delivery service
		Better	Just as Good	No Opinion	Worse
	If yes.	please explain:			
	<u></u>				
4.	For whi service	ich of the following do	you leave your community? (Che	eck all that apply.) Where do you go	to obtain these
	\square	Shopping			
		Personal needs			
	Ø	Banking			
	X	Employment			
	Ŋ	Social needs		4	7
5.			sinesses in the community?		
		Yes No	and the one if the Point Office is the		
		Yes No	use them if the Post Office is disc	continued?	
Nam	ıe: L	ori Bro	uley		
Addr	ess: £	+ (B	sx 395	Amoret 1	No
Fele _l	phone:	(e(e)-26)	3476		
Date	. 5	<u>-98-20</u>	11		



LORI BRANLEY RT 1 BOX 395 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000 Docket: 1352999 - 64722 Item Nbr: 22 Page Nbr: 87

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X
b.	Mailing Letters				
c.	Mailing Parcels				X
d.	Pick up Post Office box mail				×
e.	Pick up general delivery mail	口		口	X
f.	Buying money orders			口	X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\mathbf{x}
h.	Sending Express Mail				X
i.	Buying stamp-collecting material			Ĺ	×
Oth	er Postal Services				
a.	Entering permit mailings	YES	🔀 ио		
b.	Resetting/using postage meter	YES	X NO		
Nor	npostal Services				
a.,	Picking up government forms (such as tax forms)	YES	X NO		
b.	Using for school bus stop	YES	⋈ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	× NO		
e.	Other	YES	X NO		
	If yes, please explain:				
Dov	you pass another Post Office during business hours while traveling to or from wo	ark as chann	ing or for r	orconal na	ode?
;	The state of the s	•		reisonan ne	cus (
	The second secon	YES	NO		
,,	If yes, please explain:	770			
u	le usualy Go To Buther mo 64	150			

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	Better	Just as Good	No Opinion	☐ Worse
If yes	s, please explain:			
		St. Market Market St. Co.		
For wi servic		o you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
·	Yes No	ousinesses in the community? o use them if the Post Office is disc	continued?	
		6. K. 1		
	lom + Di	anne Inian		
 s: R	1 Box 3	anne Knigh 18 Amoret	Mo 64722	



TOM & DIANNE KNIGHT RT 1 BOX 378 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely.

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City , MO, 64108-9000

2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				Ty/
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				t
Oth	er Postal Services				
a.	Entering permit mailings	YES	□NO		
þ.	Resetting/using postage meter	☐ YES	110	•	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	II NO		
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	MO		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	II NO		
e.	Other	YES	□ №		
	If yes, please explain:				
Dog	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES YES	□ №		
	If yes, please explain:				



Better	Just as Good	No Opinion	Worse
If yes, please explain:			
		I that are he had been also considered	- 4 h.t
services?	you leave your community? (Che	ek all that apply.) vvhere do you g	o to obtain triese
Shopping		$\Lambda\Lambda$	
Personal needs	D	WW	
1 Ciscillatinesdo			1
Banking	211		
Employment	\leftarrow		
Social needs			new new · · · · · · · · · · · · · · · · · · ·
D Occide freeds			
Do you ourrontly use local h	usinesses in the community?		
Yes No	pomesses in the community:		
······	o use them if the Post Office is disc	Antinuad?	
		onanded :	
Yes No	. 1		
There.	Depma		
ne:	TUNITU		
ress: ++ 1	BOX 282R	And Amor	et no 6
ephone: (0(00) -	1009-43		·)•
priorie.	W//=-1	\ 	nastanisaa aa mara da sanaas aa



CHER HERMANN RT 1 BOX 382 B AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely

Harry Belcher

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000 Docket: 1352999 - 64722

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POSTAL SERVICE®

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps .			X	
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				\boxtimes
e.	Pick up general delivery mail				囗
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				П
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Otl	ner Postal Services	•			
a.	Entering permit mailings	YES	⊠NO		
b.	Resetting/using postage meter	YES	Мon		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠-NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ ио		
	If yes, please explain:			····	
d.	Using public bulletin board	YES	⊠NO		
e.	Other	YES) No		
	If yes, please explain:		*****		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES			
	If yes, please explain:		· ·		



3. P	ost Office	e carrier delivery, to box service or ge to your current ser	neral delivery	change to your o service, complete	delivery service — pethis section, How	proceed to questi do you think carr	on 4. If you currently receive ier route delivery service
,		Better		Just as Good		No Opinion	☐ Worse
	If yes,	please explain:					
	 						
4.	For whi		do you leave y	our community?	(Check all that app	ly.) Where do yo	u go to obtain these
	区	Shopping	(But)	er_			
		Personal needs					
	区	Banking	Bui	the			
	×	Employment	Xo	insbu	la,		
		Social needs			0		-
5.	·	currently use local Yes Now	>				
	., , ==,	Yes 🔼 No					
Name:				·		, , , , , , , , , , , , , , , , , , , ,	
Addres	ss:						
Teleph	ione:						
Date:							



Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			V	
	b.	Mailing Letters			M	
	C.	Mailing Parcels			1	口
	d.	Pick up Post Office box mail				四
	e.	Pick up general delivery mail				
	f.	Buying money orders	П			19
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				14
	ì.	Buying stamp-collecting material				14
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	b.	Resetting/using postage meter	YES	II NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	1 NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	TY NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
			YES	15 NO		
		If yes, please explain:				

UNITED STATES POSTAL SERVICE.

Better	Just as Good	No Opinion	☐ Worse
If yes, please explain:			
For which of the following services?	do you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
Shopping	Butler Mo		
Personal needs	?		
Banking	Amsterdam or	Butler Mo	
Employment	Butler Mo		
Social needs	Nevada Mò		
<u> </u>			
Do you currently use local	businesses in the community?		
Yes No	ı		
If yes, would you continue	to use them if the Post Office is disc	ontinued?	
Yes No	ı		
e: Jack Sr	~~//a		
e: JACK Or	nulley		
ress: RR / J	SOX ZOIB /	Imoret M	10
phone: (660 - 9	2 <i>5-</i> 3335		
priorie. (e (e ()	<u> </u>		***************************************
5-10-11			



JACK SMALLEY RT 1 BOX 201 B AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 84108-9000 Docket: 1352999 - 64722 Item Nbr: 22 Page Nbr: /00



Postal Service Customer Questionnaire

P	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters	囗			
c.	Mailing Parcels	口			V >
d.	Pick up Post Office box mail				回 3
e.	Pick up general delivery mail		口		V
f.	Buying money orders			V	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П	П	回	
h.	Sending Express Mail				回
i.	Buying stamp-collecting material				M
0	ther Postal Services				
a.	Entering permit mailings	YES	MO		
b.	Resetting/using postage meter	YES	☑ NO		
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ №		
	If yes, please explain: Who can't read & getting stamps for diffe	Readin	na for	a mar	<u> </u>
đ.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	₩ NO		
	If yes, please explain:			· · · · · · · · · · · · · · · · · · ·	
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shoon	ing or for r	nersonal na	ade2
	to the first the control and the first the fir	YES		orgonal ne	ous:
	If yes, please explain:	12 120	i NO		
	We bank at amsterdam, mo, across	kum 1	P. O.		
		0			
		. 4			
	& Sometimes, during a years	length	i i		
	A Solitarion - S comment of the	Ú	•		

UNITED STATES POSTAL SERVICE.

	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
For w		o you leave your community? (C	heck all that apply.) Where do you ç	go to obtain these
M	Shopping	K.C. area		
V	Personal needs	fr /		
図	Banking (imsterdam, mo		
		Retired		
W	Social needs /	Laniamiele ma	Community Con	ter.
ne:	U	J Malone V 298, amor	et, mo 64722	
ephone:	660- 925	,	, , , , , , , , , , , , , , , , , , , ,	
e:	5/11/11			
nplete this	questionnaire,		and attach it to this form. Thank you	
	the P.O.	is all we ha	ve left, We do not break it questionaire a during the	use service
occa	sionally,	but we can	not break it	down to
ape	cific tim	e, as your	questionaire e	nightes, We i



GWENDOLYN MALONE RT 1 BOX 298 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City , MO, 64108-9000

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps				P
b.	Mailing Letters				15
Э.	Mailing Parcels				II
i.	Pick up Post Office box mail				g
) .	Pick up general delivery mail				
	Buying money orders				V
ļ.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				TY)
١.	Sending Express Mail				
	Buying stamp-collecting material	Ė			M
th	er Postal Services		/	\	11
	Entering permit mailings	YES	I NO		
	Resetting/using postage meter	YES	☐ NO	·	
or	postal Services		7.		
	Picking up government forms (such as tax forms)	YES	回炒		
	Using for school bus stop	YES	D No		
	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:		· · · · · · · · · · · · · · · · · · ·		
	Using public bulletin board	☐ YES	[] NO		
	Other	YES	NO		
	If yes, please explain:				
10.5	ou nace another Past Office during business have while to the				
- 3	ou pass another Post Office during business hours while traveling to or from wo	/	£	ersonal ne	eds?
		YES	_ NO		
	If yes, please explain:	Km4	ا عما)hen	7



	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:	unication and the second secon		
For wi		o you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
	Shopping	Butler 3 K.C	~ Mo.	
J	Personal needs	Buller Mo	-	
	Banking	Butler, m		
П	Employment	Retired		
	Social needs			
Do yo	8 /	usinesses in the community?		
	Yes No	·		
If yes,		o use them if the Post Office is disc	ontinued?	
	Yes No			
	Gam (orinsley		
	RR	1 Amoret	Mo	
s:				



GARY CORIMSLEY RT 1 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a format proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Harry Belcher

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000 Docket: 1352999 - 64722 Item Nbr: 22 Page Nbr: **/Ο**ψ

2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never /
a.	Buying Stamps				
b.	Mailing Letters				也
C.	Mailing Parcels				回
ď.	Pick up Post Office box mail				呼
e.	Pick up general delivery mail				THE PARTY OF THE P
f.	Buying money orders				1
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	IN NO		
b.	Resetting/using postage meter	YES	I NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	A NO		
b.	Using for school bus stop	YES	NO	ė.	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	T YES	NO		· · · · · · · · · · · · · · · · · · ·
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
	-	YES	□ NO		
	If yes, please explain:				

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Post Office box service compares to your currer	nt service?		-		<u></u>
Better	*	Just as Good	[] No	Opinion	Worse
If yes, please explai	<u>n:</u>				
					· ·
For which of the follow services?	wing do you leave	your community? (Che	ck all that apply.) W	Vhere do you go to o	btain these
Shopping	Q				
	Butler,			····	
Personal ne	eeds Burtler	-			
Banking	Butler		,	***************************************	
		1/0		······································	· · · · · · · · · · · · · · · · · · ·
Employmen	t Butter,	KC			
Social need	s Butter				
	<i>70</i> 14 4				
Do you currently use	local/businesses i	n the community?			•
Yes D		Traile community;			
		Maha Dani Office to the	-450		
		if the Post Office is disc	ontinued?		
Yes T	No				
		. 4			
· KeVIN & DA	ANIECE	MILLER			
0 0		.0			
ess: RR / BOX	390B	tmorer M	0 64722	<u> </u>	
chone: 660-67	19-3820	7			
~ 16 /1		77 000			
5-10-11					



KEVIN & DANIECE MILLER RT 1 BOX 390 B AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			U	
b.	Mailing Letters				口
c.	Mailing Parcels	口		V	
d.	Pick up Post Office box mail	图			
e.	Pick up general delivery mail				I
f.	Buying money orders				0
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			v	
ì.	Buying stamp-collecting material				4
Ot	ner Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services	~			
a.	Picking up government forms (such as tax forms)	₹ YES	☐ NO		
b.	Using for school bus stop	YES	□ №		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	∏ NO		
	If yes, please explain:	3	!		
ď.	Using public bulletin board	T YES	NO NO		
		I I I I I			
e.	Other	YES	∨ ио		
	If yes, please explain:	7.01.1			
Do	you pass another Post Office during business hours while traveling to or from wo	rk. or shopr	ing, ordor r	ersonal ne	eds?
		YES	/		
	If yes, please explain:	1_1 153	1 100		
	Nyosi piodos orpidii.				
		the transfer			

UNITED STATES POSTAL SERVICE.

compares to your current servi			
Better	Just as Good	✓ No Opinion	Worse
If yes, please explain:			
For which of the following deservices?	o you leave your community? (Chec	ck all that apply.) Where do you go	to obtain these
Shopping	Buther		
Personal needs	BUTLER		
Banking	Batlen		
Employment			
Social needs			
	usinesses in the community?		
Yes No			
/	use them if the Post Office is disco	ontinued?	
Yes No			
mdest :	P Callago	1 al	
000	S. Carpagn		
ess: 10,0 . 10	0x 3/ K	tmoreT 1	110. 6472Z
hans (a (a C)	925 35	u U	
none: (<u>a (a C)</u>	100 00	7	
5/10	/ 1/		
ι	L.		
e add any additional comments ete this questionnaire.	on a separate piece of paper and a	attach it to this form. Thank you fo	r taking the time to
,	, , ,)		MET DO
	- Little	10000	$\frac{1}{2}$
19 URC)		- 11 Jes 3/	900/6
1 1the	More. 1.	$)$ $\mathcal{M}^{1/2}$.	76
	V- 0 19ANOS	. This M.	176KD 10
Leel 15AD	on a separate piece of paper and a Little More, Li For ones ourse, ouce rer Service	2-1110 1	To DollAR
J AM	waso owce	2 /4004 10/	ne nome
~ ~ ~ (°C	11 4 15 -20 3	·	
		10	-



JOHN CULPEPPER P O BOX 31 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

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2.



Postal Service Customer Questionnaire

				-	
P	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		×		
b.	Mailing Letters	\boxtimes			
c.	Mailing Parcels			П	\boxtimes
d.	Pick up Post Office box mail	\boxtimes			П
e.	Pick up general delivery mail				X
f.	Buying money orders		П	П	\square
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				\boxtimes
Í,	Buying stamp-collecting material			П	
Otl	ner Postal Services	1	V 133122	1	, C.
a.	Entering permit mailings	YES	Д №		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ мо		
b.	Using for school bus stop	YES	⊠ мо		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🔀		
	If yes, please explain:				
d.	Using public bulletin board	YES	✓ NO		
e.	Other	YES	NO NO		
	If yes, please explain:			······································	
Do y	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for ne	ersonal nee	ds?
	-	YES			
	If yes, please explain:	1 1E3	IXI NO		
					······································



	Better	Just as Good	No Opinion	☐ Worse
lf ye	s, please explain:			
				
For w	hich of the following do	you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
×	Shopping	Butly		
X	Personal needs	Butles		**************************************
M	Banking	Butly		
	Employment			
□ Do vo	Social needs	sinesses in the community?		
	u currently use local but	sinesses in the community? use them if the Post Office is disc	ontinued?	
	u currently use local but Yes No would you continue to	Destu 125 An	roul Mo. 6	4722



ROBERT DEXTER P O BOX 125 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

2.



Postal Service Customer Questionnaire

Pos	etal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters		X		
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail				区
e.	Pick up general delivery mail				X
f,	Buying money orders		Ø		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				図
i.	Buying stamp-collecting material				X
Oth	er Postal Services	,			
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	☑ NO		
Noi	npostal Services				•
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	NO K		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	V YES	 ∏ NO		 -
e,	Other	T YES	FF NO		
	If yes, please explain:	1	1		
Do.	VALUE AREA ADOTHER PORT Office during business hours while to be for	ude au ata a	i 6.		-1-0
DO.	you pass another Post Office during business hours while traveling to or from wo			ersonal ne	eas?
		YES	₩ NO		
	If yes, please explain:	<u></u>			



	Better	Just as Good	No Opinion	
	If yes, please explain:	i dast as cook	[] No Opinion	Worse
	п усо, роское ехріант.			
				THE CONTRACT OF THE CONTRACT O
4.	For which of the following do y services?	ou leave your community? (Checl	call that apply.) Where do you g	o to obtain these
	☑ Shopping e_{ω}	Her Pleasont	2h	
	Personal needs 1		·	
	Banking \	1 11		
	Employment A	moret (mian	ai R-1 school	
	Social needs			
5.	Do you currently use local bus			
	If yes, would you continue to u	se them if the Post Office is discor	ntinued?	
Name	5 wan fact	<u>es</u>		
Addre	ss: Rt. 1 Box	303 Amoret	1 mc. 64722	
Teleph	none: (60-925-	3440		
Date:	5-10-11			



SUZAN PARKS RT 1 BOX 303 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

2.



Postal Service Customer Questionnaire

Dog	tal Services	Daily	Weekly	Monthly	Never
		,	V V V V V V V V V V V V V V V V V V V	Г	IVEVE
a.	Buying Stamps	<u> </u>	1	<u> </u>	
b.	Mailing Letters				
C.	Mailing Parcels			2	
đ.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f,	Buying money orders			. 🔲	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		M		
h.	Sending Express Mail			回	
i.	Buying stamp-collecting material				Y
Oth	er Postal Services		_		
a.	Entering permit mailings	YES	IN NO		
þ.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ No		
b.	Using for school bus stop	YES	MO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do '	you pass another Post Office during business hours while traveling to or from wo	ork, or shon	oing, or far i	personal ne	eds?
	, ,	YES	NO		
	If yes, please explain:				



Post Offic	ve carrier delivery, ther ce box service or gene s to your current servic	ral delivery se	nange to your delivervice, complete thi	very service — p is section. How	proceed to question do you think carrier	4. If you curr route deliver	rently receive ry service
	Better	☐ Jı	ust as Good		No Opinion		Worse
If yes	, please explain:						
4. For wi	nich of the following do es? Shopping	you leave yo	ur community? (Cf	neck all that app	ly.) Where do you g	jo to obtain t	hese
	Personal needs		7 77 77 7 7 7 7 7.		-		
	Banking						
	Employment						
	Social needs						
If yes, Name:	Yes No No No No Roy Roy	les T			6. KUTL	7	
elephone:	40 - 908	•	362 Con	1/ 8/0	5 714-6	6556	
ate:	5.9.	<u> </u>					
	ny additional comments questionnaire.						
	I've	lived	in Th	e Arl	14 23 y	PEAR	1
I	ise the	Amo	KET Po.	STOP	Fice,	G/Mod	st ever
da	y, She	Mi U	115 don	n iš	the b	ils T	A
7-	Dosg. MI	RSTOR	- we	hane	egyl k	hAd ng Vo) , sf



DENNY VEST RT 1 BOX 264 .AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely

Harry Belcher

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	X			
b.	Mailing Letters	\boxtimes			
c.	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail	\boxtimes			
е.	Pick up general delivery mail	X			
f.	Buying money orders	X			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	×			
h.	Sending Express Mail	7-1-1-1-1			X
i.	Buying stamp-collecting material				Ø
Oth	er Postal Services			·	•
a.	Entering permit mailings	YES	⊠ мо		
b.	Resetting/using postage meter	YES	⊠ мо		
Noi	postal Services				•
a.	Picking up government forms (such as tax forms)	X YES	□ №		
b.	Using for school bus stop	YES	⊠ ио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:		· ····		
d.	Using public bulletin board	⊁ YES	[] NO		
e.	Other	YES	□ NO		
	If yes, please explain:		*		
Doy	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for r	ersonal ne	eds?
		YES	NO K		
	If yes, please explain:		'#-\ ''`\		
					



Better	Just as Good	No Opinion	Worse
, please explain:			
tich of the following des?	o you leave your community? (Che	eck all that apply.) Where do you g	go to obtain these
Shopping F	+ Scott Ks	·	
Personal needs			
Banking	Prescott Ks		***************************************
Employment			
Social needs			······································
Yes No	·	continued?	
tep Bro	OZOWSKI .		
		+ MO 64728	70/52
/.	25-3378		
3 CACADO 1			
	ich of the following das? Shopping F Personal needs Banking Employment Social needs currently use local be a currently	ich of the following do you leave your community? (Chess? Shopping F+Sco++ K5 Personal needs Banking Presco++ K5 Employment Social needs currently use local businesses in the community? Yes No would you continue to use them if the Post Office is disc Yes No Prozowski Prozowski Prozowski Prozowski Prozowski Prozowski Prozowski	ich of the following do you leave your community? (Check all that apply.) Where do you ges? Shopping F+ Scot+ K5 Personal needs Banking Presco++ K5 Employment Social needs currently use local businesses in the community? Yes No would you continue to use them if the Post Office is discontinued? Yes No +ep Brozowski P.O. Box 152 Amoret Mo 64726



STEP BROZOWSKI P O BOX 152 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X
b.	Mailing Letters				X
c.	Mailing Parcels				图
d.	Pick up Post Office box mail				8
€.	Pick up general delivery mail				×
:	Buying money orders				X
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				\triangleright
	Buying stamp-collecting material				X
Oth	er Postal Services				
١.	Entering permit mailings	YES	⊠ NO		• .
۶.	Resetting/using postage meter	YES	⊠ NO		
ło	npostal Services				
ι,	Picking up government forms (such as tax forms)	YES	⊠ NO		
١.	Using for school bus stop	YES	⊠ NO		
ì.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
	Using public bulletin board	YES	NO		
١.	Other	YES	M NO		
	If yes, please explain:				
90	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eeds?
		YES	□ №	-	1
	If yes, please explain:	_D i	sock	in R	Suth
	and freat an Hore for marling.) bus	mil	CLO	101 hC

at work.

2.

UNITED STATES POSTAL SERVICE.

	Better	Just as Good	No Opinion	
	If yes, please explain:	Special Co.	, 140 Opinion	_ Worse
4	For which of the following do services?	you leave your community? (Ch	eck all that apply.) Where do	o you go to obtain these
	Shopping &	sutlee		
	Personal needs	Butler		
	Banking But	tlei		
	Employment &	ment a		
	Social needs	2 -1		
5.	Do you currently use local but Yes No If yes, would you continue to Yes No	sinesses in the community? . use them if the Post Office is dis	continued?	
Name:	Sis Hilbu	5		
Addres	s: R+1 Bry	392 Ar	noret, MO.	64722
Telepho	one: 660-200.	2077		
Date:	5-10-11			



SIS HILBUS RT 1 BOX 392 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butter Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Singegrely

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City , MO, 64108-9000

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2.



Postal Service Customer Questionnaire

_					
Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters		X		
Ç.	Mailing Parcels			X	
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail	囗		X	
f.	Buying money orders			\boxtimes	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	🔯 но		
b.	Resetting/using postage meter	X YES	□ NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	X NO		
b.	Using for school bus stop	YES	⊠ ио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ ио		
	If yes, please explain:				
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	YES	⊠ NO		
	If yes, please explain:	1	×21.10		
Dos		ork or shopp	ina' or for r	perconal na	ade?
	The Part Street, 1997 Street daining business hours while travelling to of floth we			eravilai Ne	cus:
	If you place and in	YES	Х ио		
	If yes, please explain:		·····		
			·		



	Better	Just as Good	No Opinion	Worse
If yes	, please explain:			
For wh		o you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
X	Shopping			
M	Personal needs		_	
\boxtimes	Banking			
	Employment	Retired		
Ø	Social needs			
	X Yes No	usinesses in the community? o use them if the Post Office is disc	continued?	
me:	Fred E.	Shelton		
dress:	RRI-B	x2124 Amor	et, MO. 64722	
ephone:			,	
EDITOTIE.				



FRED SHELTON RT 1 BOX 217 A AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

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2.



Postal Service Customer Questionnaire

·								
Pos	tal Services	Daily	Weekly	Monthly	Never			
a.	Buying Stamps	口		Ш				
b.	Mailing Letters			H				
C.	Mailing Parcels			口	A			
d.	Pick up Post Office box mail			K	口			
e.	Pick up general delivery mail	<u> </u>		X	口			
f.	Buying money orders	1]			出			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				A			
h.	Sending Express Mail				A			
i.	Buying stamp-collecting material				4			
Oth	er Postal Services							
a.	Entering permit mailings	YES	NO					
b.	Resetting/using postage meter	YES	NO					
Nor	postal Services							
a.	Picking up government forms (such as tax forms)	YES	NO					
b.	Using for school bus stop	YES	NO					
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO	•				
	If yes, please explain:							
d.	Using public bulletin board	T YES	X NO					
٠.	Cong pubit sandar badia	<u> </u> ; ; E6	Z 100					
e.	Other	T YES	NO					
	If yes, please explain:	· · · · · · · · · · · · · · · · · · ·			······································			
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for	personal ne	eds?			
		YES	□ NO					
	If yes, please explain: Mouries Je : Ou Mouries							
	Luce in Will Morn to pay to	m.						

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POSTAL SERVICE.

	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			·
•				
For wh	hich of the following do	you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
X	Shopping 7	Ilu mo.		
	Personal needs			
	Banking			
	Employment			
	Social needs	utler mo-		
Do voi	u currently use local bu	usinesses in the community?		
	Yes No			
If yes,	<i>,</i>	use them if the Post Office is disc	continued?	
	Yes No			
	Dae- Zo	ane		
s:	POBO4 1.	be amout	Mo	
			(515 975-40	1



JOE LANE P O BOX 162 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

incerely

Harry Belcher

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never				
a.	Buying Stamps		口。						
b.	Mailing Letters								
C.	Mailing Parcels	口							
đ.	Pick up Post Office box mail		> [] :						
e.	Pick up general delivery mail	Y							
f,	Buying money orders		o j						
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation								
h.	Sending Express Mail								
i.	Buying stamp-collecting material								
Oth	er Postal Services								
a.	Entering permit mailings	YES	Z-10						
b.	Resetting/using postage meter	YES	□ №						
No	Nonpostal Services								
a.	Picking up government forms (such as tax forms)	YES	G 140						
b.	Using for school bus stop	YES	I No						
c.	Assisting senior citizens, persons with disabilities, etc.	TYES	☐ NO	•					
	If yes, please explain:								
d.	Using public bulletin poard	[] YES	A-NO						
e.	Other	YES	☐ NO						
	If yes, please explain:								
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?									
	•	YES	☐ NO						
	If yes, please explain:								



Post Office	e box service or general to your current service?	vill be no change to your delivery delivery service, complete this s	ection. How do you think carrier	route delivery service
	Better	Just as Good	No Opinion	☐ Worse
If yes,	please explain;			•

For whi	ich of the following do yo	ou leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
	Shopping	•		
	Personal needs			
	Banking		The second secon	
	Employment			
I	Social needs			
ne:	Yes W No	Cummins Boy 22)	
fress:	RRI,	Boy 21	_ }	
ephone:	, , , , , , , , , , , , , , , , , , , ,			
e:	May 24	1 2011		
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mor	e to 111	- Mill hor	ve's	



ANNA CUMMINS RT 1 BOX 221 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail.
 Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Butler postmaster.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely

Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City, MO, 64108-9000

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		다.		
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail	ل يل			
f.	Buying money orders			H	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h,	Sending Express Mail			A	[], _M 0
ì,	Buying stamp-collecting material				U5 1
Oth	er Postal Services			U	
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YE\$	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal ne	eds?
		YES	NO		
	If yes, please explain:			····	

POSTAL SERVICE.

3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?
	Better Just as Good No Opinion Worse
	lifyes, please explain: I have delivery but also a D.O. box so it would effect me.c. also I mail media mail pla often and I
4.	dont churches know the weight, so I would miss the post office if For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these Mailing services?
	I shopping Bulter
	Personal needs butter
	Banking Buffer
	Employment
	Social needs Butter
5.	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nan	ne: Melissa Rosson
Add	ress: RRI Box 322 Amoret MO 64722
Tele	phone: 660-925-3185
Date	: May 22, 2011
	. /



MELISSA ROSSON RT 1 BOX 322 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a
 case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and
 investigate the feasibility of providing service by alternate means.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
 available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
 require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
 convenience.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face
 special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to
 make a special trip to the post office for service, Special provisions are made for hardship cases or special customer needs. To
 request an exception for hardship delivery, customers may contact the Butter postmaster for more information.
- You expressed a concern about the Post Office being studied because of a vacancy. Post offices are reviewed on a
 case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and
 investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butter Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely

Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City, MO, 64108-9000

Docket: 1352999 - 64722

1 Nbr: 22 2 Nbr: 139

May 23, 2011

United States Postal Service,

I'm writing with concerns and questions as to why the U.S.P.S. is proposing to close our town post office here in my home town of Amoret, MO.

Why is our town selected for this closing? It is already a rural town of where the residents of Amoret fall below the median income in Bates County as well as the State of Missouri. Bates County is rated as the poorest county in Missouri with above National average on the Unemployment range. The unemployment in this town has ranged between 12.1% to 14.3% the first 4 months of this year. To shut our local town post office creates and adds a greater hardship to our town residents. It adds a burden to us by expecting us to travel to other towns to get an overnight package, priority or other package mailed. Our nearest town that is listed for us to use would be 13 approx. miles round trip. With the price of gas ranging between \$3.69—\$4.00a gallon this also adds an extra burden and cost to this poor rural town. That town is also listed on the U.S.P.S. list of proposed closings so if this is not stopped or the town closest to us; we will be forced to travel even further to have a full service postal office.

Many of our residents are elderly and do little to no driving. They depend on the post office to provide services to them. This creates a problem for them.

Why are we being selected on the fact that our Post Master retired in October of 2010 and you have not replaced anyone full time in that position?

These are few of the concerns and questions that I have concerning the proposed closing of Amoret, MO post office. I'm hoping that you will consider the needs of our small rural community and realize that our citizens depend on you to provide a great full service to us and hoping you will continue it. Please respond within 14 days to my questions.

Thank you,

Melissa Rosson RR 1 Box 372 Amoret, MO 64722



MELISSA ROSSON RT 1 BOX 322 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will
accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On
the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely.



Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps			X		
	b.	Mailing Letters		X			
	c.	Mailing Parcels				□-Chr	
	d.	Pick up Post Office box mail				X	
	e.	Pick up general delivery mail				×	
	f.	Buying money orders				\boxtimes	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				_	
	h.	Sending Express Mail					
	i.	Buying stamp-collecting material					
	Oth	er Postal Services					
	a.	Entering permit mailings	YES	⊠ NO			
	b.	Resetting/using postage meter	YES	⊠ NO			
	No	npostal Services		-			
	a.	Picking up government forms (such as tax forms)	YES	⊠ NO			
	b.	Using for school bus stop	YES	NO K			
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	XI NO			
		If yes, please explain:					
	d.	Using public bulletin board	X YES	□ NO			
	e.	Other	YES	☐ NO			
		If yes, please explain:					
2.	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?						
			YES	X NO			
		If yes, please explain:					

POSTEL SERVICE.

3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive 3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?						
		Better Just as Good No Opinion Worse					
	If yes	of the get attice mail frequently					
4.	For wh	hich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these es?					
		Shopping					
		Personal needs					
		Banking					
		Employment					
		Social needs					
5.		u currently use local businesses in the community? Yes No would you continue to use them if the Post Office is discontinued? Yes No					
Var	ne:	Alvin Wiley					
Ado	tress: }	R# 1 Box 231 Amoret Mo 64722	•				
Tele	ephone:	660-925-3246					
Dat	e: 5-	-23-11					



ALVIN WILEY RT 1 BOX 231 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service
at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If
you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn,
and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 15.4
miles away.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely.



ALVIN WILEY RT 1 BOX 231 **AMORET, MO 64722**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the Butter postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely

Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City , MO, 64108-9000



ALVIN & LYNDA WILEY RT 1 BOX 231 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service
 concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report
 of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound
 their horn when they arrive, in order to transact financial business.
- You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a
 case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and
 investigate the feasibility of providing service by alternate means.
- You expressed a concern about the mailboxes being damaged. Please contact the Butler postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
 available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
 require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
 convenience.
- You expressed a concern about the loss of the community bulletin board. Community Bulletin Boards are not required in Post
 Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and
 affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the
 Butler Post Office for more Information.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerak

Item Nbr: 22 Page Nbr: 146

U.S. Postal Service

The are a small Community with few public facilities. He Closing of our local post office would be a severe loss to us. My hindustanding is the Postal Service is not allowed to Close a post office just to save money. Explain why it is being Closed.

My husband and I have lived in the name place for over forty years. He were advised we Could use our rural box to purchase postage or transact any postal service with the rural Carrier. Surly you are aware of the safety factor involved in leaving any money in the mailbox. I can not tell you how many times we have had a box distroyed by vandals and there has yet to be anyone Charged with this distruction, even with it supposedly being a Federal Offense.

We also use the hulletin board to post

Item Nbr: 22 Page Nbr: 14 7

Service Can prove to be a real personal and leconomic burden. With gas prices sky rocketing and as we are aging our travel ability is decreasing resulting in the Closure being a real altrament.

The hope you will reconside this Closure and keep the post office open went if it is on a limited basis.

Respectfully Alvin - Lynda Wiley RR#1 Box 231 Amoret Mb. 64722

Glean Kespond within a two week seriod and Reep this letter in file regarding amount Post Office Closure.

Item Nbr. 22 Page Nbr: 148

5/23/2001

To: United States Postal Service,

Due to notice of closing of Amoret, Mo. Post Office.

Why didn't the Post Office advertise outside the postal family, for someone to run this office, especially For post offices open fewer than 8 hours a day? I understand that our Post Office Hours have been cut to Less than 8 Hours. I believe this is a violation of our rights, and the Postal Service cut our hours, just to Save money and is a violation of Federal law.

I request that the Postal Service respond in writing to each question and respond within two weeks. I also Request that all documents be included in the file for closing the case.

R.R. 1 Box 323 Amoret, Mo. 64722

Item Nbr: 22 Page Nbr: /49

5/23/2011

To: United States Postal Service,

Due to notice of closing the Amoret, Mo. Post office.

my De Craft

What about the price of fuel that has put a burden on everyone and driving long distances to buy Postal supplies, because we are afraid to leave money in the mail box, or unable to meet the mail Carrier because of difference in schedule times? Also Security people tell us to mail any piece of Mail containing a check, money order and ect. At the Post Office, not to leave in R.R. mail boxes.

I request that the Postal Service respond in writing to each question and respond within two weeks. I also Request that all documents be included in the file for closing the case.

Item Nbr: 22 Page Nbr: 750

5/23/2011

To: United States Postal Service

Due to notice of closing of Amoret, Mo. Post office.

The Federal Government is spending an enormous amount of taxpayer money trying to create jobs, so why are you taking away such an important business service to the Elderly, handicapped, and the rest of us, who Have to depend on mail service to pay bills, banking, and ect.?

I request that the Postal Service respond in writing to each question and respond within two weeks. I also Request that all documents be included in the file for closing the case.

R.R./1 Box 323

Item Nbr: 22 Page Nbr: /5/

5/23/2011

To: United States Postal Service

Due to notice of closing of Amoret, Mo. Post Office

How can I be assured that I am being charged the right fees for packages and other types of mail? In a Real post office this is not a concern.

I request that the Postal Service respond in writing to each question and respond within two weeks. I Also request that all documents be included in the file for closing the case.

R.R./1 Box 323 Amoret, Mo. 64722

Item Nbr: 22 Page Nbr: /52

5/23/2011

To:

United States Postal Service

Why can't we have our Post Office in Amoret, Mo. Open on a limited basis, if it has to be cut back? I understand it has already been cut on Hours.

I request that the Postal Service respond in writing to each question and respond within two weeks. I Also request that all documents be included in the file for closing the case.

mill D. Craft

R.R. 1 Box 323

Item Nbr: 22 Page Nbr: 153

5/23/2011

To:United States Postal Service

What controls will you put in place to ensure compliance with Postal rules and regulations?

I request that the Postal Service respond in writing to each question and respond within two weeks. I also request that all documents be included in the file for closing the case.

R.R. & Box 323 Amoret, Mo. 64722

Item Nbr: 22 Page Nbr: 154

5/23/2011

To:

United States Postal Service

Purchasing Postal Money Orders:

Our Rural Route carrier is not here at exact time every day, our R.R. Box is not at our house. We may be waiting for hours in all kinds of weather. I am uncomfortable with this, and leaving money in the R.R. Box. What is a good solution for us?

I request that the Postal Service respond in writing to each question and they respond within two weeks. I Also request that all documents be included in the file for closing the case.

R.K. 1 Box 323 Amoret, Mo. 64722

Item Nbr: 22 Page Nbr: /55

5/23/2011

To United States Postal Service

In Re of Closing of Amoret, Mo. Post Office

Mailing Packages

How do you guarantee us that when we leave money in the rural mail box, that it will not be stolen? I am uncomfortable with this.

R.R. 1 Box 323 Amoret, Mo.

Jim D. Craft

Item Nbr: 22 Page Nbr: 156

5/23/2011

To:

United States Postal Service

In re of closing of Amoret, MO. Post office

Purchasing Stamps by Mail Carrier

Our carrier dose not come at exact time every day, We may wait for hours. How will we know that our money is not stolen from our Rural Route Box? I am uncomfortable with this.

I request that the postal Service respond in writing to each question and respond within two weeks. I also Request that all documents be included in the file for closing the case.

R.R. 1 Box 323 Amoret, Mo. 64722

June D. Crafe



05/31/2011

JIMMY D CRAFT RT 1 BOX 323 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the Postal Service advertising jobs to the public. When there is a vacancy in a small office, it is
 customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face
 special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to
 make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To
 request an exception for hardship delivery, customers may contact the Butler postmaster for more information.
- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will
 accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On
 the following delivery day the carrier will provide change or a bill for the amount over the estimate.
- You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are
 determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted this
 year indicated the office had declined from an EAS-11 to an PTPM-55 level office, qualifying for 36 hours of service per week.
- You expressed a concern about the Post Office following rules and regulations. Each office has access to our Manuals and Handbooks and is required to work within the guidlines outlined in each.
- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the
 carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms
 are available for customer convenience. Listed below are some services available from the carrier and how to obtain them,

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service
concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report
of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound
their hom when they arrive, in order to transact financial business.

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If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

· \L,

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

Item Nbr: 22 Page Nbr: 159

5/23/2001

To: United States Postal Service,

Due to notice of closing of Amoret, Mo. Post Office.

Why didn't the Post Office advertise outside the postal family, for someone to run this office, especially For post offices open fewer than 8 hours a day? I understand that our Post Office Hours have been cut to Less than 8 Hours. I believe this is a violation of our rights, and the Postal Service cut our hours, just to Save money and is a violation of Federal law.

I request that the Postal Service respond in writing to each question and respond within two weeks. I also Request that all documents be included in the file for closing the case.

Frederica C. Coroft R.R. 1 Box 323

Item Nbr: 22 Page Nbr: 160

5/23/2011

To: United States Postal Service,

Due to notice of closing the Amoret, Mo. Post office.

Frederica Co Conaft

What about the price of fuel that has put a burden on everyone and driving long distances to buy Postal supplies, because we are afraid to leave money in the mail box, or unable to meet the mail Carrier because of difference in schedule times? Also Security people tell us to mail any piece of Mail containing a check, money order and ect. At the Post Office, not to leave in R.R.. mail boxes.

I request that the Postal Service respond in writing to each question and respond within two weeks. I also Request that all documents be included in the file for closing the case.

R.R. 1 Box 323

Item Nbr: 22 Page Nbr: 16/

5/23/2011

To: United States Postal Service

Due to notice of closing of Amoret, Mo. Post office.

The Federal Government is spending an enormous amount of taxpayer money trying to create jobs, so why are you taking away such an important business service to the Elderly, handicapped, and the rest of us, who Have to depend on mail service to pay bills, banking, and ect.?

I request that the Postal Service respond in writing to each question and respond within two weeks. I also Request that all documents be included in the file for closing the case.

Frederica Co. Conaft
R.R. 1 Box 323

Item Nbr: 22 Page Nbr: /62

5/23/2011

To: United States Postal Service

Due to notice of closing of Amoret, Mo. Post Office

How can I be assured that I am being charged the right fees for packages and other types of mail? In a Real post office this is not a concern.

I request that the Postal Service respond in writing to each question and respond within two weeks. I Also request that all documents be included in the file for closing the case.

Frederica C-Coraft
R.R. 1 Box 323

Item Nbr: 22 Page Nbr: /63

5/23/2011

To:

United States Postal Service

Why can't we have our Post Office in Amoret, Mo. Open on a limited basis, if it has to be cut back? I understand it has already been cut on Hours.

I request that the Postal Service respond in writing to each question and respond within two weeks. I Also request that all documents be included in the file for closing the case.

R.R. 1 Box 323

Amoret, Mo. 64722

redericalo Conaft

Item Nbr: 22 Page Nbr: 164

5/23/2011

To:United States Postal Service

What controls will you put in place to ensure compliance with Postal rules and regulations?

I request that the Postal Service respond in writing to each question and respond within two weeks. I also request that all documents be included in the file for closing the case.

Frederica Co-Coraft
R.R. 1 Box 323

Item Nbr. 22 Page Nbr. /65

5/23/2011

To:

United States Postal Service

Purchasing Postal Money Orders:

ederica C. Craft

Our Rural Route carrier is not here at exact time every day, our R.R. Box is not at our house. We may be waiting for hours in all kinds of weather. I am uncomfortable with this, and leaving money in the R.R. Box. What is a good solution for us?

I request that the Postal Service respond in writing to each question and they respond within two weeks. I Also request that all documents be included in the file for closing the case.

R.R. 1 Box 323

Item Nbr: 22 Page Nbr: 166

5/23/2011

To United States Postal Service

In Re of Closing of Amoret, Mo. Post Office

Mailing Packages

How do you guarantee us that when we leave money in the rural mail box, that it will not be stolen? I am uncomfortable with this.

R.R. 1 Box 323

Item Nbr: 22 Page Nbr: /47

5/23/2011

To:

United States Postal Service

In re of closing of Amoret, MO. Post office

rederica C. Ceraft

Purchasing Stamps by Mail Carrier

Our carrier dose not come at exact time every day, We may wait for hours. How will we know that our money is not stolen from our Rural Route Box? I am uncomfortable with this.

I request that the postal Service respond in writing to each question and respond within two weeks. I also Request that all documents be included in the file for closing the case.

R,R. 1 Box 323



05/31/2011

FREDERICA C CRAFT RT 1 BOX 323 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

- You expressed a concern about the Postal Service advertising employment opportunities to the public. When there is a
 vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing
 service by alternate means.
- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the
 carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms
 are available for customer convenience. Listed below are some services available from the carrier and how to obtain them,

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service
 concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report
 of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound
 their horn when they arrive, in order to transact financial business.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face
 special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to
 make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To
 request an exception for hardship delivery, customers may contact the Butler postmaster for more information.
- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will
 accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On
 the following delivery day the carrier will provide change or a bill for the amount over the estimate.
- You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are
 determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted this
 year indicated the office had declined from an EAS-11 to a PTPM-55 level office, qualifying for 36 hours of service per week.
- You expressed a concern about the Post Office following rules and regulations, Each office has access to our Manuals and

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Handbooks and is required to work within the guidlines outlined in each.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Syncerely,

Harry Belcher

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

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<u></u>	
	When my mail is sent back to
	Sender or I miss an important
	meeting, who will explain that to
	the senders that I had no way to
	get my mail?
	How will I pay my higher taxes
<u>,</u>	because we now have a Butler zip
<u> </u>	+ address.
	
·····	How will I know important notices
	about Amoret from the Buletin Board
	example: Boil orders.
	my car wit always have gos and
	my verhicle isn't always reliable I
	an concerned about my bills getting
	to me on time thow will I get my
	bills on time.
	How much are you actually saving
	by making it difficult on us. who
	is going to suffer?
· ·	3

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N. Comment	
6	Ryan M. Dancer
	Po Box 135
	Amoret no 64722
	I am requesting the questions
, , , , , , , , , , , , , , , , , , ,	be put on file
-	I am requesting answers in
·	writing returned to me within
· · · · · · · · · · · · · · · · · · ·	14 days
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:	
,,,,_, ; ,, _,,,,,	
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05/31/2011

RYAN DANCER P O BOX 135 **AMORET, MO 64722**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the length of time it took to forward your mail. You may pick up address change notice post cards at the post office that can be mailed to your correspondents listing your correct new mailing address. As your correspondents use your correct mailing address there will no longer be a requirement that your mail goes through our forwarding system.
- You expressed a concern about a tax increase. We are not responsible for tax increases, however the fact that your address will change to a 911 address should not affect the amount of taxes you pay as you will still live in the city limits of Amoret.
- You expressed a concern about the loss of the Community Bulletin Board. Community Bulletin Boards are not required in Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the Butler Post Office for more information.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sinceret

Harry Belche Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City , MO, 64108-9000

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1400 200

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never		
a.	Buying Stamps			区			
b.	Mailing Letters		X		囗		
C.	Mailing Parcels				□ Some □ limes		
d.	Pick up Post Office box mail	\(\Beta\) '					
e.	Pick up general delivery mail				K		
f.	Buying money orders				□ Some		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				[]Spine		
h.	Sending Express Mail				□ Some		
ì.	Buying stamp-collecting material				X		
Oth	er Postal Services						
a.	Entering permit mailings	YES	⊠ NO				
b.	Resetting/using postage meter	T YES	NO				
Not	npostal Services			•			
a.	Picking up government forms (such as tax forms)	X YES	☐ NO				
b.	Using for school bus stop	YES	Ø NO				
C.	Assisting senior citizens, persons with disabilities, etc.	YES	DN X				
	If yes, please explain:	***************************************			***************************************		
d.	Using public bulletin board	YES	∑ NO	· · · · · · · · · · · · · · · · · · ·			
e.	Other	YES	☐ NO		•		
	If yes, please explain:						
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?							
		YES	MO NO		· var var var v		
	If yes, please explain:						

UNITED STATES POSTAL SERVICE.

3.	Post Office	carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive box service or general delivery service, complete this section. How do you think carrier route delivery service o your current service?
		Better Just as Good No Opinion Worse
	If yes	blease explain: We have had problems with kids playing Boxes in the past.
4.	For wh	h of the following do you leave your community? (Check all that apply.) Where do you go to obtain these?
	X	Shopping C114
		Personal needs All ove
	N	Banking Buther
		Employment
•		Social needs
5.		eurrently use local businesses in the community? Yes No Pull you continue to use them if the Post Office is discontinued? Yes No
Nan	ne:	irene Hicks
Add	lress: P	1.800 158 Amoret Mo. 64722
Tele	ephone:	060-925-3143
	ر- ^س ی :e:	
ماد	osa add an	additional comments are a consents piece of second all the bit for the last of

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I know it Does not matter what we want. If

you want you will close our Post office. We are
a small fown with a lot of older people here that
do not Drive and some time the Post office is there
only outing of the Day. You should take these People
into consideration Befor you close our Post office.



05/31/2011

IRENE HICKS P O BOX 158 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Harry Belcher

Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City, MO, 64108-9000

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2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps				X	
b.	Mailing Letters				13/	
c.	Mailing Parcels				M	
d.	Pick up Post Office box mail		X			
e.	Pick up general delivery mail				X	
f.	Buying money orders				X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M	
h.	Sending Express Mail		口		5 6	
ì.	Buying stamp-collecting material	П	П	П	V.	
Oth	er Postal Services	1	I amount	II		
a.	Entering permit mailings	YES	∑KN0			
b.	Resetting/using postage meter	YES	MO			
No	npostal Services	•	•			
a.	Picking up government forms (such as tax forms)	YES	Ĭ X Ñ0			
b.	Using for school bus stop	YES	∑ ₩0			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO			
	If yes, please explain:		····			
d.	Using public bulletin board	TYES	15kno			
e.	Other	YES	500			
	If yes, please explain:					
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?						
	5 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	YES	NOXOX	- J. GOTTON 130		
	If yes, please explain:	,	<i>y</i>			



		Better	Just a	s Good	☐ No	Opinion	Worse
		· · · · · · · · · · · · · · · · · · ·		the moil	ponce	Aweck, b	Worse Phot
		when we	Come to	Town.	•	<u> </u>	
4.	For whi	ich of the following s?	do you leave your c	ommunity? (Check	all that apply.)	Where do you go to	obtain these
	Ø	Shopping					
	P	Personal needs	·			,	. · · · · · · · · · · · · · · · · · · ·
		Banking					
	\ \	Employment					
		Social needs					
5.	Dovou	ourropthy use legal	businesses in the c	ommunitus?			
J.	Do you	Yes No		onunumy :			
	If yes, v	,	to use them if the P	ost Office is discont	inued?		
		Yes No	•	·			
Name:	· /	Levin	Black	TREPS.	Amon	red Chris	tion church
Addres	SS:			·····			
Teleph	none:	660-	464-09	71			
Date:							
Please	e add any ete this q	additional comme uestionnaire.	nts on a separate pi	ece of paper and att	ach it to this fo	rm. Thank you for ta	aking the time to



05/31/2011

AMORET CHRISTIAN CHURCH

AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely

Harry Belcher Manager, Post Office Operations

300 W Pershing Rd suite 210

Kansas City , MO, 64108-9000

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If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** b. Mailing Letters Mailing Parcels Ç. d. Pick up Post Office box mail e. Pick up general delivery mail Buying money orders ť. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Ì. Buying stamp-collecting material **Other Postal Services** Entering permit mailings b. Resetting/using postage meter **Nonpostal Services** Picking up government forms (such as tax forms) b. Using for school bus stop Assisting senior citizens, persons with disabilities, etc. YES NO If yes, please explain: Using public bulletin board Other YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES

UNITED STATES POSTAL SERVICE.

3	. Po	you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive ost Office box service or general delivery service, complete this section. How do you think carrier route delivery service ompares to your current service?	
		Better Just as Good No Opinion Worse	
		If yes, please explain: If we have to Shut down the Doct office	
		Then we will be expected to buy mail boxs for general of	eļiv
		what are us poor people supposed to do when we don't have	rhe
4		For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these mount to services?	3 3
		I shopping Buther Country mart ? Walmart	
		Personal needs Buther	
		Banking	
		Employment	
		Social needs	
5.	•		1 33
		Yes No	
		If yes, would you continue to use them if the Post Office is discontinued? Yes No	
Na	ame:	Hrista Bradken	
Ad	ldress	SE PO BOX 155 Amoret MO W727	
Te	lepho	one: 8[6-738-6196	
Da	ate:	51611	
CO	molet	add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to	
£ 5	ich.	a goode short house the money I some a in the course	.0
ر ال م) 	a page open now the month to page or box for general	
Cro.	HW	ery flow are we supposed to get our mail y we	<i>-</i> -
Pa	W	buy a box? Some of us can't travel to other	•
	•	in a land he have	John
toc	N	is Just to get our mail either. It less be two	,
170	vY	u people don't have the money to Buy a box for general ery thow are we supposed to get our mail if we buy a box? Some of us Cant travel to other is Just to get our mail lither. If need be I wo I wo our post office Just to keep it open.	
	., -		



05/31/2011

KRISTA BRADLEY P O BOX 155 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Butler Post Office located 15.4 miles away or at any other neighboring Post Office.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerelly

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

Docket: 1352999 - 64722 Item Nbr: 22 Page Nbr: 18 2



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			区	
	b.	Mailing Letters	Ø			
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail	 ✓			
	f.	Buying money orders			X	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			K	
	h.	Sending Express Mail			A	
	i.	Buying stamp-collecting material				×
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	№ ио		
	b.	Resetting/using postage meter	YES	□ №		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	M NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain: Mile GASJON to get his disability checks	Make OAV hi	site	E YZA	50e
	ď.	Using public bulletin board	X YES	□ NO		
	e.	Other	YES	[]		
		If yes, please explain:				
2.	Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
			YES	X-NO		
		If yes, please explain:				
				<u> </u>	 	



	Better	Just as Good	No Opinion	. 🔀 Worse
If yes	s, please explain:			<u>.</u>
·				
For wh		o you leave your community? (Che	ck all that apply.) Where do yo	u go to obtain these
区	Shopping			
⋈	Personal needs	Commission of Commission of the Commission of th		
X	Banking			
	Employment			
	Social needs			
Do voi	u currently use local b	pusinesses in the community?	1 C A	
If yes,	Yes No No Would you continue t	Post Office is discounted to the community? Post Office is discounted to the community? Output Discounted to the community output Disc	ontinued?	
If yes,	Yes No No Would you continue t	Post Office is disc	ASTON	
If yes,	Yes No would you continue to Yes No No	POST OFFICE & Go use them if the Post Office is discourse them if the Post Office is discourse to the Go with a Go was a second to the Go	ASTON	



MIRRILLE TAWYER & MIKE GASTON P O BOX 174 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Harry Belcher

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters	X			П
c.	Mailing Parcels		\boxtimes		
d.	Pick up Post Office box mail	\boxtimes			П
e.	Pick up general delivery mail	X		X	
f.	Buying money orders				П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail			X	
ì.	Buying stamp-collecting material	[]			X
Oth	er Postal Services				//-
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	X NO		
No	npostal Services		*	•.	
a.	Picking up government forms (such as tax forms)	X YES	□ NO		
b.	Using for school bus stop	YES	X NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	X NO	***************************************	
e.	Other	YES	☐ NO		
	If yes, please explain:	•	12000		
Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES			· - ·
	If yes, please explain:	11 ,	W. 110		



3.	Post Onc	re carrier deliv te box service s to your curre	or general de	be no cha livery serv	inge to your deli- rice, complete th	very service — p is section. How	proceed to question a do you think carrier i	4. If you curi route deliver	rently receive ry service
		Better		Jus	t as Good		No Opinion	X	Worse
	If yes	, please expla	n:	.					
•	<u></u>								
4.	For wh	nich of the follo	wing do you	leave your	community? (Cl	neck all that app	ly.) Where do you go	o to obtain th	nese
	X	Shopping	Butter	n mi	. .				
		Personal ne	eds						
	X	Banking	Butter	, Ma					
		Employmen							
		Social need	s						
5.	If yes, \	Yes X vould you con	No tinue to use a	•	community? Post Office is dis	scontinued?	. `		
Nam	ie:	Clyde	Mat	theu	2				_
Addr	ess:	Box 73	Righ	levers	seard d	nd stree	t ·		
Telei	phone:	660-	925-	-340	0,6	· · · · · · · · · · · · · · · · · · ·		·	
Date	: <u>M</u>	ay 10	20/4						
Pleas	se add any olete this q	additional coluestionnaire.	mmen on a	separate r	piece of paper ar	nd attach it to thi	s form. Thank you fo	or taking the	time to



CLYDE MATTHEWS P O BOX 73 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

2.



Postal Service Customer Questionnaire

	is a second of the second of t	1.0		•	
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				M
b.	Mailing Letters		X	<u> </u>	The The
c.	Mailing Parcels				AN .
d.	Pick up Post Office box mail	X	X	VIST	
e.	Pick up general delivery mail				X
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				
i.	Buying stamp-collecting material	Ľ			X
Oth	er Postal Services				A)
a.	Entering permit mailings	YES	NO NO		e e
b.	Resetting/using postage meter	YES	☐ NO		
No	postal Services				
а.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	□ №		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO	•	
	If yes, please explain: 11) Alkers or door is hearing	Pho	ple	USL	n G
đ.	Using public builetin board	YES	☐ NO	f) +1	Mark V
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from v	vork, or shopp	oing, or for p	ersonal ne	eds?
	•	YES	NO X		
	If yes, please explain:				

Docker: 1352999-64722 Item Nbr: 22 Page Nbr: 1899 Why Can't Shelly be permanent? UNITED STATES a post moster, She works real 1 c
1 1+5 really hard to kind good
If you have carrier delivery, there will be no change to your delivery service—proceed to question 4. If you currently receive 3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?
Better Just as Good No Opinion Worse
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
Shopping 4 Store-Grocery 570re Personal needs GO Get Bucks
Banking Getting un-employment Employment and mail to View to the second
Social needs Lood Stamps
5. Do you currently use local businesses in the community? Yes No
If yes, would you continue to use them if the Post Office is discontinued? [X Yes] No WOULD have 100 would not Shelley
Name: Ceverly She Williams
Address: P.O. Box 62 amoret, Mo. 64722
Telephone: $660 - 935 - 3422$
Date: 4-09-11
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.
I'd really miss Shelly Cour post master, alot, She's very helpful in somo
alot, hes very helpful in somo
many ways. Know people by name &
many ways. Know people by name & always has a Smile on her face. She washes the doors & windows, vacua
All the rine strange state in a vacua



BEVERLY WILLIAMS P O BOX 62 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You stated that you would miss the special attention and assistance provided by the personnel at the Amoret Post Office.
 Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sinceret

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	X			Г
C.	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail	X		口	
e.	Pick up general delivery mail	X			
Ť.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services			,	
a.	Entering permit mailings	YES	🔀 ио		
b.	Resetting/using postage meter	YES	Х ио	عة الاستاد والماد والماد	W. 5
Nor	postal Services			and the second second	
a.	Picking up government forms (such as tax forms)	☐ YES	X NO		
b.	Using for school bus stop	YES	NO	٠	
c.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO	•	
	If yes, please explain:				
d.	Using public bulletin board	X YES	□мо		
e.	Other	YES	☐ NO		
	If yes, please explain: as City Clerk, I use this me	thod I	5 Mis	1il n (*	itesen
Do y	ou pass another Post office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersorfal nee	eds?
		YES	X NO	U	
	If yes, please explain:		· · · · · · · · · · · · · · · · · · ·		
					<u></u>

2.

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	Better	Just as Good	No Opinion	₩ Worse
If ye	es, please explain:			<i>y</i>
For:				
servi	which of the following do ices?	you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
Ø	Shopping			
M	Personal needs			
V	Banking			19 <u>25 1990</u> .
区	Employment		PART PART NAME OF TAXABLE PART	
X	Social needs		*	
, ,				
Do y	ou currently use local bu	sinesses in the community?		
	X Yes No			
If yes	s, would you continue to	use them if the Post Office is disco	ontinued?	
	X Yes No	1	•	
	City o	f AMORET		
S:	City of	f Amoret C105		
s: one:	P.O. Bo, AMDRET	f AMORET (105 Mo.64122		



CITY OF AMORET

P O BOX 105 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

4.

Harry Belcher

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

2.



Postal Service Customer Questionnaire

	Constant and the state of the s				
Pos	etal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		Ø		
b.	Mailing Letters		X		
c.	Mailing Parcels				
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	Tangan, I		×	
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material		П		X
Oth	er Postal Services		Parmar*	·) J ohn St
a.	Entering permit mailings	YES	Y N0		
b.	Resetting/using postage meter	YES	☑ №	.•	
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	∑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO NO		
e.	Other	YES	☐ NO		
	Sorves, Community first.	Frience	My	Person	ol_
Do y	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp		ersonal ne	eds?
		YES	NO		
	If yes, please explain:		* \$4. 1 .		
	· · · · · · · · · · · · · · · · · · ·				

UNITED STATES POSTAL SERVICE»

3.	Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?
	Better Just as Good No Opinion Worse
	14 15 Sucure. With a mail box outside it is not.
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Butter MO
	Personal needs
	Banking Bustler M.O
	Employment 7 miles West of Amored Post Office
	Social needs
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?
Nam	Yes No Only the other business in Amoret. Please don't shut it down.
Addr	ess: P.O. Box 94 Amacot MO 64722
Teler	phone: W A
Date	5-10-11



POSTAL PATRON P O BOX 94 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Harry Belcher

Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	\boxtimes			
Ç,	Mailing Parcels			X	
đ.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	\boxtimes			П
f,	Buying money orders	П		\boxtimes	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail	口		X	
i.	Buying stamp-collecting material			\boxtimes	П
Otł	ner Postal Services			Passan	S managenes
a.	Entering permit mailings	YES	NO X		•
b.	Resetting/using postage meter	YES	NO X		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	ОИ 🔀		
b.	Using for school bus stop	YES	X NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:		J		
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	YES	NO NO		
	If yes, please explain:		Z3 1,0	···	
Do <u>:</u>	you pass another Post Office during business hours while traveling to or from we	rk, or shopp	ing, or for p	ersonal nee	eds?
		YES			
	If yes, please explain:				



3.	Post Office box	tier delivery, there will service or general de our current service?	be no change to your delivery service livery service, complete this section.	e — proceed to question A How do you think carrier	4. If you currently receive route delivery service
		Better	Just as Good	No Opinion	Worse
	20.00	se explain: PPO P through moreton		not like	Comman.
4.	For which of services?	the following do you l	leave your community? (Check all the	at apply.) Where do you go	o to obtain these
	Sho	opping Bubl	or (linited)		
	Per	rsonal needs $\mathcal{B}_{\mathcal{W}}$	bler (limited)		
	∑ Bar	nking Rut	ler		~
	Em	ployment			
	Soc	cial needs Post	office, limit	bed.	
5.	·X	Yes No 't	ses in the community? OS+ OFFC hem if the Post Office is discontinued	! ?	•
		Yes 🛛 No			(
Nan	ne: Pea	sgy Ha	insalger 3 R	yan Day	ncer
Add	ress: PO	Box 13	5 Amoret,	MO 6472	<u> </u>
(A Tele	60 - 92 phone: - 92	5-3233			
Date	5-10	-2011			
		•			

Docket: 1352999 - 64722 Item Nbr: 22 Page Nbr: 199

	THE RESIDENCE OF THE PROPERTY
	This Amoret Post office is very
	vital For our community
	Many times Steeling is common
	and my personal intormation will
	be at risk outside my home.
-	This town is very hard for me
	my son others (clairly, disabled)
	to bravel we have little to no
	ł
	Income to travel. We can't even
	go 30 rifles round trip to get
	groceries but maybe 2x month.
	Banking I can do over phone sometimes
	however even then not enough irrane
	to so there often. Socialisty this
	is the one place our community
	People can meet and gain 1840
	From the Bulletin Board about
	· · · · · · · · · · · · · · · · · · ·
	water problems, city into about any gout wourses. Safty it is a safe place
	1000 Douries. Saily II is a save piece
	to 90°
	Lessy Hurraker
	5-10-11
	660-925-3233
	Po Box 135
,	



PEGGY HUNSAKER P O BOX 135 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
 available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
 require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
 convenience.
- You expressed a concern regarding the loss of the Community Bulletin Board. Community Bulletin Boards are not required in
 Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient
 and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with
 the Butler Post Office for more information.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely.

Harry Belcher Manager, Post Office Operations

300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000 Docket: 1352999 - 64722 Item Nbr: 22 Page Nbr:: 201



Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters	[]		口	
	C.	Mailing Parcels	[_].		口	
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail	[口	
	i.	Buying stamp-collecting material				
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	b.	Resetting/using postage meter	☐ YES	□ №		-
	No	npostal Services		• .		** ** #
	a.	Picking up government forms (such as tax forms)	T YES	☐ NO		
	b.	Using for school bus stop	YES	☐ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	[] YES	NO		
	e.	Other	YES	T NO		
		If yes, please explain:		1		
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ina, or for n	ersonal ne	eds?
			[] YES	∏ NO		
		If yes, please explain:	1	1		

UNITED STATES POSTAL SERVICE.

3.	Post Office	re carrier delivery se box service or s s to your current s	general delivery	o change to your d service, complete	elivery service — this section, Ho	 proceed to question 4. It w do you think carrier rou 	f you currently receive te delivery service
		Better	\mathbf{V}	/ Just as Good		No Opinion	Worse
	If yes	, please explain:			,-		·
							
4.	For wh	nich of the followings?	ng do you leave	your community?	(Check all that a	oply.) Where do you go to	obtain these
	N.	Shopping E	BUTLER				
	回	Personal need		V			
	図	Banking	BUTLET	/			
		Employment	NA				
	∇	Social needs	Buile	·			
5.		Yes T	No	n the community?	discontinued?		
Nan	ne: 🛌	IRBY J.	HISON				
Add	ress: F	TI BX	Z94	Amores	Mo. (,4722	
Tele	phone:	660-9	25.32	71			
Date	: 5	10-11					
Plea com	se add any plete this o	y additional communities of the street of th	nents on a sepa AMORS HE CON	rate piece of paper	r and attach it to Wouch	this form. Thank you for t	aking the time to



KIRBY JOHNSON RT 1 BOX 294 **AMORET, MO 64722**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date, If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Harry Belcher

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

2.



Postal Service Customer Questionnaire

	•	*			
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters	X			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	×			
f.	Buying money orders			X	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail	口			
i.	Buying stamp-collecting material				
Oth	er Postal Services				,—
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		,
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:		`		·····
d.	Using public bulletin board	YES	Пио		
e.	Other	T YES	☐ NO		
	If yes, please explain:		1		
Doy	ou pass another Post Office during business hours while traveling to or from wo	rk, or shonn	ing or for p	ersonal ne	eds?
			· · · · ·	orgonia, No	oud;
	If yes, please explain:	YE\$	A NO		

UNITED STATES POSTAL SERVICE®

3.	. 00.01110	re carrier delivery, to box service or get to your current se	anciai uenvery	o change to your service, complet	delivery service this section.	e — proceed to c How do you think	question 4. If yo	ou currently receive delivery service
		Better		Just as Good		No Opinio	n	Worse
	If yes,	please explain:	I ge	t mail	e perles	and to	Les Con	no lato
	-a	a Jas	re Oth	en go	by!			
If yes, please explain: Social needs Social needs Social needs	ntain these							
	4			•	•			Adm (1635
Shopping Personal ne Banking Employment Social needs 5. Do you currently use I Yes If yes, would you cont Yes Name: Address: Address:	Personal needs	<u> </u>						
	Shopping Personal needs Banking Employment Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No No Name: A. A. And Mary E. Walley Address: P. D. Box II							
		Employment						
		Social needs						
Addre	9: <i>C</i>			the Post Office is Mare - 33	s discontinued	Walle	<i>f</i>	
Date.	$-\infty$	110/11						
Ψ0111β	oco ano qu	additional commer						
the exta	se / leci	I'm m letters utives ginte	ot so dut direction	ure u beea So d court	use the	joulv the p beg p Deat	ould Post d lease	send Het mall
to	was	3	-	•	•		, 0	



L. A. & MARY WALLEY

P O BOX 11 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
Directory.

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Sincer

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000 Docket: 1352999 - 64722 Item Nbr. 22 Page Nbr. 307

2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			Ø	
b.	Mailing Letters		X		
C,	Mailing Parcels	***************************************	П		
d.	Pick up Post Office box mail	M			
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		П		
h.	Sending Express Mail				
i.	Buying stamp-collecting material	П	П		П
Oth	er Postal Services	5	fI	المسيرة	!d
a.	Entering permit mailings	YES	□ №		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services	. — —			
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				-
ď.	Using public bulletin board	YES	☐ NO		<u></u>
e.	Other	T YES	∏ NO		
	If yes, please explain:				· · · · · · · · · · · · · · · · · · ·
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for n	ersonal nee	eds?
	•	YES			
	If yes, please explain:		<i>7</i> _3 110	·····	·····



3.	Post Offi	ive carrier delivery, t ice box service or ge is to your current se	eneral delivery	change to your del service, complete t	livery service – his section. Ho	 proceed to question with do you think carrier 	 If you curred to the current of the curre	ently receive y service
		Better		Just as Good	<u> </u>	No Opinion	Z	Worse
	If yes	s, please explain:						
					<u></u>			
4.	For wi	hich of the following	do you leave	your community? (C	Check all that a	pply.) Where do you g	o to obtain ti	nese
	4	Shopping						
	Ż	Personal needs						
	Ż	Banking						
		Employment				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
		Social needs						
5.	Do уо	u currently use local	l businesses in	the community?				, , , , , , , , , , , , , , , , , , , ,
		Yes No				•		
	If yes,	would you continue		the Post Office is o	discontinued?			
		Yes No			•			
Name	. 0	LARA J	EAN	THORA noret	utoN			
Addre	ess: Z	30x 106	A) n	no Ret	MO 6	4722		
Telep	hone:	660	725.	3412				
Date:	5	- 9-	2011					



CLARA THORNTON

P O BOX 106 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686,

Sincereb

Sugars.

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

Docket: 1352999 - 64722 Item Nbr: 22 Page Nbr: 210

2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters	U	口	·□	
C.	Mailing Parcels	口		M	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail		ĮП	W	
f.	Buying money orders			E	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		П	E	
h.	Sending Express Mail				
ì.	Buying stamp-collecting material	П			V
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	☑ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	▼ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:		· · · · · · · · · · · · · · · · · · ·		
d.	Using public bulletin board	✓ YES	□ NO		·
e.	Other	YES	☐ NO		•
	If yes, please explain:	<u></u>			
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for I	personal ne	eds?
	, , <u>, , , , , , , , , , , , , , , , , </u>	YES	I ∕ NO		
	If yes, please explain:				



	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
For w	hich of the following do	you leave your community? (Chec	ck all that apply.) Where do you go	o to obtain these
И	Shopping	-		
図	Personal needs		5	
V	Banking		4	
	Employment			,
	Social needs			
Do yo	☑ Yes ☐ No	usinesses in the community?	ontinued?	
If yes,	V Yes No			
If yes,	· · · · · · · · · · · · · · · · · · ·	Whent Pek		***************************************
If yes,	mma 7 C	Ubert Pek	·	



EMMA & ALBERT PEEK

RT 1 BOX 285 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butter Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Singerely

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000 Docker: 1352999 - 64722 Item Nbr: 22 Page Nbr: 213

2.



Postal Service Customer Questionnaire

				-	
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		M		
b.	Mailing Letters		NA NA		
C.	Mailing Parcels		Ø		
đ.	Pick up Post Office box mail			Ü	X
е.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	, with		1.00	V
h.	Sending Express Mail				IX
i.	Buying stamp-collecting material				×
Oth	er Postal Services				,
a:	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	∏ NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	A YES	□ NO		
b.	Using for school bus stop	T YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO	÷	
	If yes, please explain:	·····	· · · · · · · · · · · · · · · · · · ·		
d.	Using public bulletin board	YES	NO NO		
e.	Other	[] YES	TK NO		
	If yes, please explain;				
Doy	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for n	ersonal ne	eds?
		YES	[X NO		
	If yes, please explain:	F	312		
-					



	Better	Just as Good	No Opinion	Worse
<u>If y</u>	es, please explain:			

	which of the following do	you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
Ø	Shopping			
1 X	_ Personal needs	·		
1X	Banking	·		
À	Employment			
Δ	Social needs			
Name:	Steve Wa	ight		
	RI I RAY	252 C Amos	ret, mo 647	22
Address:	10/ (F10 A	, , ,		
	460.9	25-3137		BOUNDAIN IN THE
Telephone:	460 9 5/9/11			
Telephone: Date: Please add	4409 5/9/11 any additional comments is questionnaire.		attach it to this form. Thank you f	or taking the time to
complete thi	is questionnaire. How v	25-3137	egoing to lo	se their jobs



STEVE WRIGHT RT 1 BOX 252 C AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerel

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City, MO, 64108-9000

Docket: 1352999 - 64722 Item Nbr: 22 Page Nbr: 216

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		口	V	口
b.	Mailing Letters		W		
c.	Mailing Parcels	W			
d.	Pick up Post Office box mail				压
e.	Pick up general delivery mail				W/
f,	Buying money orders			W	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		口	W	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				4
Oth	er Postal Services		. *		
a.	Entering permit mailings	YES	IL/NO	•	
Ъ.	Resetting/using postage meter	T YES	[4 NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	UNO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:	Mai	l pac	boges	-0
d.	Using public bulletin board	I YES	NO NO		
e.	Other	YES	☐ NO		
	If yes, please explain: over 13 ounces almost daily.	J. Car	rail	packed ant to	ages 8 have
Do	you pass another Post Office during business thours while traveling to from we way to do to from we way to do to the from	ork, or shopp	oing, or for p	personal nee	eds?
	If yes, please explain:				



	Better	☐ Just as (Good	No Opinio	n	☐ Worse
If yes	s, please explain:		·			
For wh	nich of the following de	you leave your com	munity? (Check a	Il that apply.) Where	do you go to ob	otain these
14	Shopping 1	Butter				
	Personal needs	Butter	Nevada			
匠	Banking	Butter				
	Employment					
	Social needs					
	Yes No would you continue to Yes No		Office is disconting	nued?		
lress:	Rt 1 Ba	× 311	Amor	et, mo	64;	722
ephone:		125-317				_ '
e: 5/	9/11					
<u> - </u>	, , , , ,					



ROBERT FOWLER RT 1 BOX 311 **AMORET, MO 64722**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City, MO, 64108-9000



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** \mathbb{Z} b. Mailing Letters Mailing Parcels X Ç. Pick up Post Office box mail d. X Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail X i. Buying stamp-collecting material X Other Postal Services Entering permit mailings NO X YES b. Resetting/using postage meter X NO YES **Nonpostal Services** Picking up government forms a. X YES ☐ NO (such as tax forms) b, Using for school bus stop ON K YES Assisting senior citizens, persons with disabilities, etc. YES X NO If yes, please explain: X YES d. Using public bulletin board NO Other e. T YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?



	Better	Just as Good	No Opinion	⊠ Worse
<u>i</u>	f yes, please explain:			
-				
	or which of the following describes?	o you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
ŗ	Shopping			
Ī	Personal needs			
Ţ	Banking			
Ţ	Employment			
7	Social needs.			=
lf	Yes No yes, would you continue to	use them if the Post Office is disco	ontinued?	
lame:	JANE	HETTINGER		
ddress:	P.O.B	ox 143, Am.	ORET, MO. 64	722
elephon	e: 460 - 9	25-3439		
ate:	may	13,2011		
	td any additional comment this questionnaire.	s on a separate piece of paper and	attach it to this form. Thank you t	or taking the time to

Item Nbr: 22 Page Nbr: 22/

Dear Postal Official:

I am upset that you are planning to close our Post Office here at Amoret, Mo.

I am wanting to know if it is only because of money or just because we are a small town.

We may not be very large, but our post office serves many peoples needs. How are the

ones that do not drive supposed to get their money orders to pay their bills when they

now use the postal service and do not feel safe leaving money in a mail box?

The letter we received said that there would be a post office within 15.4 miles, do you

realize that is a 30+ mile round trip at \$3.89 a gallon for gas?

By the way I have lived here in Amoret for forty three years and have had the same post

office box number all this time.

Jane Hettinger P. O. Box 143 Amoret, Mo. 64722

Item Nbr: 22 Page Nbr: 222

"REASONS TO KEEP THE AMORET POST OFFICE OPEN"

1. The Amoret Post Office serves a community of more than just 222 people which is the population of the town. It serves the surrounding areas and many other areas. Being located on 52 Hwy, a connecting route between major US Hwy 69 to another major US Hwy 71, the Amoret Post office serves many truckers that stop and mail in timecards and buy stamps. These truckers cannot do business in larger towns such as Butler, MO, because big trucks are not allowed on the square. Whereas, Amoret is very convenient to pull over, park and use the post office. Two truckers have actually rented P.O. boxes because the post office is on their regular route.

Customers from LaCygne, KS and Pleasanton, KS, use the Post Office as they go to Butler, MO, to Wal-Mart and other stores in Butler to shop. They say it is on their way and can get waited on quickly. It is convenient!

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Customers traveling from Independence, MO to Pittsburg, KS, come down US 71 hwy across 52 to US 69 hwy, also like the Amoret Post Office because of its convenience of its location and they do not have to wait in long lines. One business owner from Independence, MO called my office and said from now on he was buying all his stamps from my office by mail because of the convenience of not standing in line. Since he had stopped in on occasions to purchase stamps, he liked the idea of supporting the small rural post office.

Customers from the Butler, MO, area use the Post Office because of the convenience of no steps to climb.

People traveling on vacation stop in and buy stamps and post cards.

The Amoret Post Office is serving rural America and because of its location should not be closed.

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2. The revenue for this office has been good. Some years better than others. The office has had E-Bay sellers move in and really boost up the revenue. The office has politicians, who buy stamps at election time, Christmas time, and whenever. These include Senator Harold Caskey, Kay Caskey, Judge Debra Hopkins and others in the past. Business such as What To Wear, Max Motors, Wildlife at Pleasanton, KS, chosen to buy from the Amoret Post Offrice because of the convenience. These are some of the supporters over the years of the Amoret Post Office.

- 3. The local community needs this Post office for their daily mail, mailing packages, purchasing money orders and purchasing stamps. Some senior citizens and some other residents do not have a car and walk to the Post Office. The post office is the only part of government that exists in this town. In the past, taxes supported the post office and rural America was not forgotten and it should not be forgotten now!
- 4. There are three ingredients that make a business successful:

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- 1. A quality product
- 2. Affordable price
- 3. Customer Service

If one of these ingredients is not present the company will ultimately fail. The smaller Post Offices excels at all three. However, the larger post office while excelling in quality product and affordable price fall short of providing or offering the desired friendly customer service because of the long lines.

Closing the smaller post office will only minimally cut the cost while severely sacrifice customer service. The idea of cutting customer service in order to improve the bottom line will simply not work. Until the people at the top realize this simple fact, the United States Postal Service will continue on a downward spiral.

Because of the Amoret MO Post Office's location, convenience and quality customer service, the Amoret Post Office that serves rural America should not be closed!!

Jane Hettinger P.O. Box 143 Amoret, Mo. 64722



05/31/2011

JANE HETTINGER P O BOX 143 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You asked why the suspended post office was being discontinued. Post offices are reviewed on a case-by-case basis. When
 there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of
 providing service by alternate means.
- You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service
 concerning mail theft and vandalism in the Amoret Post Office area. Their records indicate that there has not been any report of
 mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their
 horn when they arrive, in order to transact financial business.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely

Harry Beicher Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City , MO, 64108-9000

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps		X	П	
b.	Mailing Letters	X			
c.	Mailing Parcels			×	
d.	Pick up Post Office box mail	×		口	
e.	Pick up general delivery mail				
f.	Buying money orders			K	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		X		
h.	Sending Express Mail	· ·		X	
í.	Buying stamp-collecting material			×	
Oth	er Postal Services			·	•
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	X NO		
Nor	postal Services	. 1			
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	☐ NO	•	
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	1-1			
d.	Using public bulletin board	X YES			
	5	I ∑ L IES	NO		
e.	Other	YES	NO	•	
	If yes, please explain: Longery Longery Mecting		·		
Do	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		· [] YES	X . NO		
	If yes, please explain:				· · · · · · · · · · · · · · · · · · ·

UNITED STATES POSTAL SERVICE»

3. F	you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive cost Office box service or general delivery service, complete this section. How do you think carrier route delivery service ompares to your current service?
	Better Just as Good No Opinion X Worse
	If yes, please explain: Have a lot of Medicinals delevered to
	40 Box - Some CONTROLED SURSFANCES. Don't Have to WORDY About NAIL Being Kelel
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
	services? Shopping potal as the same of t
	Personal needs Day L Day A
	FINDRET THIS EXEMPTIC
	Banking Butter
	Employment Waye
	Social needs
Name	Do you currently use local businesses in the community? X Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No No TAS Much Rule
Addre	ss: POBOX 95 Amoret Mo
Telepi	none: 660 925 3452
Date:	5/16/11
compl	e add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to ete this questionnaire.
I	It is a pain to Change Address on every thing priver Lisam. Mailey Address Address Lables
_	Shippine deldressess. Why Bulter, MOT NEAREST
7	DO Afice. CAN I Buy a duck Stany from
•	Postal CARRIER

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LUBINNE DEAN I have a few questions that elevanded liked Auswired - These Auswir's el would like in writing pard Also Added to the Turnal proposal if the happens. Q1. Tf the Amoset Post Office had A Post Master would it be under review at this time? Q2 Is it true that the Postal Service is prohibited by law to close A post office just to Saure Money is this Q3 I understand that 15 the Postial Service wants to close A postoffice to Save Movey it must instate the permanent dis continuance process. You are required to make All documents and AUAIAble + Affect customers upon veguest? If time El would like A copy of All documents populable to me as a effected customers Q4. The Postal Service & Rents the building in Amoreta 15 There a problem with the lease or lease renewal that effects Amozet Post Office doing bussness in the Comment.

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Q5- 15 it possible dea the Amoret Post office rould be maintained toperated by private confusctore if the Poetal Service decide to close the Post office? Q6. Are there pay handicapped restriction 12t our post office that is amusing the closing of our office! If so why is it problem now and not before this period & Time? Q7. The federal goverment is spending AN CALGRAMAS Amont of Taxpreper moriey Los the pourpose of creating jobs so why are you thring the Away such a important business / scruce. Q8. I recieve a lot of medicine by mail that is hight + Tempature sementive will a rulal experience in John me personaly when they deliver these presences to my mail box so that they will that be in the sum bacing in the und box of our communities first before thinking of the bottom live of morey. The postal Service provides a important screece to this community but that will be Severaly lesson it you do sure with the post office.

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· 05/31/2011

KEITH RIDGEWAY P O BOX 95 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box,
 if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated
 place, such as on your porch or under a carport. You can make special arrangements with the Butler Post Office to address your
 concern about delivery of your medicine.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will
 continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of
 address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the
 carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms
 are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mait Program provides customers the opportunity to purchase stamps (including duck stamps), envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You asked why the suspended post office was being studied for discontinuance. Post offices are reviewed on a case-by-case
 basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the
 feasibility of providing service by alternate means.
- You expressed a concern about following the law when closing a post office. The Postal Service is required to follow all
 guidlines outlined in Title 39.
- You expressed a concern about veiwing the documents in the discontinuance proposal. If the discontinuance study continues,
 a copy of the proposal will be posted at the Amoret Post Office for viewing. If you would like to purchase a copy that will be
 available as well.
- You expressed a concern about the building lease at the Amoret Post Office. The discontinuance study is not related to the lease or the facility.

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- You asked if there was a possibility for a CPO. A Village Post Office is a possibility however there must be a business in Amoret willing to do this and we are not aware of any.
- You asked if the reason for the discontinuance study was Handicapped Accessibility. Handicapped accessibility is not known to be a concern at the Amoret Post Office.
- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

1.1.

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000 Docket: 1352999 - 64722 Fem Nbr: 22

e Nbr: 235



6/15/2011

Memo to Record

SUBJECT: Questionnaires

The following Questionnaires were received after the Community Meeting.

Heather Mitchem Investigative Coordinator Docket: 1352999 - 64722 Item Nbr: 22 Page Nbr: **236**

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		图		
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail	Z			口
f.	Buying money orders			4	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail		国		
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	14 NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	1 NO		
	If yes, please explain:		· *******		
d.	Using public bulletin board	YES	☐ NO		
e.	Other	TYES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain:	*			



3.	Post Office	ve carrier delivery, there ce box service or genera s to your current service	will be no change to your of al delivery service, complete ?	delivery servic e this section.	e — prod How do	ceed to qu you think	estion 4. If you carrier route de	i current elivery se	ly receive ervice
		☐ Better	Just as Good		□ N	lo Opinior	:	ZW	- orse
	If yes	s, please explain:	Lhe Bank	have	my	mail	or chec	lcs i	ntime
4.	For wh	hich of the following do	you leave your community?	(Check all tha	at apply.)) Where d	o you go to obt	ain thes	e
	Ü	Shopping							
		Personal needs							
	回	Banking							
		Employment	Sassas Coly	Ks.					
		Social needs							
5.		Yes No	inesses in the community? use them if the Post Office is		1?				
Nan	ne:	James MI	h611						
Add	ress:	P.O. Boo 14	15 A mord	no					
Tele	phone:	[6-725-3	172				-		
Date	e:	5-17-19							

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
ì.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:	<u></u>			
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:			<u></u>	
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shoor	ning or for r	personal ne	eds?
	y y set e mos daming e aumous memo mino d'avoimig to se nom me	YES	NO		
	If yes, please explain:		7		
	·				





3. F	Post Offic	ce box service or gene s to your current servi	ere will be no change to your deliver eral delivery service, complete this ce?	section. How do you think carrier	route delivery service
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
4.	For wh	nich of the following dees?	o you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
		Shopping			
		Personal needs			
		Banking	•		
		Employment			
		Social needs			
Name	:	☐ Yes ☐ No 14 € K	I ERSHNER		
Addre	ss:	RI Do	ox 381		
Fele ph	hone:	660-le7	9 - 4087		
Date:	5	/23/11			
Please comple	ete this o	y additional comment questionnaire.	s on a separate piece of paper and	attach it to this form. Thank you f	or taking the time to
757 MB/	T 0	MFICE W	L THAT CLOS ILL HURT THE THAT NEED MONE E FOR THEM.	THE AM. ELDERLY PEOPL Y OLDERS AND NO	ORET E OF WAY

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Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the AMORET Post Office on 05/05/2011. Additionally, during the survey period, questionnaires were available at the AMORET Post Office to walk-in retail customers.

Number of Questionnaires

Total Questionnaires distributed	227
Favorable to proposal	0
Unfavorable to proposal	23
Expressing no opinion	43
Total questionnaires received	66

Postal Concerns

The following postal concerns were expressed

Concern (No Opinion):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Responses

You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

Concern (No Opinion):

Customers asked why their post office was being discontinued while others were retained.

Response:

You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (No Opinion):

Customers expressed a concern about leaving money in the mailbox.

Response:

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

Concern (No Opinion):

Customers expressed concern for loss of community identity.

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (No Opinion):

Customers expressed concern for those customers who are elderly or with disabilities who are not able to go to the Butler Post Office to pick up their mail.

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical handship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Butler postmaster.

Concern (No Opinion):

Customers were concerned about growth in the community.

Response

You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

Concern (No Opinion):

Customers were concerned about having to travel to another post office for service.

Resnonse

7.

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (No Opinion):

No Concern

Response:

9.

Concern (UnFavorable):

Customer asked if there was a possibility for a CPO in Amoret.

Response

You asked if there was a possibility for a CPO. A Village Post Office is a possibility however there must be a business in Amoret willing to do this and we are not aware of any.

Concern (UnFavorable):

10. Customer concerned that the Postal Service did not advertise to the public to find someone to work at the Amoret Post Office, especially since it will be open less than 8 hours per day.

Response:

You expressed a concern about the Postal Service advertising employment opportunities to the public. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (UnFavorable):

11. Customer concerned that the Postal Service did not advertise to the public to find someone to work at the Amoret Post Office, especially since it will be open less than 8 hours per day.

Response:

You expressed a concern about the Postal Service advertising jobs to the public. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup.

Response

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. You can make special arrangements with the Butler Post Office to address your concern about delivery of your medicine.

Concern (UnFavorable):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response:

You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

Concern (UnFavorable):

Customer expressed a concern about the length of time it took to forward your mail.

Response

You expressed a concern about the length of time it took to forward your mail. You may pick up address change notice post cards at the post office that can be mailed to your correspondents listing your correct new mailing address. As your correspondents use your correct mailing address there will no longer be a requirement that your mail goes through our forwarding system.

Concern (UnFavorable):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

You expressed a concern about the loss of the community bulletin board. Community Bulletin Boards are not required in Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the Butter Post Office for more information.

Concern (UnFavorable):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

17.

You expressed a concern about the loss of the Community Bulletin Board. Community Bulletin Boards are not required in Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the Butler Post Office for more information.

Concern (UnFavorable):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

You expressed a concern regarding the loss of the Community Bulletin Board. Community Bulletin Boards are not required in Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the Butler Post Office for more information.

Concern (UnFavorable):

18. Customer was concerned about compliance with Postal rules and regulations.

Response:

You expressed a concern about the Post Office following rules and regulations, Each office has access to our Manuals and Handbooks and is required to work within the guidlines outlined in each.

Concern (UnFavorable):

19. Customer was concerned about senior citizens and handicapped.

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information.

Concern (UnFavorable):

Customer was concerned that it is prohibited by law to close a Post Office based on saving money.

Response

You expressed a concern about following the law when closing a post office. The Postal Service is required to follow all guidlines outlined in Title 39.

Concern (UnFavorable):

Customer was concerned that the facility that is leased for the Amoret Post Office was a concern and the reason for the discontinuance.

Response:

You expressed a concern about the building lease at the Amoret Post Office. The discontinuance study is not related to the lease or the facility.

Concern (UnFavorable):

Customer was concerned that the reason for a discontinuance study was handicapped accessibility.

Response:

You asked if the reason for the discontinuance study was Handicapped Accessibility. Handicapped accessibility is not known to be a concern at the Amoret

Concern (UnFavorable):

Customer was concerned that they would not be able to view all documents in the discontinuance proposal.

Resnonse

You expressed a concern about veiwing the documents in the discontinuance proposal. If the discontinuance study continues, a copy of the proposal will be posted at the Amoret Post Office for viewing. If you would like to purchase a copy that will be available as well.

Concern (UnFavorable):

Customer was concerned they would have to pay higher taxes since they have a Butler address.

Response:

You expressed a concern about a tax increase. We are not responsible for tax increases, however the fact that your address will change to a 911 address should not affect the amount of taxes you pay as you will still live in the city limits of Amoret.

Concern (UnFavorable): 25,

Customers asked why their post office was being discontinued.

Response:

You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (UnFavorable):

Customers asked why their post office was being discontinued.

Response:

You asked why the suspended post office was being discontinued. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (UnFavorable):

Customers asked why their post office was being discontinued.

Responses

You asked why the suspended post office was being studied for discontinuance. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (UnFavorable):

Customers expressed a concern about irregular hours that the rural route serves the community.

Response:

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times, if you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 15.4 miles away.

Concern (UnFavorable):

Customers expressed a concern about leaving money in the mailbox.

Response:

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Amoret Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

Concern (UnFavorable):

Customers expressed a concern about leaving money in the mailbox.

Response:

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

Concern (UnFavorable):

Customers expressed concern about having to erect a rural mailbox.

Response:

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Butler Post Office located 15.4 miles away or at any other neighboring Post Office.

Concern (UnFavorable):

Customers expressed concern about misdelivered mail.

Response:

You expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the Butler postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

Concern (UnFavorable):

Customers expressed concern for loss of community identity.

Response

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance.

Response:

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Concern (UnFavorable):

35. Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response

You stated that you would miss the special attention and assistance provided by the personnel at the Amoret Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Concern (UnFavorable): 36.

Customers were concerned about a change of address.

Response:

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Concern (UnFavorable):

Customers were concerned about having to travel to another post office for service.

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

Customers were concerned about loss of employment in the community.

Response:

You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

Concern (UnFavorable):

Customers were concerned about mail security.

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps (including duck stamps), envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered. Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Concern (Unhavorable):

Customers were concerned about obtaining services from the carrier.

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience, Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Concern (UnFavorable): 42

Customers were concerned about senior citizens and handicapped.

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information.

Concern (UnFavorable):

Customers were concerned about senior citizens.

43.

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information.

Concern (UnFavorable):

Customers were concerned about the limited hours of operation at the post office.

Response:

You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted this year indicated the office had declined from an EAS-11 to a PTPM-55 level office, qualifying for 36 hours of service per week.

Concern (UnFavorable): 45.

Customers were concerned about the limited hours of operation at the post office.

You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of delivenes and revenue. A workload analysis conducted this year indicated the office had declined from an EAS-11 to an PTPM-55 level office, qualifying for 36 hours of service per week.

Concern (UnFavorable):

Customers were concerned about the mailboxes being damaged.

You expressed a concern about the mailboxes being damaged. Please contact the Butler postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.

Concern (UnFavorable):

No Concern

Response:

Concern (UnFavorable):

You expressed a concern that the Amoret Post Office was being studied because there is no Postmaster.

Response:

You expressed a concern about the Post Office being studied because of a vacancy. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Nonpostal Concerns

The following nonpostal concerns were expressed

Postal Service Respresentive (Names and Titles): Joanne Dean Post Office Review Coordinator Heather Mitchem Investigative Coordinator Pam Crowden Investigative Coordinator				Date: Time	05/23/2011 18:00pm
Total Number of Customers Present:	of 97~	Place:	Amoret Community Building		
This document may become a part of the offic	ial record that will be a				

Name	Mailing Address (optional)	Zip Code	Phone Number
Quarita Jayla	RH1BOX305B	64722	660-925-3256
Dear Bluck	- R11 Box 286	64722	660-925-3225
Jan Thornton	Bry 106	64721	660 925-3412
Qui Ochynlon	R. Bur 351	64722	660-925-3372
aley Lindson	PRI 35/	6472-	660 925-3372
July Schule	Box love	64722	4609253216
Zein Borry	RR / Bax ?28R	84722	660 925 3485
Kenely Berry	R.R. 1 Bax 3288	64772	660 925 - 3485
Jessia Taylor	Exx 94	(4722	660-725-3475
Amy Muller	H18x 290	64722	160 925 3103
Fam Burger	RR3	64730	660 925 3313
(1, A. Macer	e Butter News.	K press	
Salu Str	27/30x 3274	64777	660-925 3424
Dantims	men3\$05-3023	64722	925-3223
fot the Chris	1352-11	//	11
Cone IS	# B24/8416	64722	66,925-3466
Morrisa Show	Br 132	64772	660 925 3466
Jugae Hurel	Colo 6x 158	47722	100-925-3143
18ag Cul	BOX 35)	54722	(60 925-3394
· /-			•

Postal Service Respresentive (Names and Titles): Joanne Dean Post Office Review Coordinator Heather Mitchem Investigative Coordinator Pam Crowden Investigative Coordinator			Date: Time	 3/2011 3:00pm
Total Number of Customers Present:	282	Place: Amoret Community Building	l	
This document may become a part of the office	cial record that will be	available for public viewing		

Name	Mailing Address (optional)	Zip Code	Phone Number
Ded Rica Craft	R.R. 1 Bex 323	64722	660-925-3300
Allissa Rosen	RKI Box 322	(,472)	uc-725-3185
Jugger R. Roman	RRI BOX 322	64722	660-905-3185
Kar Krokener	70 Bex 75	647-22	660-325 3452
Dary Tilaly	D. B. Bas 11	64722	160-925-3383
2 Com Clary	PUBOX//	647220011	610 925 3383
Marma Killy	P.O. Box 13	64722	660925-3920
An Craft	11/11/BOX323	64712	660-925-3300
Jana Hettings	v P.D. Box 143	64122	660-925-3439
Thelma Homme	H Bof 324	64722	460 923-3384
(lever Wiley	RR#1 BOK731	64722	660 925-3246
Lynda Miley	RR#1 Box 231	64722	660-925-3246
Total Robert	Rf3 Budle- Mu	64731	660 679 4744
LAT LINA	10 K 31	64722	6609083544
May & Culpage	alubox 31	(04722	660-925-3544
Browski.	P.O. Box 152	64722	660 9253378
Bristabadkey	PL 12X 155	64722	816 738 6196
MITE Elisten	PEDENTA	64722	<u>660-9253455</u>

Postal Service Respresentive (Names and Titles Joanne Dean Post Office Review Coordinator	s): 			Date: Time	05/23/2011 18:00pm
Heather Mitchem Investigative Coordinator		,- <u></u> -		-	
Pam Crowden Investigative Coordinator					
					
Total Number of Customers Present:	<u>\$4</u> V	Place:	Amoret Community Building		
This document may become a part of the officia	record that will	be available for pub	olic viewing.		

	Name	Mailing Address (optional)	Zip Code	Phone Number
	BaxBelt	R/B0x202	64722	660-925-3
٠	Il Layler	R\$1Bay 305B	64722	660-925-3256
	Harour LCA	ROKK BUY	5- Butter a	4730- 660-67
	Kay cas	kg - BW45	Butter 647	30 664-679-41
•	Food Sulhelm	US-BOYES	Sutten 6473	-660-678-416
	Danny Coren	R13260	Amorat (H722	660925-3201
Ţ	Ima West	P.O. Box 146	Amoret 6472	160 272-323
<u></u>	Jann Masters	P. O. BOX 146	Amoret 6472	i i
	Donsia Short	POB1132	Amout 64722	660921-346
	Jesse LShort	1010	, , , , ,	
	Buy K Crast	R+ 1 B0x 353	Benoret Mo.69	122 660-925-3
	God Smaller	Rt1 Box 2018	Amoret MOGE	122 660 -925-3
	Mah Smartes	111		UI
	She Willia	ns P062	amoret	925-342
	Mirall Jampa	P. O. Box 174	amout	660 2005826
	Mike Gaston	P.O.B 00 04	anout	925-3422
(hardene Lour	POBOX 12H	arrant	925~ 3438
:	Haunal Dudle	RR-1 Box 242	Amoret	925-3435
	WA DUDLOY	2K-1 Box 2-12	Amoust'	925-3435



Postal Service Respresentive (Names and I Joanne Dean Post Office Review Coordinate Heather Mitchem Investigative Coordinator Pam Crowden Investigative Coordinator			Date: Time	05/23/2011 18:00pm	
Total Number of Customers Present:	882	_ Place:	Amoret Community Building		
This document may become a part of the off	ficial record that will be	available for pu	blic viewing.		

Name	Mailing Address (optional)	Zip Code	Phone Number
RALPA	MASONE	2	
O	, , , , , , ,	64722	660 925 — 3360
Severly Ridge as	Po Box 95	64722	
1 // 1	P.O. Bay 217A	64722	
Tred & Shelp	RRIBOXZITA	64722	
andi Rolly	30 Pag 42	69722	925-3379
5, ulla Moteh	ws Pobox 73	64722	640-925-3406
Egde Matthews	POBy 73	64722	CLO 925-340 (
eggy Hunseler	PU BOX 135	७५७२२	660 925-3233
/ 0.0		64722	660 925-3233
Powrence Came	ron P.O. Box 209	64722	660 925 3330
· , , , , , ,		64722	660 925 3410
ary Marcus	RT 1 Buy 401	64722	***
Insela Cost		64722	925-3123
Bonnierte	Park P.O. Box 22	64722	925-3500
Dary Rla	PEBOX 18C1	64922	no
thom Ton	amoul	64222	
Pershi 3	amord	64722	
Linda Bell	amout	64722	
	RALPA Balest Deptons Beyor Shelton Tack & Shelton Tack & Shelton Tack & Shelton For Sin Robbin Eyde Matthews Eyde Matthews Eyde Matthews Eyde Matthews Eyde Matthews Eyde Matthews Eyde Matthews Eyde Dancet Eyde Barrett Eyger Dancet Eyger Coot Eyger Coot	BALOPA MASONE Beliest Depters P.O. Box 125 Bellevilled PO Box 95 Bever Shelton PO Box 217 A Part & Shelton PO Box 217 A Part Redly BO Box 217 A Barbin Rolling PO Box 135 Payla Matthews PO Box 135 Payla Matthews PO Box 135 Payla Dencer PO Box 135 Payla Dencer POBOX 154 arm March POBOX 154 arm March RI Box 326B Branie Welland P.O. Box 22 Warshall Pobox 1861 All Box 1861 Author Jon Amarch	Ratio Pa MASONER Beliest Debters P.O. Bex 125 64722 Bever Shutton PO Box 95 64722 Bever Shutton PO Box 217A 64722 Bever Shutton PO Box 217A 64722 Best Filly BOROF 73 64722 Endle Motthews POBOF 73 64722 Byth Matthews POBOF 73 64722 Byth Matthews POBOF 73 64722 Byth Matthews POBOF 135 64722 Byth Dancer PO Pox 135 64722 Byth Dancer POBOF 154 64722 Byth Box 226 64722 Byth Box 226 64722 Byth Box 226 64722 Byth Ration For Cannot P.O. Box 22 64722 Byth Ration For Cannot P.O. Box 22 64722 Byth Ration For Cannot 64222 Byth Ration For Cannot 64222 Byth Ration For Cannot 64222 Byth Ration For Cannot 64222

Joanne Dean Post Office Review Coordinator Heather Mitchem Investigative Coordinator Pam Crowden Investigative Coordinator		• •	Date: 05/23/2011 Time 18:00pm		
Total Number of Customers Present: 0 82		Place: Amoret Community Building			
This document may become a pa	art of the official record that will be	available for public viewing.			
Names of Customers Present:					
Name	Mailing Address (optional)	Zip Code	Phone Number		
Kark Bones	POBON TY	64722	660-424 3915		
anna Cammins	R1 Box 221	64722	60-925-3125		
I d 14 th	/				
Man Royles	Box14	44799	640 925-2354		
Robert Offill	Box 237	64722	660-925-3329		
11/200 158	A 1 For 142	64723	(10-217-35)		
Stelle Visito	m Richarly	44722	935348		

Docket: 1352999 - 64722 Item Nbr: 25 Page Nbr: 1

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

. Concern (UnFavorable):

Customers expressed a concern about leaving money in the mailbox.

Response:

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

2. Concern (UnFavorable):

Customers were concerned about vandalism of their mail box.

Response:

A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area.

Concern (UnFavorable):

Concern (of a avoiable).
 Customers expressed a concern about irregular hours that the rural route serves the community.

Response:

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 15.4 miles away.

Concern (UnFavorable):

Customers expressed concern for loss of community identity.

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):

5. Customers were concerned about having to travel to another post office for service.

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

Customer's felt inclement weather and poor road conditions might impede delivery.

Response:

You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

7. Concern (UnFavorable):

Customers asked why their post office was being discontinued while others were retained.

Response:

You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup.

Response:

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

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9. Concern (UnFavorable):

Customer expressed concern about having a CPO.

Response

There is a possibility that we could establish a Village Post Office, however there are requirements. There must be a business willing to do this and there are regulations that must be followed.

Concern (UnFavorable):

Customer was concerned that there was a hiring freeze on Postal positions currently.

Response

The Postal Service is not currently hiring career positions right now as we are trying to place our current employees in available positions.

Concern (UnFavorable):

Customers were concerned about loss of employment in the community.

Response

You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

Concern (UnFavorable):

 Customer was concerned that if Butler delivered their mail they would have to go to Butler schools instead of their current school.

Response

This change will have no effect on the boundaries established by your school district.

Concern (UnFavorable):

Customer concerned that if the Amoret Post Office were closed they will not be able to get an Amoret postmark.

Response

The mail should currently already be postmarked in Kansas City as that is where our mail is dispatched.

Concern (UnFavorable):

Customers were concerned about mail security.

Response

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

15 Concern (UnFavorable):

Customers expressed a concern about leaving money in the mailbox.

Response

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance.

Response:

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Concern (UnFavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response

You stated that you would miss the special attention and assistance provided by the personnel at the Amoret Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed

Concern (UnFavorable):

Customers were concerned about permit mailing.

Response

You expressed a concern about permit mailing that was input at the Amoret Post Office. Responsibility for the permit account will be transferred to the Butler Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the Butler postmaster.

Concern (UnFavorable):

Customer was concerned about their appeal rights and wanted to know where the appeal went.

Response:

Response:

Explained Title 39 along with the rights to appeal. The appeal would go to the Postal Regulatory Commission.

Concern (UnFavorable):

20. Customer was concerned that 20,000 Post Offices and 50,000 Postal Workers were going to be closed and laid off.

Docket: 1352999 - 64722 Item Nbr: 25 Page Nbr: 3

The mostal Service goes not have any set number of onices to close and they are working very hard to find a position for those affected.

Concern (UnFavorable):

Customers felt the post office should remain open since they paid taxes.

Response:

You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Concern (UnFavorable):

22. Customers were concerned about the mailboxes being damaged.

Response:

You expressed a concern about the mailboxes being damaged. Please contact the Butler postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.

... Concern (UnFavorable):

23. Customers were concerned about the limited hours of operation at the post office.

Response:

You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted this year indicated the office had declined from an EAS-11 to an PTPM-55 level office, qualifying for 36 hours of service per week. The CPO will provide at least the same number of window service hours as the post office.

Concern (UnFavorable):

* Customers expressed concern about having to erect a rural mailbox.

Response

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Butlr Post Office located 15.4 miles away.

Concern (UnFavorable):

Customer expressed a concern about their new address.

Response

You expressed a concern about your new address. Since Bates County does not currently have 911 addressing you will contact the Butler Postmaster to obtain your new address.

Concern (UnFavorable):

Customers were concerned about senior citizens.

Response

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to

Nonpostal Concerns

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05/05/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Amoret Community Building on 05/23/2011 from 18:00pm to 19:00pm to answer questions and provide information about our service.

If you have any questions, you may contact Joanne Dean at (816) 374-9686.

Thank you for your assistance.

Sincerely,

HARRY BELCHER
Manager, Post Office Operations



A. Office								
Name:	AMORET					State: MO	Zip (Code: 64722
Area:	WESTERN			District:	MID-AMERICA PFC			
Congress EAS Gra	sional Distri	ict: MO - 0-	<u></u>		County:	Bates Finance Number	28013	2
Post Offic	ce:	~	Classified Station	l		Classified Branch		CPO
								•
								•
Thin form	io a nlacc	halder for nun	nber 27. There was not a	notition r	ecieved			
THIS TOTAL	i is a piace	Holder for Hull	ipel 21. There was not a	peadon	coloveu.			
				*				
Prepare	d by:	Joanne Dear	1				Date:	06/20/2011
Title:	-		A PFC Post Office Revie	w Coordi	nator			
Tele No:	:	(816) 374-96				F	ax No:	(816) 374-9120



A. Office	A. Office									
Name:	AMORET						State: MO	Zip Co	de: 6	4722
Area:	WESTER				District:	MID-AMERICA PFC				
Congress	sional Distri	ct:	MO - 04			County:	Bates	200/00		
EAS Gra	ide:		55				Finance Number:	280132		
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Prepare	ed by:		ne Dean		_			Date:	9	6/20/2011
Title:		MID-	AMERIC/	A PFC Post Office	Review Coord	nator				
Tele No);	(816	374-968	6			F	ax No:	(816) 374-9120

Proposal Checklist

Section i	Responsiveness to Community Postal Needs
/	Tell what we are doing and why.
	Is reason for discontinuance justified and documented in the record?
NIA	If suspended, what type of alternate service customers are now receiving?
- PAIEI	Reason for vacancy and information on postmaster/OIC
	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction average, number of permit mailers, and postage meters.
<u> </u>	Last three fiscal years of revenue and revenue units.
	Decline in service workload/reduction in EAS level, if appropriate.
<u> </u>	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
$\overline{\downarrow}$	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
V	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
<u> </u>	Community meeting. Number of customers who attended, customer concerns, and Postal Servic responses.
1/	Information on petitions and congressional inquiries included with Postal Service responses.
	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
	Advantages and disadvantages of proposed alternate service.
	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
\checkmark	Brief background of area, community government, population, etc.
√	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
Ves	Was Post Office used as meeting place?
No	Was Post Office a shelter for a bus stop?
Ves	Did the Post Office have a public bulletin board?
KIO	Were government forms available at the Post Office?
des	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- JV/A	What is the historical value of the office?
Ves	Is an address change necessary?
Ves	Will the community identity be preserved?
Price	What are the growth trends (flat, up, down)?
No	Were any other nonpostal items identified?
Section III	Effect on Employees
	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings	
./	A statement of annual sovings includes a breakdown as 6-11.	
	A statement of annual savings includes a breakdown as follows: Postmaster salary (EAS-55, Minimum, no COLA)	0.1 /
	Fringe benefits 33.5%	\$ 23,026
	Rental costs, excluding utilities	\$ 7,714
	Total annual costs	\$ 4,418
		\$ 35,158
	Less estimated cost of replacement service Total annual savings	- 4.633
A one-time expense of \$0	• .	\$ 30,525
\bc	will be/was incurred for installation of CBUs and parcel lockers. Is postmaster salary based on the minimum salary without COLA?	
- \&\	Does postmaster salary reflect the current office evaluation?	
- yes	boos postitioster salary reflect the current office evaluation?	
Section V	Other Factors	
/	The Postal Service has identified no other factors for consideration (if appropri	afa)
NIA	List other factors as appropriate.	ate).
Nia	Other factors when replacement service is a CPO.	
Section VI	Summary	
	The proposal must include a brief summary that explains why the closing or connecessary and an assessment of how those factors supporting the need for changative factors. In taking competing considerations into account, the need to page of effective and regular service must be paramount.	ange outweigh any
Section VII	Notices	
	Appropriate notice is made that this is a proposal and not a final determination determination is made to discontinue the office, information on the appeal process that time.	If a final ess will be provided
Checklist Completed By:		
Hiather her	deen 6/14/11	
Investigative Coordinator	Date	·····
Reviewed and Certified By:	6/14/2011	
District PO Review Coordinator	6/14/00/1	· · · · · · · · · · · · · · · · · · ·
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06/07/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the AMORET Post Office Docket No. 1352999

This is to advise you that on 06/21/2011, I will post for public comment a proposal to close the AMORET Post Office in Bates, Congressional District No. MO - 04.

If you have any questions, please call JOANNE DEAN District Review Coordinator at (816) 374-9686.

MARK MARTINEZ District Manager MID-AMERICA PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



06/14/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of

AMORET Proposal

Docket No. 1352999 - 64722

Please post the enclosed proposal to close the AMORET Post Office in the lobby. The proposal must be posted in a prominent place from 06/21/2011 through close of business on 08/22/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (816) 374-9686.

JOANNE DEAN
Post Office Review Coordinator
MID-AMERICA PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments Comment Forms Official Record Docket: 1352999 - 64722 Item Nbr: 32 Page Nbr: I

Date of Posting: 06/21/2011

Date of Removal: 08/22/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

To the customers of the Amoret Post Office:

The Postal Service is considering the close of the Amoret Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/21/2011 through 08/22/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Amoret Post Office, Pleasanton Post Office and Butler Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JOANNE DEAN 300 W PERSHING RD SUITE 210 KANSAS CITY, MO 64108-9000

For more information, you may call JOANNE DEAN at (816) 374-9686 or write to the above address.

Thank you for your assistance.

HARRY BELCHER 300 W PERSHING RD SUITE 210 KANSAS CITY, MO 64108-9000 Docket: 1352999-04722 Item Nbr: 33

Page Nbr: 1



Removal Round Date:

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AUG 2 3 2011

PROPOSAL TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

Docket: 1352999-4472 2 Item Nbr: 33 Page Nbr: 1A

Date of Posting: 06/21/2011

JUN 2 1 2011

Posting Round Date:

Date of Removal: 08/22/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

Docket: 1352999-64722

Item Nbr: 33 Page Nbr: 18





PROPOSAL TO CLOSE THE AMORET, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

1.

Concern:

Concern:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Amoret, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butler Post Office, located 15 miles away.

The postmaster position became vacant when the postmaster retired on November 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by a Rural Carrier from Butler MO 15.42 miles away. 4. There are 4 other post offices within a 15 mile radius.

The Amoret Post Office, an EAS-55 level, provides service from 08:45 to 11:45, 13:00 to 16:15 Monday - Friday, 08:00 to 10:00 Saturday and lobby hours of 08:30 to 16:30 on Monday - Friday and 08:00 to 10:00 on Saturday to 63 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged eight transaction(s) accounting for eight minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$19,372 (51 revenue units) in FY 2008; \$18,408 (48 revenue units) in FY 2009; and \$19,505 (51 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

On May 23, 2011, representatives from the Postal Service were available at Amoret Community Building to answer questions and provide information to customers. 82 customer(s) attended the meeting.

On May 05, 2011, 227 questionnaires were distributed to delivery customers of the Amoret Post Office. Questionnaires were also available over the counter for retail customers at the Amoret Post Office. 66 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 23 unfavorable, and 43 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Butler Post Office, an EAS-18 level office. Window service hours at the Butler Post Office are from 08:00 to 16:30, Monday through Friday, and 08:00 to 12:00 on Saturday. There are 106 post office boxes available.

Retail service is also available at the Amsterdam Post Office an EAS-13 level office, located seven miles away. Window service hours at Amsterdam Post Office are from 07:30 to 12:00, 13:00 to 16:15, Monday through Friday and 08:00 to 09:45 on Saturday. There are 76 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

Customer asked if there was a possibility for a CPO in Amoret.

the carrier will provide change or a bill for the amount over the estimate.

Customer expressed a concern about the length of time it took to

Response:	The customer asked if there was a possibility for a CPO. A Village Post Office is a possibility however there must be a business in Amoret willing to do this and we are not aware of any.
2. Concern:	Customer expressed a concern about package delivery and pickup.
Response:	The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. You can make special arrangements with the Butler Post Office to address your concern about delivery of your medicine.
3. Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.
Response:	The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will stimulate the cost and

forward your mail.

The customer expressed a concern about the length of time it took to Response: forward your mail. You may pick up address change notice post cards at the post office that can be mailed to your correspondents listing your correct new mailing address. As your correspondents use your correct mailing address there will no longer be a requirement that your mail goes through our forwarding system. Customer was concerned about compliance with Postal rules and Concern: regulations. The customer expressed a concern about the Post Office following rules Response: and regulations. Each office has access to our Manuals and Handbooks and is required to work within the guidlines outlined in each. Customer was concerned about senior citizens and handicapped. Concern: 6. The customer expressed a concern about senior citizens. Carrier service Response: is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information Customer was concerned that it is prohibited by law to close a Post 7. Concern: Office based on saving money. The customer expressed a concern about following the law when Response: closing a post office. The Postal Service is required to follow all guidlines outlined in Title 39. Customer was concerned that the facility that is leased for the Amoret 8. Concern: Post Office was a concern and the reason for the discontinuance. The customer expressed a concern about the building lease at the Response: Amoret Post Office. The discontinuance study is not related to the lease or the facility. Customer was concerned that the reason for a discontinuance study 9. Concern: was handicapped accessibility. The customer asked if the reason for the discontinuance study was Response: Handicapped Accessibility. Handicapped accessibility is not known to be a concern at the Amoret Post Office. Customer was concerned that they would not be able to view all Concern: documents in the discontinuance proposal. The customer expressed a concern about veiwing the documents in the Response: discontinuance proposal. If the discontinuance study continues, a copy of the proposal will be posted at the Amoret Post Office for viewing. If you would like to purchase a copy that will be available as well. Customers asked why their post office was being discontinued while Concern: others were retained. The customer asked why the Amoret post office was being discontinued Response: while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customers expressed a concern about irregular hours that the rural 12. Concern: route serves the community.

Response:

13. Concern:

Response:

14. Concern:

Response:

15. Concern:

Response:

16. Concern:

Response:

17. Concern:

Response:

18. Concern:

Response:

The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 15.4 miles away.

Customers expressed a concern about leaving money in the mailbox.

The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Amoret Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

Customers expressed concern about having to erect a rural mailbox.

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Butler Post Office located 15.4 miles away or at any other neighboring Post Office.

Customers expressed concern about misdelivered mail.

The customer expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the Butler postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

Customers expressed concern for those customers who are elderly or with disabilities who are not able to go to the Butter Post Office to pick up their mail.

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Butler postmaster.

Customers questioned the economic savings of the proposed discontinuance.

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

The customer stated that you would miss the special attention and assistance provided by the personnel at the Amoret Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Customers were concerned about a change of address.

Response:

20. Concern:

Response:

21. Concern:

Response:

22. Concern:

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Customers were concerned about having to travel to another post office for service.

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customers were concerned about mail security.

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining services from the carrier.

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps (including duck stamps), envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Annual work annual about agains altitage and handleanned

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information

Concern:

Customers were concerned about senior citizens.

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and ratall services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information

25. Concern:

Customers were concerned about the limited hours of operation at the post office.

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted this year indicated the office had declined from an EAS-11 to a PTPM-55 level office, qualifying for 36 hours of service per week.

26 Concern: Customers were concerned about the mailboxes being damaged.

Response:

The customer expressed a concern about the mailboxes being damaged. Please contact the Butler postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.

27. Concern:

You expressed a concern that the Amoret Post Office was being studied because there is no Postmaster.

Response:

The customer expressed a concern about the Post Office being studied because of a vacancy. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern:

Customer concerned that if the Amoret Post Office were closed they will not be able to get an Amoret postmark.

Response:

The mail should currently already be postmarked in Kansas City as that is where our mail is dispatched.

29. Concern: Customer expressed a concern about their new address.

Response:

The customer expressed a concern about your new address. Since Bates County does not currently have 911 addressing you will contact the Butler Postmaster to obtain your new address.

30. Concern:

Customer expressed concern about having a CPO.

Response:

There is a possibility that we could establish a Village Post Office, however there are requirements. There must be a business willing to do this and there are regulations that must be followed.

31. Concern:

Customer was concerned about their appeal rights and wanted to know where the appeal went.

Response:

Explained Title 39 along with the rights to appeal. The appeal would go to the Postal Regulatory Commission.

Customer was concerned that 20,000 Post Offices and 50,000 Postal

32 Concern:

40.

Concern:

Response:

The Postal Service does not have any set number of offices to close Response: and they are working very hard to find a position for those affected. Customer was concerned that if Butler delivered their mail they would 33. Concern: have to go to Butter schools instead of their current school. This change will have no effect on the boundaries established by your Response: school district. Customer was concerned that there was a hiring freeze on Postal Concern: positions currently. The Postal Service is not currently hiring career positions right now as Response: we are trying to place our current employees in available positions. Customers expressed concern for loss of community identity. 35. Concern: The customer expressed a concern about the loss of the Communities' Response: identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. Customers felt inclement weather and poor road conditions might 36. Concern: impede delivery. The customer expressed a concern about inclement weather and poor Response: road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Customers felt the post office should remain open since they paid taxes. 37. Concern: The customer expressed a concern that since the people of your Response: community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers. Customers were concerned about loss of employment in the community. 38. Concern: The customer expressed a concern about the loss of employment in the Response: community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. Customers were concerned about permit mailing. 39. Concern: The customer expressed a concern about permit mailing that was input Response: at the Amoret Post Office. Responsibility for the permit account will be transferred to the Butler Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the Butler postmaster.

Customers were concerned about vandalism of their mail box.

vandalism in the area.

A questionnaire was sent to the postal inspection service concerning

mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or

2.

3.

6.

Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post 1.

office. Stamps by Mail order forms are provided for customer convenience. Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for

customers.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient 4.

parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees. 5.

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided 1. by the rural or contract delivery carrier.

2.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A 3.

carrier route address will be assigned.

A change in your PO Box Fees may be a result of this proposal. 4.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Amoret is an unincorporated community located in Bates County. The community is administered politically by The Bates County Courthouse. Police protection is provided by the Bates County Sheriff. Fire protection is provided by the Amoret Fire Department. The community is comprised of retirees, self-employed and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Amoret Christian Church, Grace Tabernacle, Miami R-1 School District, Bowers Tobacco and Snack Bar, Affordable Auto Repair, Amoret City Hall, Amoret Water Department . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Amoret Post Office will be available at the Butler Post Office. Government forms normally provided by the Post Office will also be available at the Butler Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

Concern:

Customer concerned that the Postal Service did not advertise to the public to find someone to work at the Amoret Post Office, especially since it will be open less than 8 hours per day.

Response:

The customer expressed a concern about the Postal Service advertising employment opportunities to the public. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern:

Customer expressed a concern about the loss of the Community Bulletin Board at the Post Office.

Response:

The customer expressed a concern regarding the loss of the Community Bulletin Board. Community Bulletin Boards are not required in Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the Butler Post Office for more information.

Concern:

Customer was concerned they would have to pay higher taxes since they have a Butler address.

Response:

The customer expressed a concern about a tax increase. We are not responsible for tax increases, however the fact that your address will change to a 911 address should not affect the amount of taxes you pay as you will still live in the city limits of Amoret.

4. Concern:

Customers expressed concern for loss of community identity.

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

5. Concern:

Customers were concerned about growth in the community.

Response:

The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth

6. Concern:

Customers were concerned about loss of employment in the

community.

Response:

The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on November 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 30,525 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 23,026 \$ 7,714 <u>+ \$ 4.418</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 35,158 <u>- \$ 4,633</u>
Total Annual Savings	<u>\$ 30,525</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Amoret, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butler Post Office, located 15 miles away.

The postmaster retired on November 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Amoret Post Office provided delivery and retail service to 63 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged eight. There are two permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$30,525 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VIL NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Amoret Post Office, Amsterdam Post Office and Butler Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Compaission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

HARRY BELCHER
Manager, Post Office Operations

06/21/2011

Date

Docket: 1352999 - 64722 Item Nbr: 34 Page Nbr: 1

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

Ĭ	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
2	Other Comments Places provide any other views or information that you believe the
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
Name of	Postal Customer Signature of Postal Customer
Mailing .	Address
City, Sta	te, and ZIP Code Date



08/22/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/22/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

JOANNE DEAN

Post Office Review Coordinator

pane I Near

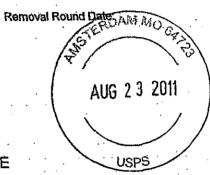
300 W PERSHING RD SUITE 210

KANSAS CITY, MO 64108-9000

Nocket: 1352999-64762

Item Nor: 36 Die Nor: 1





PROPOSAL TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

Docket: 1352999-64722

ItemNbr:36 Page Nbr: 2

Date of Posting: 06/21/2011

JUN 2 1 2011

Posting Round Date:

USF 3

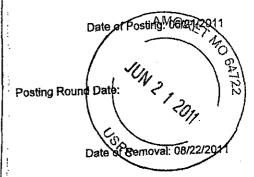
Date of Removal: 08/22/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

Docket: 1352999-64722 Thom Nov. 36

ItemNbr. 36 PageNbr: 3





PROPOSAL TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

NOTICE OF TAKING PROPOSAL AND COMMENTS **UNDER INTERNAL CONSIDERATION**

Date 08/22/2011

Postal Customers of the Amoret Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Amoret Post Office, which was posted 06/21/2011 through 08/22/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Amoret Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

HARRY BELCHER

300 W PERSHING RD SUITE 210

KANSAS CITY, MO 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

THIS POST OFFICE IS, BY FAR, THE MOST CONVIENENT FOR MY LOCATION. I USE IT OFTEN FOR USPS AND REGISTERED LETTER I HAVE ALWAYS RECEIVED PROMPT, COURTHOUS SERVICE MEEN WHEN DOING BUSINESS IN AMORET.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

ALTHOUGH I LIVE GMILES FROM AMORET, I AM SURE THAT THE LUSS OF THE POST OFFICE THERE WOULD AFFECT MANY MORE PEOPLE IN THE AREA THAN LIVE IN THE TOWN.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

THAT I'LL DO MORE BUSINESS WITH FED EX OR UPS

JOHN BALLOY	John Ballon
Name of Postal Customer 1306 YORK N	Signature of Postal Customer
Mailing Address PLEASANTON, KS City, State, and ZIP Code	66075 8/3/11 Date



09/15/2011

JOHN BALLOU 13022 YORK LANE PLEASANTON, KS 66075

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

• You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Butler Post Office and from the carrier. Special assistance will be provided as needed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Harry Belcher

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you
helieve the proposal would have on the regularity or effectiveness of your postal carrioss
In these times of high full prices drives to sever, eight, or eleven while to another post
sever, eight, or eleven shills to another post
office is unreasonable.
Il ame of us who still evolen for a sur
AN THE PARTY OF A PARTY OF THE
getting service as we would have to be at work of
getting service as we would have to be at work of getting service as we would have to be at work of money couldn't get into their offices for service stamps money 2. Effect on Your Community. Please describe any favorable or unfavorable effects that
2. Effect on Your Community. Please describe any favorable or unfavorable effects that
Tion boliove the managel record bare on second comments.
We would be cut off from each other as
a communication to personal service from
our U.S. postoffice.
3. Other Comments. Please provide any other views or information that you believe the
3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
We are an established lety beginning in
the early 1900's. We are a part of american
most sublem, our men weel soulders, maures
and navy. They fought for our freedom. ye own them our loyalty & service of US post office and government services they helped to derserve.
We own them our loyalty & service of the post
office and governent services they helped a perserve.
Janna Short Dona Shou
Po 134/32
Mailing Address
Amoret Mo 64722 7/12/11
City. State, and ZIP Code



09/15/2011

DANNA SHORT P O BOX 132 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Harry Belcher

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

1. Effect on Your Postal Services. Describe any favorable believe the proposal would have on the regularity or effective the proposal would have been prop	
I mail 3-5 packages a week.	I den't want to
have to travel to Butter or Pleasar	
also don't want to use the mail	on to mail packages.
That seems like one of the most	ineffective ways to do
2. Effect on Your Community. Please describe any favora	able or unfavorable effects that
you believe the proposal would have on your community	7.
If this sommunity loses it's	post office, it will
be one step alson to a dead	
one quite a few older people in	town that have no
social contact other than the	e post office. The
3. Other Comments. Please provide any other views or in Postal Service should consider in deciding whether to ad	of the first spice and store. formation that you believe the
Closing a small town post off	,
carners drive 15 miles lach 1	way to deliver mail
makes no sense to me. Yo	n wouldn't be saving
much money.	
	Lowlen
	ture of Postal Customer
Rt 1 Box 311	_
Mailing Address	
A moret, MO 64722	6/30/11
City, State, and ZIP Code	Date



09/15/2011

RON FOWLER RT 1 BOX 311 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
 available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- . You expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Harry Belcher

Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City , MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

- 1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. If my mail is delivered by a Rural Carrier I feel that my mail is unsafe in a Rural Box and can be stolen more easily.
- 2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. Losing a business Like the Post Office in this town will make a Very Big hardship on the people that don't drive, and make it very hard for people to buy multiple Money orders to pay bills and mail them out.

 No one including myself wants to put that much money is other Comments. Please provide any other views or information that you believe the not safe Postal Service should consider in deciding whether to adopt the proposal.

 granded. 3.

Please Don't close it. It will make this Community Crumble. We need all we have. Don't take away our service in our community.

PO BK132 Mailing Address

Arnord The 64722 City, State, and ZIP Code



09/15/2011

DANNA SHORT P O BOX 132 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

in response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
 slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
 are locked and does not accept keys for this purpose.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
 available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
 require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
 convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at
 usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service
 concerning mail theft and vandalism in the area. Their records indicate that there has not been any report of mail theft or
 vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when
 they arrive, in order to transact financial business.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
 vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
 use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Harry Beicher

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2.	Effect on Your Community. Please descri	be any favorable or unfavorable effects that
	you believe the proposal would have on you	ir community.
	There are alot of People	in this town that
	Can not drive. They	do not want a runce
	lactor but morney or tors	- mit of because their are
	to many wound built that	t would slear the cash our
	of the lox. They can't dre	ie so a PD Box is not another office. There of the street
_	option for them in and	the office.
3.	Other Confinents. Please provide any othe	r views or information that you believe the
	Postal Service should consider in deciding v	whether to adopt the proposal.
	I do myself have a rural	box but when I want t
M	noil a Nachana it is only	& niles bound trip to Amoil
Ve	Verses Butter which is 24.	Gas is a big concern for me
a	and alot of people. It is go	Gas is a big concerne for me thing hard to afford, People here ca
1	Patrick Popolewell	thing hard to afford, People here ca
Nan	ame of Postal Customer	Signature of Postal Customer
AK	R3 Box 193	
Mail	ailing Address	
	Butler MO 64730	6-28-11
City	ty State and ZIP Code	Date



09/15/2011

PATRICK POPPLEWELL RT 3 BOX 193 BUTLER, MO 64730

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
 available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
 require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
 convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at
 usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service
 concerning mail theft and vandalism in the area. Their records indicate that there has not been any report of mail theft or
 vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when
 they arrive, in order to transact financial business.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Harry Belcher

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

amout MO 64722

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

	•
1. Effect on Your Postal Services. Describe believe the proposal would have on the reg	any favorable or unfavorable effects you ularity or effectiveness of your postal services.
I don't want To Stand by M	y Ruppl box in the purning
heat of The son, or in The	stinging, pouring RAin; or
in the Sharp Cold and Wet Sno	w; all in hopes of being
There At the Right Time To C	Atch the MAILMAN To Conduct
2. Effect on Your Community. Please descriped you believe the proposal would have on you	ld And deserve better Service. Than describe be any favorable or unfavorable effects that our community.
It would have an unfavorable effe	ct because there are some in
The Community That CAN'T READ OR	write and do not have a CAR
but walk to the post office OR A	Pide Their THOM MOMER! THE hosimus leir
made and their Maneuarders for	bills And prepares Them tok MAILING,
These Customers look forward To	birthday cards and Christmas card
And getting Their mail in Their p. 3. Other Comments. Please provide any other Postal Service should consider in deciding to	r views or information that you believe the
Amoret, mo is Located on 52 H	wy that connects US Hwy 69 And
115 Hwy 71. Therefore, MANY TI	PAVELERS, TRUCK drivers and other
people from area Communities	use this post office. IT provides
Customer Service To more Than	just An isolated Community because
of the Amoret Post office Locat	ron.
Name of Postal Customer	Signature of Postal Customer
Mildred Bell	Meldied Bell
Mailing Address	
P.O. BOX 147	
City, State, and ZIP Code	Date

6/28/2011



09/15/2011

MILDRED BELL P O BOX 147 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from
the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are
available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage propostal money order made payable to the US Postal Servi mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, a.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous
 and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be
 provided as needed.
- You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.
- Travelers may use Postal Services in their home towns or along a route as we do have other Postal Facilities on Highway 69 as well as Highway 71.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Docket: 1352999 - 64722 Item Nor. 38 Page Nor. 7

Harry Belcher Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. We would no longer have the ability to buy stamps or any other postal service. I would not want to put money in a mailbox for such items. There are too many thewas anymore. There are too many kids who run the streets and I dent feel having a mailbox would be safe to put mail in.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Our business and the post office are the only businesses left in amout Sometimes people in the country come in to the post office and will stimbly our store while in Town. If the post office closes it could also hur our business.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

9 also don't want the hassle of Changing Address for my livenses, insurance, billings, etc. It is a real pain in the ass!

Emery Bowers, Jr.	Emery Bours Grands Signature of Postal Customer
Name of Postal Customer	Signature of Postal Customer
P.a. Box 156	
Mailing Address	
amoret Mr. 64722	June 24. 2011
City, State, and ZIP Code	Date



09/15/2011

EMERY BOWERS JR P O BOX 156 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are
 available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package
 pick up, special services and money order sales.
- You expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service
 concerning mail theft and vandalism in the area. Their records indicate that there has not been any report of mail theft or
 vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when
 they arrive, in order to transact financial business.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
 slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
 are locked and does not accept keys for this purpose.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses
 generally require regular and effective postal services, and these will always be provided to the community. Since the
 suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire
 responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- You expressed a concern about an address change on your bank checks and stationery. Customers will be assigned a carrier
 route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance
 with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist
 customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and
 make the address corrections when ordering new supplies.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Harry Belcher

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

My box nented there is used to collect City mail for the water dept and other City papers.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

the bank in amount closed in Oct 2010 the closing of that hunt the community. And the closing of the Post Obfice would hust it even more

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The fact that alot of lowincome and elderly People who do mail package it would be a handship on them to have to travel to another town to beable to mail them.

amoret Pox	of Office	Kothe Boners
Name of Postal Customer	-00	Signature of Postal Customer
Po Box 74		
Mailing Address		
amoret M	6 64722	6-22-2011
City, State, and ZIP Code		Date



09/15/2011

KATHY BOWERS P O BOX 74 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses
 generally require regular and effective postal services, and these will always be provided to the community. Since the
 suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire
 responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
 available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
 require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
 convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at
 usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Harry Belcher

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City, MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

believe the proposal would have on the	be any favorable or unfavorable effects you regularity or effectiveness of your postal services.
Leaving I live in a	lose our foot assice dead and street with
a rental house sep everything locked, i	t door. I always keep what happens to mey mail
when I am away at a time? I have	t door. I always keep what happens to mey mail from home for days. , had the same P.O. Box since !
2. Effect on Your Community. Please des	scribe any favorable or unfavorable effects that
The Closing of the	amoret Paul Office is
leke a death Den	amoret Post Office is tence on The City of Leusiness and one siness or I Should Say build
amaret. One less	Euseness and one
more reacast less.	siness or I Should Day Teucleli
	ther views or information that you believe the
amaret's post office	is located on a main
highway, making	it Convenient for truckers
to just pull over 4 mail in Their Time	is located on a main it Convenient for truckers rise the post office to Cards.
JANE HETTINGER	Jane Hetterage
Name of Postal Customer	Signature of Postal Customer
P.O. Box 143	
Mailing Address	
Umaret, mo. 64722	6-24-2011
City, State, and ZIP Code	Date



09/15/2011

JANE HETTINGER P O BOX 143 AMORET, MO 64722

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
 slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
 are locked and does not accept keys for this purpose.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
 vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
 use of the Community name and ZIP Code in addresses.
- . There are Post Offices along both Highway 69 and Highway 71 as well as delivery and retail available through the rural carrier.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Harry Belcher

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000



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Post Office:	P	Classified Station			Classified Branch		сро 🔲
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		,					
Prepared by:	Joanne Dea	n			C)ate:	09/26/2011
Title:	MID-AMERI	CA PFC Post Office Review	w Coordin	ator			
Tele No:	(816) 374-96	586			F	ax No:	(816) 374-9120

Analysis of 60-Day Posting Comments

Number of comments returned	
Total questionnaires distributed	9
Favorable comments	o
Unfavorable comments	9
No opinon expressed	0
Total comments returned	9

Postal Concerns

The following postal concerns were expressed

Concern (UnFavorable):

Customer concerned that the convenience for truck drivers would be taken away.

There are Post Offices along both Highway 69 and Highway 71 as well as delivery and retail available through the rural carrier

Concern (UnFavorable):

Customer expressed a concern about irregular hours that the rural route serves the community.

Response:

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.

Concern (UnFavorable):

Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices.

Response:

The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature services. in an effort to grow revenue.

Concern (UnFavorable):

Customer was concerned that Amorel is located on Highway 52 that connects Highway 69 and Highway 71 and therefore travelers and truck drivers use the Ameret Post Office. It provides customer services to more than just an isolated community.

Travelers may use Postal Services in their home towns or along a route as we do have other Postal Facilities on Highway 69 as well as Highway 71.

Concern (UnFavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Concern (UnFavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courtaous and helpful service will be provided by personnel at the Butter Post Office and from the carrier. Special assistance will be provided as needed.

Concern (UnFavorable): Customers were concerned about having to make an address change on their bank checks and stationery.

Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

Concern (UnFavorable): Customers were concerned about having to travel to another Post Office for service,

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to arrother Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mall and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24,

Concern (UnFavorable):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a stot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier,

Most retail services provided at the post office are available from the camer and do not require meeting the camer at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL.

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the camer. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal maney order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the camer at the mailbox, completing an application, and paying the camer (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the camer returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the

verification on the next delivery day.

SPECIAL SERVICES

Special services such as cartified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Concern (UnFavorable): Customers were concerned about obtaining services from the carrier.

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and builk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (UnFavorable):

Customer expressed a concern about leaving money in the mailbox.

Response:

A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they armve, in order to transact financial business.

Concern (UnFavorable);

Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Poetal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Concern (UnFavorable);

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community, Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

Concern (UnFavorable);

Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and

Docket: 1352999-64722

Item Nor: 41 Page Nor: 1

Date of Posting: 06/21/2011

Posting Round Date:

Date of Removal: 08/22/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1352999 - 64722

Docket: 1352999 - 64722 Item Nbr: 41 Page Nbr: 2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Amoret, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butler Post Office, located 15 miles away.

The postmaster position became vacant when the postmaster retired on November 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by a Rural Carrier from Butler MO 15.42 miles away. 4. There are 4 other post offices within a 15 mile radius.

The Amoret Post Office, an EAS-55 level, provides service from 08:45 to 11:45, 13:00 to 16:15 Monday - Friday, 08:00 to 10:00 Saturday and lobby hours of 08:30 to 16:30 on Monday - Friday and 08:00 to 10:00 on Saturday to 63 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged eight transaction(s) accounting for eight minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$19,372 (51 revenue units) in FY 2008; \$18,408 (48 revenue units) in FY 2009; and \$19,505 (51 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

On May 23, 2011, representatives from the Postal Service were available at Amoret Community Building to answer questions and provide information to customers. 82 customer(s) attended the meeting.

On May 05, 2011, 227 questionnaires were distributed to delivery customers of the Amoret Post Office. Questionnaires were also available over the counter for retail customers at the Amoret Post Office. 66 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 23 unfavorable, and 43 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Butler Post Office, an EAS-18 level office. Window service hours at the Butler Post Office are from 08:00 to 16:30, Monday through Friday, and 08:00 to 12:00 on Saturday. There are 106 post office boxes available.

Retail service is also available at the Amsterdam Post Office an EAS-13 level office, located seven miles away. Window service hours at Amsterdam Post Office are from 07:30 to 12:00, 13:00 to 16:15, Monday through Friday and 08:00 to 09:45 on Saturday. There are 76 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer asked if there was a possibility for a CPO in Amoret.
	Response:	The customer asked if there was a possibility for a CPO. A Village Post Office is a possibility however there must be a business in Amoret willing to do this and we are not aware of any.
2.	Concern:	Customer expressed a concern about package delivery and pickup.
	Response:	The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. You can make special arrangements with the Butler Post Office to address your concern about delivery of your medicine.
3.	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.
	Response:	The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
4.	Concern:	Customer expressed a concern about the length of time it took to forward your mail.

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Concern:

Response: The customer expressed a concern about the length of time it took to forward your mail. You may pick up address change notice post cards at the post office that can be mailed to your correspondents listing your correct new mailing address. As your correspondents use your correct mailing address there will no longer be a requirement that your mail goes through our forwarding system. Customer was concerned about compliance with Postal rules and Concern: regulations, Response: The customer expressed a concern about the Post Office following rules and regulations. Each office has access to our Manuals and Handbooks and is required to work within the guidlines outlined in each. 6. Concern: Customer was concerned about senior citizens and handicapped. Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information Customer was concerned that it is prohibited by law to close a Post 7. Concern: Office based on saving money. Response: The customer expressed a concern about following the law when closing a post office. The Postal Service is required to follow all guidlines outlined in Title 39. Customer was concerned that the facility that is leased for the Amoret 8. Concern: Post Office was a concern and the reason for the discontinuance. Response: The customer expressed a concern about the building lease at the Amoret Post Office. The discontinuance study is not related to the lease or the facility. Customer was concerned that the reason for a discontinuance study 9. Concern: was handicapped accessibility. Response: The customer asked if the reason for the discontinuance study was Handicapped Accessibility. Handicapped accessibility is not known to be a concern at the Amoret Post Office. Customer was concerned that they would not be able to view all Concern: documents in the discontinuance proposal. Response: The customer expressed a concern about veiwing the documents in the discontinuance proposal. If the discontinuance study continues, a copy of the proposal will be posted at the Amoret Post Office for viewing. If you would like to purchase a copy that will be available as well. Customers asked why their post office was being discontinued while 11. Concern: others were retained. Response: The customer asked why the Amoret post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Customers expressed a concern about irregular hours that the rural

route serves the community.

Response: The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 15.4 miles away. 13. Concern: Customers expressed a concern about leaving money in the mailbox. Response: The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Amoret Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business. 14. Concern: Customers expressed concern about having to erect a rural mailbox. Response: The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Butler Post Office located 15.4 miles away or at any other neighboring Post Office. Concern: Customers expressed concern about misdelivered mail. Response: The customer expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the Butler postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action. Customers expressed concern for those customers who are elderly or Concern: with disabilities who are not able to go to the Butler Post Office to pick up their mail. Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Butler postmaster. Customers questioned the economic savings of the proposed 17. Concern: discontinuance. Response: The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings. Customers said they would miss the special attention and assistance 18. Concern: provided by the personnel at the Post Office.

19. Concern:

Response:

Customers were concerned about a change of address.

be provided as needed.

The customer stated that you would miss the special attention and assistance provided by the personnel at the Amoret Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will

Response:

20. Concern:

Response:

21. Concern:

Response:

22. Concern:

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Customers were concerned about having to travel to another post office for service.

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customers were concerned about mail security.

The customer expressed a concern about the security of mail.
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining services from the carrier.

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps (including duck stamps), envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery,

Customers were concerned about senior citizens and handicapped.

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Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information 24. Concern: Customers were concerned about senior citizens. Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information Customers were concerned about the limited hours of operation at the Concern: post office. Response: The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted this year indicated the office had declined from an EAS-11 to a PTPM-55 level office, qualifying for 36 hours of service per week. 26. Concern: Customers were concerned about the mailboxes being damaged. Response: The customer expressed a concern about the mailboxes being damaged. Please contact the Butler postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage. You expressed a concern that the Amoret Post Office was being 27. Concern: studied because there is no Postmaster. Response: The customer expressed a concern about the Post Office being studied because of a vacancy. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customer concerned that the convenience for truck drivers would be Concern: taken away. Response: There are Post Offices along both Highway 69 and Highway 71 as well as delivery and retail available through the rural carrier. Customer expressed a concern about irregular hours that the rural route 29. Concern: serves the community. Response: Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office. Customer expressed a concern about the cost savings obtained by the 30. Concern: Postal Service from the closure of Post Offices. Response: The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations,

adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and

Adult Signature service, in an effort to grow revenue.

Customer was concerned that Amoret is located on Highway 52 that connects Highway 69 and Highway 71 and therefore travelers and truck 31. Concern: drivers use the Amoret Post Office. It provides customer services to more than just an isolated community. Response: Travelers may use Postal Services in their home towns or along a route as we do have other Postal Facilities on Highway 69 as well as Highway 71. Customers said they would miss the special attention and assistance Concern: provided by the personnel at the Post Office. Response: Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. Customers said they would miss the special attention and assistance 33. Concern: provided by the personnel at the Post Office. Response: Courteous and helpful service will be provided by personnel at the Butler Post Office and from the carrier. Special assistance will be provided as needed. Customers were concerned about having to make an address change Concern: on their bank checks and stationery. Response: Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies. Customer concerned that if the Amoret Post Office were closed they will 35. Concern: not be able to get an Amoret postmark. Response: The mail should currently already be postmarked in Kansas City as that is where our mail is dispatched. 36. Concern: Customer expressed a concern about their new address. Response: The customer expressed a concern about your new address. Since Bates County does not currently have 911 addressing you will contact the Butler Postmaster to obtain your new address. 37. Concern: Customer expressed concern about having a CPO. Response: There is a possibility that we could establish a Village Post Office, however there are requirements. There must be a business willing to do this and there are regulations that must be followed. Customer was concerned about their appeal rights and wanted to know 38. Concern: where the appeal went. Response: Explained Title 39 along with the rights to appeal. The appeal would go to the Postal Regulatory Commission. Customer was concerned that 20,000 Post Offices and 50,000 Postal Concern: Workers were going to be closed and laid off.

Concern:

Response:

Concern:

Response:

This change will have no effect on the boundaries established by your school district.

The Postal Service does not have any set number of offices to close and they are working very hard to find a position for those affected.

Customer was concerned that if Butler delivered their mail they would

Customer was concerned that there was a hiring freeze on Postal positions currently,

have to go to Butler schools instead of their current school.

Response: The Postal Service is not currently hiring career positions right now as we are trying to place our current employees in available positions. Concern: Customers expressed concern for loss of community identity. Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. Customers felt inclement weather and poor road conditions might 43. Concern: impede delivery. Response: The customer expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Concern: Customers felt the post office should remain open since they paid taxes. The customer expressed a concern that since the people of your Response: community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers. Concern: Customers were concerned about loss of employment in the community. Response: The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. Concern: Customers were concerned about permit mailing. Response: The customer expressed a concern about permit mailing that was input at the Amoret Post Office. Responsibility for the permit account will be transferred to the Butler Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the Butler postmaster. 47. Concern: Customers were concerned about vandalism of their mail box. Response: A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or

vandalism in the area.

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Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
 Customers opting for carrier service will have 24-hour access to their mail.
 Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
 CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
 Customers opting for carrier service will not have to pay post office box fees.
 Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1.	The loss of a retail outlet and a postmaster position in the community. Retail services may be provided
	by the rural or contract delivery carrier.
2.	Meeting the rural or contract delivery carrier at the box to transact business. However, it is not
	necessary to be present to conduct most Postal Service transactions.
3.	A change in the mailing address. The community name will continue to be used in the new address, A
	carrier route address will be assigned.
4.	A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

3.

Concern:

Response:

Amoret is an unincorporated community located in BATES County. The community is administered politically by The Bates County Courthouse. Police protection is provided by the Bates County Sheriff. Fire protection is provided by the Amoret Fire Department. The community is comprised of retirees, self-employed and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Amoret Christian Church, Grace Tabernacle, Miami R-1 School District, Bowers Tobacco and Snack Bar, Affordable Auto Repair, Amoret City Hall, Amoret Water Department. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Amoret Post Office will be available at the Butler Post Office. Government forms normally provided by the Post Office will also be available at the Butler Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

ongressional inquity.	
1. Concern:	Customer concerned that the Postal Service did not advertise to the public to find someone to work at the Amoret Post Office, especiall since it will be open less than 8 hours per day.
Response:	The customer expressed a concern about the Postal Service advertising employment opportunities to the public. When there is vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
2. Concern:	Customer expressed a concern about the loss of the Community Bulletin Board at the Post Office.
Response:	The customer expressed a concern regarding the loss of the

Community Bulletin Board. Community Bulletin Boards are not required in Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the Butler Post Office for more information.

Customer was concerned they would have to pay higher taxes since they have a Butler address.

The customer expressed a concern about a tax increase. We are not responsible for tax increases, however the fact that your address will change to a 911 address should not affect the amount of taxes you pay as you will still live in the city limits of Amoret.

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4. Concern:

Customers expressed concern for loss of community identity.

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

5. Concern:

Customers were concerned about growth in the community.

Response:

The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth

6. Concern:

Customers were concerned about loss of employment in the

community,

Response:

Response:

The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the

community.

7. Concern:

Customer expressed a concern about leaving money in the mailbox.

A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

8. Concern:

Customers felt the loss of a Post Office would have a detrimental effect on the business community,

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

9. Concern:

Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on November 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 30,525 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 23,026 \$ 7,714 <u>+ \$ 4.418</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 35,158 <u>- \$ 4,633</u>
Total Annual Savings	<u>\$30,525</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Amoret, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butler Post Office, located 15 miles away.

The postmaster retired on November 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Amoret Post Office provided delivery and retail service to 63 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged eight. There are two permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$30,525 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Amoret Post Office ,Amsterdam Post Office and Butler Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

HARRY BELCHER
Manager, Post Office Operations

06/21/2011

Date

U.S. Postal Service 1. Date POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Prepared			
Fact She	et		06/16/201
2. Post Office Name AMORET	3. State and ZIP + 4 Cod MO, 64722-9998	e	
4. District, Customer Service 5. Area, Customer Service	6. County	7. Congres	sional District
MID-AMERICA PFC WESTERN 8. Reason for Proposal to Discontinue 9. PO Emergency Susper	BATES d(Reason and Date)	MO - 04 10. Proposed Permane	ent Alternata Sarvica
No Suspension Grading workload, 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by a Rural Carrier from Butler MO 15.42 miles away. 4. There are 4 other post offices within a 15 mile radius.			an Allemace Service
11. Staffing		12. Hours of Service	
a. PM PM Vacancy Reason & Date: retired Occupied 11/01/2010	a. Time M-F 08:45 to 11:45, 13:00 to 16:15	Set 08:00 to 10:00	Total Window Hours Per Week
b. OIC Career Non-Career	a. Lobby Time M-F 08:30 to 16:30	Sat 08:00 to 10:00	33.25
c. Current PM POSITION Level (150) Downgraded from EAS-55		ł	l
d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 1			
13. Number of Customers Served		14. Daily Volume (Pleces)
a. General Delivery 1	Types of Mail	Received	Dispatched
b. P.O. Box 62	a, First-Class	61	21
c. City Delivery 0	b. Newspeper	37	2
d. Rural Delivery 0	c. Parcel	2	1
e. Highway Contract Route Box 0	d. Other	0	1
f. Total 63	e, Tolai	100	25
g. No. Receiving Duplicate Service 2	f. No. of Postage Melers		1
h, Average No. Daily Transactions 8.10	g. No. of Permits	1	1
Finances a, FY 2008 2009 2010	Receipts \$ 19,372 \$ 18,408 \$ 19,505	b. EAS Step 1 PM Basic Salary (no Cola) \$ 23026	c. PM Fringe Benefits (33.5% of b.) \$7,714
Postal Owned Leased (if Leased, Expiration Date) 02/28/2022 Annual Lease \$ 4418			
30-day canceltation clause? Yes No Evicted? Yes No (if Yes, must vacate by) Located in: Business Home Other Suitable alternate quarters available? Yes No			
1. Due to declining workload, 2, Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by a Rural Carrier or the box section in Butler MO 15.42 miles away. 4. There are 3 other post offices within a 15 mile radius.			
17. Schools, Churches and Organization in Service Area; No: 3	19. Administrative/Emena		
Amoret Christian Church, Grace Tabernacle, Miami R-1 School District	Name BUTLER Window Service Hours: M- Lobby Hours: M- PO Boxes Available: 100	F 24 Hours	Miles Away 15.4 5AT 08:00 to 12:00 SAT 24 Hours
18. Businesses in Service Area: No. 4	20, Nearest Post Office (ii	different from above):	
Bowers Tobacco and Snack Bar, Affordable Auto Repair, Amoret City Hall, Amoret Water Department	Name AMSTERDAM Window Service Hours: M-		Miles Away 7.0 AT 08:00 to 09:46
			AT 07:30 to 16:30
21. Pi	Labby Hours: M-		AT 07:30 to 16:30
Printed Name and Title	Lobby Hours: M-PO Boxes Available: 76 epared by Signature		Telephone No. AC ()
	Lobby Hours: M-PO Boxes Available: 76 epared by Signature HEATHER MITCHEM		



08/29/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

AMORET

Docket Number 1352999 - 64722

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

MARK MARTINEZ
District Manager

Docket: 1352999 - 64722 Item Nbr; 44 Page Nbr; 1

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, S	State, ZIP Code:	AMORET, MO, 64722-9998		
EAS Level:		55		
District:		MID-AMERICA PFC		
County:		BATES		
Congressional	District:	MO - 04		
Proposal;	District.			
i ioposai,	•	Close Consolidate		
Reason For Pr	·	retired		
Alternate Serv	·	Rural Route Service		
Customers Aff				
Post Office B		62		
General Deli	·	1		
Rural Route:		0		
Highway Co	ntract Route (HCR):	0		
City Route:		0		
Intermediate	Rural:	0		
Intermediate	HCR:	0		
Total numbe	er of customers:	63		
Date	Action	· · · · · · · · · · · · · · · · · · ·		
	Office suspended. Reason suspended:			
	Suspension notice sent to Headquarters.			
11/01/2010	Postmaster vacancy occurred. Reason: retired OIC: Career: 0 Noncareer: 1 Other Employ			
04/19/2011	District manager authorization to study.			
	Questionnaires sent to customers. Number sent:			
05/05/2011	Analysis: Favorable 0 Unfavorable 23 No Op	nion 43		
	Petition received. Number of signatures: 0 Concerns expressed:			
	Congressional inquiry received: No			
**********	Concerns expressed:			
06/16/2011	Proposal and checklist sent to district for review. Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920)			
06/07/2011	attached).	mod by district to days before the ob-day posting (1 0 1 01111 4920		
06/16/2011	Proposal and invitation for comments posted and			
08/26/2011	Proposal and invitation for comments removed a Comment Analysis:	nd round-dated.		
	Favorable 0 Unfavorable 9 No Opinion 0 9			
08/26/2011	Premature PRC appeal received.			
06/16/2011	Concerns expressed:			
08/29/2011	Updated PS Form 4920 completed (if necessary). Certification of the official record.			
		ent, Delivery and Retail, and copy of transmittal letter to vice		
08/29/2011	president, Area Operations.			
09/11/2011	Headquarters logged in official record (option en			
	Record returned to district for additional consider Record returned as not warranted.	ation,		
10/04/2011	Final determination posted at affected office(s) a	nd round-dated.		
	Final determination removed and round-dated.	<u> </u>		
	Postal Bulletin Post Office Change Announceme	nt form sent to Headquarters.		
40/07/0044	No appeals letter received from Headquarters.			
10/27/2011	Appeal to PRC received. PRC opinion received on appeal:	·- 		
	Affirmed: Remanded:	USPS Withdrawn:		
	Address management systems notified to update			
	Discontinuance announced in Postal Bulletin No.	: Effective date:		
n				
Review Coordin	nator/person most familiar with the case:			
	KIM SILANCE	(913) 782-3765		
- 	Name/Title	Telephone Number		
	KIM SILANCE	(913) 782-3765		
	District Post Office Review Coordinator	Telephone Number		



08/29/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Amoret Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Joanne Dean, Post Office Review Coordinator, at (816) 374-9686 or Harry Belcher Manager Post Office Operations.

MARK MARTINEZ DISTRICT MANAGER

300 W PERSHING RD SUITE 210 KANSAS CITY, MO 64108-9000

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1352999.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

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Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the AMORET was received by 09/11/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Docket: 1352999 - 64722 Item Nbr: 47 Page Nbr: 1

Date of Posting: 10/04/2011

Date of Removal: 11/05/2011

FINAL DETERMINATION TO CLOSE THE AMORET, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE Docket: 1352999 - 64722 Item Nbr: 47 Page Nbr: 2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Amoret, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butler Post Office, located 15 miles away.

The postmaster position became vacant when the postmaster retired on November 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by a Rural Carrier from Butler MO 15.42 miles away. 4. There are 4 other post offices within a 15 mile radius.

The Amoret Post Office, an EAS-55 level, provides service from 08:45 to 11:45, 13:00 to 16:15 Monday - Friday, 08:00 to 10:00 Saturday and lobby hours of 08:30 to 16:30 on Monday - Friday and 08:00 to 10:00 on Saturday to 63 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail. Certified Mail, Insured Mail, COD Mail, and Express Mail services, and the acceptance and dispatch of all classes of mail.

The retail window averaged eight transaction(s) accounting for eight minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$19,372 (51 revenue units) in FY 2008; \$18,408 (48 revenue units) in FY 2009; and \$19,505 (51 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

On May 23, 2011, representatives from the Postal Service were available at Amoret Community Building to answer questions and provide information to customers. 82 customer(s) attended the meeting.

On May 05, 2011, 227 questionnaires were distributed to delivery customers of the Amoret Post Office. Questionnaires were also available over the counter for retail customers at the Amoret Post Office. 66 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 23 unfavorable, and 43 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Butler Post Office, an EAS-18 level office. Window service hours at the Butler Post Office are from 08:00 to 16:30, Monday through Friday, and 08:00 to 12:00 on Saturday. There are 106 post office boxes available.

Retail service is also available at the Amsterdam Post Office an EAS-13 level office, located seven miles away. Window service hours at Amsterdam Post Office are from 07:30 to 12:00, 13:00 to 16:15, Monday through Friday and 08:00 to 09:45 on Saturday. There are 76 post office boxes available for rent.

The proposal to close the Amoret Post Office was posted with an invitation for comment at the Amoret Post Office , Amsterdam Post Office and Butler Post Office from June 21, 2011 to August 22, 2011. The following additional concerns were received during the proposal posting period:

Concern: Customer asked if there was a possibility for a CPO in Amoret. The customer asked if there was a possibility for a CPO. A Village Post Response: Office is a possibility however there must be a business in Amoret willing to do this and we are not aware of any. Customer expressed a concern about package delivery and pickup. Concern: The customer expressed a concern about package delivery and pickup. Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. You can make special arrangements with the Butler Post Office to address your concern about delivery of your medicine. Customer expressed a concern about the inability of the rural carrier to 3. Concern: weigh and rate letters and packages.

The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

Customer expressed a concern about the length of time it took to forward your mail.

Concern:

Response:

Docket: 1352999 - 64722 Item Nor; 47 Page Nor; 3

The customer expressed a concern about the length of time it took to Response: forward your mail. You may pick up address change notice post cards at the post office that can be mailed to your correspondents listing your correct new mailing address. As your correspondents use your correct mailing address there will no longer be a requirement that your mail goes through our forwarding system. Customer was concerned about compliance with Postal rules and 5. Concern: regulations. Response: The customer expressed a concern about the Post Office following rules and regulations. Each office has access to our Manuals and Handbooks and is required to work within the guidlines outlined in each. Customer was concerned about senior citizens and handicapped. 6. Concern: Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information Customer was concerned that it is prohibited by law to close a Post 7. Concern: Office based on saving money. Response: The customer expressed a concern about following the law when closing a post office. The Postal Service is required to follow all guidlines outlined in Title 39. Customer was concerned that the facility that is leased for the Amoret 8. Concern: Post Office was a concern and the reason for the discontinuance. The customer expressed a concern about the building lease at the Response: Amoret Post Office. The discontinuance study is not related to the lease or the facility. Customer was concerned that the reason for a discontinuance study q Concern: was handicapped accessibility. Response: The customer asked if the reason for the discontinuance study was Handicapped Accessibility. Handicapped accessibility is not known to be a concern at the Amoret Post Office. Customer was concerned that they would not be able to view all Concern: documents in the discontinuance proposal. Response: The customer expressed a concern about veiwing the documents in the discontinuance proposal. If the discontinuance study continues, a copy of the proposal will be posted at the Amoret Post Office for viewing. If you would like to purchase a copy that will be available as well. Customers asked why their post office was being discontinued while Concern: others were retained. Response: The customer asked why the Amoret post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customers expressed a concern about irregular hours that the rural 12. Concern: route serves the community.

Docket: 1352999 - 64722 Item Nbr. 47 Page Nbr. 4 Response: 13. Concern: 14. Concern: Response:

Response:

Concern:

Response:

Concern: 16

Response:

17. Concern:

Response:

Concern:

Response:

19. Concern:

The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 15.4 miles away.

Customers expressed a concern about leaving money in the mailbox.

The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Amoret Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

Customers expressed concern about having to erect a rural mailbox.

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Butler Post Office located 15.4 miles away or at any other neighboring Post Office.

Customers expressed concern about misdelivered mail.

The customer expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the Butler postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

Customers expressed concern for those customers who are elderly or with disabilities who are not able to go to the Butler Post Office to pick up their mail.

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Butler postmaster.

Customers questioned the economic savings of the proposed discontinuance.

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

The customer stated that you would miss the special attention and assistance provided by the personnel at the Amoret Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Customers were concerned about a change of address.

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Response:

Concern:

Response:

21. Concern:

Response:

Concern:

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Customers were concerned about having to travel to another post office for service.

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customers were concerned about mail security.

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining services from the carrier.

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps (including duck stamps), envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about senior citizens and handicapped.

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Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information 24. Concern: Customers were concerned about senior citizens. Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information Customers were concerned about the limited hours of operation at the 25. Concern: post office. The customer expressed a concern about the limited hours of operation Response: at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted this year indicated the office had declined from an EAS-11 to a PTPM-55 level office, qualifying for 36 hours of service per week. 26. Concern: Customers were concerned about the mailboxes being damaged. Response: The customer expressed a concern about the mailboxes being damaged. Please contact the Butler postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage. You expressed a concern that the Amoret Post Office was being 27. Concern: studied because there is no Postmaster. Response: The customer expressed a concern about the Post Office being studied because of a vacancy. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customer concerned that the convenience for truck drivers would be 28. Concern: taken away. Response: There are Post Offices along both Highway 69 and Highway 71 as well as delivery and retail available through the rural carrier. Customer expressed a concern about irregular hours that the rural Concern: route serves the community, Response: Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office. Customer expressed a concern about the cost savings obtained by the 30. Concern: Postal Service from the closure of Post Offices. Response: The Postal Service has developed and begun implementing a range of

cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and

Adult Signature service, in an effort to grow revenue.

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Customer was concerned that Amoret is located on Highway 52 that connects Highway 69 and Highway 71 and therefore travelers and 31 Concern: truck drivers use the Amoret Post Office. It provides customer services to more than just an isolated community. Travelers may use Postal Services in their home towns or along a route Response: as we do have other Postal Facilities on Highway 69 as well as Highway 71. Customers said they would miss the special attention and assistance 32. Concern: provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Response: administrative Post Office and from the carrier. Special assistance will be provided as needed. Customers said they would miss the special attention and assistance 33. Concern: provided by the personnel at the Post Office. Response: Courteous and helpful service will be provided by personnel at the Butler Post Office and from the carrier. Special assistance will be provided as needed. Customers were concerned about having to make an address change 34. Concern: on their bank checks and stationery. Response: Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies. Customer concerned that if the Amoret Post Office were closed they 35. Concern: will not be able to get an Amoret postmark. Response: The mail should currently already be postmarked in Kansas City as that is where our mail is dispatched. Concern: Customer expressed a concern about their new address. The customer expressed a concern about your new address. Since Response: Bates County does not currently have 911 addressing you will contact the Butler Postmaster to obtain your new address. 37. Concern: Customer expressed concern about having a CPO. Response: There is a possibility that we could establish a Village Post Office, however there are requirements. There must be a business willing to do this and there are regulations that must be followed. Customer was concerned about their appeal rights and wanted to know 38 Concern: where the appeal went. Explained Title 39 along with the rights to appeal. The appeal would go Response: to the Postal Regulatory Commission. Customer was concerned that 20,000 Post Offices and 50,000 Postal 39, Concern: Workers were going to be closed and laid off. Response: The Postal Service does not have any set number of offices to close and they are working very hard to find a position for those affected.

school district.

Concern:

Response:

Concern:

40.

Customer was concerned that there was a hiring freeze on Postal positions currently.

Customer was concerned that if Butler delivered their mail they would

This change will have no effect on the boundaries established by your

have to go to Butler schools instead of their current school.

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Response:

The Postal Service is not currently hiring career positions right now as we are trying to place our current employees in available positions.

42. Concern:

Customers expressed concern for loss of community identity.

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern:

Response:

Customers felt inclement weather and poor road conditions might impede delivery.

The customer expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

44. Concern:

Customers felt the post office should remain open since they paid taxes.

Response:

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

45. Concern: Customers were concerned about loss of employment in the community.

Response:

The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the

community.

Concern:

Customers were concerned about permit mailing.

Response:

The customer expressed a concern about permit mailing that was input at the Amoret Post Office. Responsibility for the permit account will be transferred to the Butler Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should

contact the Butler postmaster.

47. Concern:

Customers were concerned about vandalism of their mail box.

Response:

A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area.

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail. 2
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers. 3.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for 4.
- 5, Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail. 6.

Some disadvantages of the proposal are:

The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.

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2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A carrier route address
will be assigned.

4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Amoret is an incorporated community located in BATES County. The community is administered politically by The Bates County Courthouse. Police protection is provided by the Bates County Sheriff. Fire protection is provided by the Amoret Fire Department. The community is comprised of retirees, self-employed and farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Amoret Christian Church, Grace Tabernacle, Miami R-1 School District, Bowers Tobacco and Snack Bar, Affordable Auto Repair, Amoret City Hall, Amoret Water Department . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Amoret Post Office will be available at the Butler Post Office. Government forms normally provided by the Post Office will also be available at the Butler Post Office or by contacting your local government agency.

vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. 2. Concern: Response: Customer expressed a concern about the loss of the Community Bulletin Board at the Post Office. Response: The customer expressed a concern regarding the loss of the Community Bulletin Board. Community Bulletin Boards are not required in Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the Butter Post Office for more information. Customer was concerned they would have to pay higher taxes since they have a Butler address. Response: The customer expressed a concern about a tax increase. We are not responsible for tax increases, however the fact that your address will change to a 911 address should not affect the amour of taxes you pay as you will still live in the city limits of Amoret. Customer expressed concern for loss of community identity. Customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The	•	•	• • • • • • • • • • • • • • • • • • • •		
1. Concern: the public to find someone to work at the Amorat Post Office, especially since it will be open less than 8 hours per day. Response: The customer expressed a concern about the Postal Service advertising employment opportunities to the public. When there is vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. 2. Concern: Customer expressed a concern about the loss of the Community Bulletin Board at the Post Office. Response: The customer expressed a concern regarding the loss of the Community Bulletin Board. Community Bulletin Boards are not required in Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the Butter Post Office for more information. 3. Concern: Customer was concerned they would have to pay higher taxes since they have a Butter address. The customer expressed a concern about a tax increase. We are not responsible for tax increases, however the fact that your address will change to a 911 address should not affect the amour of taxes you pay as you will still live in the city limits of Amoret. 4. Concern: Customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The					
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5. Concern: Customers were concerned about growth in the community.	5.	Concern:	Customers were concerned about growth in the community.		

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Response:

The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future

Concern:

Customers were concerned about loss of employment in the community.

Response:

The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

Concern:

Customer expressed a concern about leaving money in the mailbox.

Response:

A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

8 Concern: Customers felt the loss of a Post Office would have a detrimental

effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local

businesses if the Post Office is discontinued.

9. Concern: Customers were concerned about the loss of a gathering place and

an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on November 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 30,525 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 23,026 \$ 7,714 <u>+ \$ 4.418</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 35,158 <u>- \$ 4.633</u>
Total Annual Savings	<u>\$ 30.525</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

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VI. SUMMARY

This is the final determination to close the Amoret, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butler Post Office, located 15 miles away.

The postmaster retired on November 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Amoret Post Office provided delivery and retail service to 63 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged eight. There are two permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$30,525 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Amoret Post Office, Amsterdam Post Office and Butler Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Amoret Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000I. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Amoret Post Office, Amsterdam Post Office and Butter Post Office during normal office hours.

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Dean J Granholm Vice President of Delivery and Post Office Operations	Date





Date of Posting: 10/04/2011

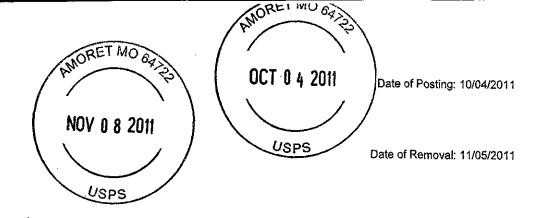
Date of Removal: 11/05/2011

Docket: 1352999 - 64722

Item Nbr: 49 Page Nbr: 1

FINAL DETERMINATION TO CLOSE THE AMORET, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1352999 - 64722



Item Nbr: 49 Page Nbr: 2

FINAL DETERMINATION TO CLOSE THE AMORET, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1352999 - 64722



Bate of Removal: 11/05/2011

Item Nbr: 49 Page Nbr: 3

FINAL DETERMINATION TO CLOSE THE AMORET, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1352999 - 64722

Docket: 1352999 - 64722 Item Nbr: 50 Page Nbr: 1

Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: 10/04/2011 Date removed: 11/05/2011 No. of days posted: 32 Actual discontinuance date: 12/10/2011

Official discontinuance date: (Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office

Name and State: AMORET, MO

ZIP Code: 64722-9998 Finance no: 280132

County: BATES

Type of discontinuance:

Consolidate () Close (X)

Type of discontinued facility

Post Office (X)

Classified Station () Branch ()
Community Post Office (CPO) ()

O----

Coordinator name: KIM SILANCE

Telephone: (913) 782-3765

AFTER CHANGE POST OFFICE INFORMATION

Administrative

Post Office: BUTLER

ZIP Code: 64730-9998 Finance no: 281158

County: BATES

Original name retained? Yes (X) No () New last line of customer address is:

AMORET MO,64722

Type of replacement service

Post Office () Route (X)
Classified Station () Branch ()

Contract Unit () Community Post Office (CPO) ()

Date

(Location) District: MID-AMERICA PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083. Headquarters entry: () TL () HS

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance. Final determination for an independent Post Office must be posted for at least 30 days.

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Page Nbr: 1

Postal Regulatory Commission 901 New York Ave NW Suite 200 Washington DC 20268-0001

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2011 OCT 27 ₱ 1:59

October 11, 2011

Office of PAGR

POSTAL REGULATORY COMMISSION DEFICE OF THE SECRETARY

Attn: Secretary Postal Regulatory Commission

This is an appeal to the closing of the Amoret Post Office. We were told at the community meeting in order to appeal the closing of the Amoret Post Office that the United States Postal Service had to follow the legal regulations in closing our office. According to the PO-101, Section 253 (c) it states the District Manager or MPOO conducts the Management Presentation and provides responses to customer's questions. Joanne Dean is not an MPOO or a district manager. She is the Discontinuance Coordinator. She is the one that conducted the Amoret meeting and answered questions.

Here's the portion from the PO-101

253 Conducting the meeting

- a. The Manager, Marketing, sets up the meeting location and required equipment.
- b. The Discontinuance Coordinator places the sign-in sheet near the entrance of the meeting room and encourages custormers to sign in.
- c. The District Manager or MPOO conducts the Management presentation and provides response to customer questions.
- d. The Manger, Consumer and Industry Contact, with assistance of the Discontinuance Coordinator, has responsibility for collecting customer comments and management responses.

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We, the customers of the Amoret Post Office, feel the USPS did not follow correct procedures in conducting the meeting and we feel we have a very valid point to appeal this closing.

Respectfully, e Vunovich Rob U unove Tob Vanovice

Page Nbr: 3 Emry Bower Trang Bowes (belone Findling Ly Barret Dark Clar David Entrey Swenty L Enterry lela malehenre cayde Matthews Lorolly Duch Judinia & Craft Jany D. Craft Milina Koron -Koah Kossan Jan Thornton Olan Hammer Tat Hazelbaker wie Grennm Walen Tharmen KN Knolgway Bereilen H. P. Dawn

Docket: 1352999 - 64722

Item Nbr: 51

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Docket: 1352999 - 64722 Item Nbr: 51 ~ Page Nbr: Ч Bonnie Smith Darline Ridden Dry Payne nikki Robert. Krista Bradley James Lambert Glen Henry R Tour E Hotelinson Julie Hutchinsen Larry Hutchisson Connie Hoover Thomas For Dans Bark Robert RA Deckort Deam Barton avarral Miller Roald Forler

Item Nbr: 51
Page Nbr: 5

A2012-42

Postal Regulatory Commission 901 New York Ave NW Suite 200 Washington D C 20268-0001

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October 25, 2011

OCT 26 2011

POSTAL REGULATORY COMMISSION OF THE OF THE SECRETHAY

Office of PAGR

Attn: Secretary Postal Regulatory Commission

This is an appeal to the closing of the Amoret Post Office. We were told at the community meeting in order to appeal the closing of the Amoret Post Office that the United States Postal Service had to follow the legal regulations in closing our office. According to the PO-101, Section 253 (c) it states the District Manager or MPOO conducts the Management Presentation and provides responses to customers questions. Joanne Dean is not an MPOO or a district manager. She is the Discontinuance Coordinator. She is the one that conducted the Amoret meeting and answer questions.

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- d. The Manager, Consumer and Industry Contact, with assistance of the Discontinuance Coordinator, has responsibility for Collecting customer comments and management responses.

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We feel the USPS did not follow correct procedures in conducting the meeting and we feel we have a very valid point to appeal this closing.

Amoret Post Office is more than just a Community Post Office that includes P O Boxes and rural area farmers. The Amoret Post Office serves rural America. Amoret is located on state hwy 52. State Hwy 52 connects Kansas to Missouri. It connects major Hwy 69 in Kansas, to major Hwy 71 in Missouri. Therefore, many people on vacation use this Post Office. Many truckers use this post office because of easy access. Other out of town people use this office more than there home town office because they pass it each day and like the easy access and no long line to wait for service. Please reconsider closing this rural post office.

Respectfully,

Mildred Bell

Mildred Bell P O Box 147

Amoret Mo 64722

Item Nbr: 52 Page Nbr: 1

> Postal Regulatory Commission 901 New York Ave NW Suite 200 Washington D C 20268-0001

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October 25, 2011

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Office of PAGR Attn: Secretary Postal Regulatory Commission

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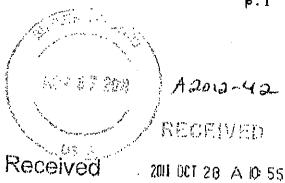
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- d. The Manager, Consumer and Industry Contact, with assistance of the Discontinuance Coordinator, has responsibility for Collecting customer comments and management responses.

Item Nbr: 52 Page Nbr: 2

> Postal Regulatory Commission 901 New York Ave NW Suite 200 Washington D C 20268-0001

October 25, 2011



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POSTAL REBULATORY COMPASSOR THE EX UNIXEDSETA

Office of PAGR Attn: Secretary Postal Regulatory Commission

This is an appeal to the closing of the Amoret Post Office. We were told at the community meeting in order to appeal the closing of the Amoret Post Office that the United States Postal Service had to follow the legal regulations in closing our office. According to the PO-101, Section 253 (c) it states the District Manager or MPOO conducts the Management Presentation and provides responses to customers questions. Joanne Dean is not an MPOO or a district manager. She is the Discontinuance Coordinator. She is the one that conducted the Amoret meeting and answer questions.

Here's the portion from the PO-101

253 Conducting the meeting

- a. The Manager, Marketing, sets up the meeting location and required equipment.
- b. The Discontinuance Coordinator places the sign-in sheet near The entrance of the meeting room and encourages customers to sign in.
- c. The District Manager or MPOO conducts the Management Presentation and provides response to customer questions.
- d. The Manager, Consumer and Industry Contact, with assistance of the Discontinuance Coordinator, has responsibility for Collecting customer comments and management responses.

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Postal Regulatory Commission 901 New York Ave NW Suite 200

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October 25, 2011



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October 11, 2011

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Office of PAGR

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Attn: Secretary Postal Regulatory Commission

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